

AUTHOR INDEX

- Aaras, A., 1108
Aarts, E., 2590, 2591, 2600
Abadie, J., 2560, 2565
Abernathy, R. B., 1945, 1954
Ackerman, K. B., 1547, 2079, 2081
Acton, F. S., 2274, 2292
Adachi, T., 1777, 1787
Adamopoulos, J., 972
Adams, J., 602, 617, 1729, 1739
Addison, J. L., 1897, 1898, 1917
Adelman, L., 145, 149
Adelsberger, H. H., 698, 706, 1735, 1736, 1739
Adelstein, B. D., 2520
Adiputra, N., 993
Adkins, C. L., 866
Adkins, M., 2216
Adkins, R., 2424, 2441, 2442
Adler, L., 1733, 1739
Adler, P. S., 560
Adolf, W. W., 583, 587
Agarwal, M. K., 707
Agarwal, V., 759, 770
Agee, M. H., 2351, 2405
Agha, G., 2444
Agnew, P. W., 229, 257
Agrawal, S. C., 503, 528
Aguiar, M. W. C., 520, 522, 523, 528
Ahire, S. L., 1806
Ahlberg-Hulten, G., 1236
Aho, A. V., 816, 822
Ahuja, R. K., 808–811, 822, 2574, 2580
Ainslie, G., 2204, 2215
Ainsworth, L., 1025, 1028, 1038
Ainsworth, L. K., 1209, 1211, 1233
Aiyer, A., 1918
Akao, Y., 13, 24
Akella, R., 1890, 1919
Akiba, M., 552, 559
Akkermans, H., 226
Akturk, M. S., 545, 559
Alabiso, B., 173, 175
Albanese, R., 882, 894
Albert, S., 147, 149
Alberts, D. S., 149
Albritton, M., 2631, 2646
Alderson, W., 2113, 2138, 2139
Aldrich, T., 2442
Aldrich, T. B., 2410, 2423, 2443
Aldridge, A., 1129
Alemi, F., 990
Alessi, S. M., 932, 941
Alexander, C., 761, 770
Alexander, D. C., 1097, 1100, 1131, 1152
Alexander, F., 539, 540
Algeo, James M., Sr., 352
Algeo, M. E. A., 352
Alhaery, M., 1056, 1103
Ali, I., 2573, 2580
Allais, M., 2202, 2215
Allee, V., 147, 149
Allemang, R., 1404, 1407
Allen, D., 483
Allen, D. B., 2621, 2623
Allen, D. K., 462, 482
Allen, D. M., 2284, 2292, 2293
Allen, D. S., 352
Allen, D. T., 531, 533, 534, 540
Allen, J. A., 946
Allen, J. F., 1287, 1294
Allen, J. S., 864
Allen, R. B., 1210, 1230
Allen, W. H., 928, 941
Allenby, B. R., 530, 531, 533, 537, 540, 541
Allender, L., 2424, 2426, 2441, 2442, 2444
Allport, D. A., 1016, 1037
Allread, W. G., 1105
Alluisi, E. A., 929, 930, 941, 943
Allweyer, T., 218, 223
Almanza, B. A., 826, 827, 833, 834, 836
Almaraz, J., 1794, 1795, 1805
Almeida, V. A. F., 736
Al-Shedi, A., 1108
Altan, T., 587
Alting, L., 537, 540
Altiok, K., 1668, 1668
Amason, A. C., 982, 989
AMA Survey on Quality and Customer Satisfaction Programs, 1806
Ambegaonkar, P., 228, 257
Ambler, Bruce, 352
American Educational Research Association (AERA), 921, 941
American National Standards Institute (ANSI), 1164, 1165, 1176, 1177, 1188, 1190, 1195, 1197, 1198, 1200, 1201, 1203, 1204, 1230
American Productivity Center (APC), 1562, 1582
American Society for Quality (ASQ), 1974
American Society for Quality Control (ASQC), 1855
American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE), 1133, 1139, 1147, 1152

- Amick, B. C., 1222, 1235
 Amidon, D. M., 213, 226
 Amirhosseini, M. M., 2093, 2095, 2108, 2109
 Ammons, J. C., 542, 543
 Amussen, S., 2163, 2171
 Anderl, R., 191–193, 204, 223, 224
 Andersen, S. O., 532, 540
 Anderson, C. J., 2223
 Anderson, D., 785, 785
 Anderson, D. J., 540
 Anderson, E. W., 623, 624, 629, 631
 Anderson, J. C., 617, 618
 Anderson, J. R., 929, 941
 Anderson, N. H., 2200, 2215
 Anderson, V. L., 2225, 2229, 2239
 Anderson Consulting, 2125, 2138
 Andersson, G. B. J., 1046, 1071, 1072, 1100, 1101, 1107, 1128
 Andradóttir, S., 2492, 2494
 Andrei, Neculai, 2565
 Andren, E., 353
 Andrews, D., 1705, 1707, 1715
 Andrews, D. C., 2126, 2138
 Andrews, D. H., 929, 941
 Andrews, I. R., 2195, 2222
 Andriole, S., 145, 149
 Anesgart, M., 2442
 Angell, D., 229, 257
 Anger, W. K., 1190
 Anjewierden, A., 226
 Ankele, A., 399
 ANSI/ISA 2000, 1769, 1787
 ANSI Z-365 Draft, 1093–1095, 1100
 Anthony, R. N., 111, 149
 Anthony, W. P., 856, 860, 864
 Anton, J., 651, 657, 663
 Antonioni, D., 867
 Aoki, M., 263, 278
 Apple Computer, Inc., 536, 540
 Applegate, L. M., 125, 130, 144, 149
 Apte, U., 165, 175
 Aram, J. D., 989
 Arcangeli, K. K., 1109
 Archer, R., 2444
 Archer, R. D., 2443
 Archer, S., 2442
 Archer, S. G., 2424, 2441, 2443
 Ardekani, S., 541
 Arden, B. W., 116, 149
 Arditi, A., 2434, 2442
 Argote, L., 895, 2212, 2215
 Argyris, C., 874, 894, 939, 941
 Arifin, R., 1525, 1525
 Arizono, I., 1778, 1787
 Arkes, H. R., 2197, 2204, 2215
 Armada, M., 398
 Armijo, L., 2549, 2565
 Armistead, C., 1697, 1710, 1716
 Armstrong, A. G., 147, 151
 Armstrong, G., 327, 352
 Armstrong, J. E., 111, 126, 128, 153
 Armstrong, R. D., 2093, 2108
 Armstrong, T., 1061, 1100, 1235
 Armstrong, T. J., 1083, 1084, 1086, 1087, 1100, 1107, 1109, 1201, 1202, 1230, 1232, 1365, 1389
 Arnold, S. F., 2495
 Arnott, J. L., 1234
 Arntzen, B. C., 2112, 2127, 2138
 Aronsson, G., 896, 1220–1222, 1230, 1233
 Arthur, A., 588
 Arthur, J., 951, 969
 Arthur, M. B., 866
 Arthur, W. B., 602, 617
 Arvey, R., 914, 916, 917
 Asakura, T., 1222, 1223, 1230
 Asfour, S. S., 1071, 1100, 1104, 1108
 Ash, Mary Kay, 847, 848
 Ashayberi, J., 518, 528
 Ashe, J. T., 1583
 Ashikaga, T., 1102
 Ashworth, S., 944
 Asian, S., 749
 Aspinwall, E. M., 1697, 1716
 Aspinwall, L., 2115, 2138
 Assad, A., 2061, 2068
 Assad, A. A., 2575, 2581
 Associates in Process Improvement (API), 1809–1820, 1823–1826, 1827, 1829, 1831–1839, 1841, 1843–1854, 1855
 Astfeld, A. M., 1104
 Astrand, P. O., 871, 876, 894
 Atencio, A., 2431, 2442
 Atherton, A., 1582
 AT&T, 1863, 1865, 1867, 1872, 1874, 1876
 Attewell, P., 1225, 1230
 Atwater, D., 945
 Atwater, L. E., 858, 859, 867
 Atwood, M. E., 1232, 2442
 Atzeni, P., 117, 121, 149, 150
 Aukstakalnis, S., 2505, 2519
 Ausubel, J., 541
 Automotive Industry Action Group (AIAG), 1974
 Autosimulations Inc., 2456, 2465
 Avery, A. C., 826–828, 830, 833, 834, 836
 AVISEM, 1145, 1152
 Avolio, B. J., 842–845, 847–852, 854, 855, 857, 859–861, 864–867
 Avriel, M., 2544, 2565, 2567
 Avula, X., 1789
 Axelsson, J., 1188
 Ayas, K., 1407, 1408
 Aydin, C. E., 1217, 1230
 Ayman, R., 2208, 2216
 Ayoub, M. A., 1081, 1100
 Ayoub, M. M., 1050, 1052, 1070, 1071, 1080, 1100, 1104, 1105, 1107–1109, 1152
 Ayres, R. U., 487, 528
 Azadeh, M. A., 972
 Azimi, H., 957, 969
 Azueta, S., 2434, 2442
 Azumi, K., 994
 Ba, S., 972
 Babakus, E., 628, 630, 631

- Babbage, C., 870, 894
 Babu, P. S., 1524, 1526
 Bach, V., 214, 215, 218, 223
 Baddeley, A. D., 2434, 2435, 2442
 Badeau, P., 824
 Badger, D., 1076, 1102
 Badler, N., 2434, 2442
 Badler, N. I., 1112, 1113, 1127, 1127
 Badler, N. L., 1050, 1100
 Bahe, F., 193, 226
 Bahrack, H. P., 930, 941
 Bailyn, L., 1222, 1230
 Bainbridge, L., 1135, 1152, 1894, 1916
 Baines, R. W., 508, 528
 Bair, J. H., 220, 222, 223
 Baker, A. D., 697, 706
 Baker, C. C., 1154
 Baker, C. R., 2220
 Baker, C. V., 934, 944
 Baker, E., 824
 Baker, K. R., 1740, 1746, 1766, 2053
 Baker, O., 990
 Baker, R. H., 228, 257
 Baker, T. E., 2562, 2565
 Bakken, G. M., 1100, 1108
 Bakshi, B., 542
 Bal, J., 1696, 1706, 1707, 1715
 Balakrishnan, N., 1955
 Balakrishnan, S., 1788
 Balas, E., 1739, 2586, 2600
 Balci, O., 2461, 2465
 Baldwin, E. N., 1330
 Baldwin, R. A., 690, 691, 706
 Baldwin, T. R., 1790
 Baldwin, T. T., 933, 941
 Balkin, D. B., 865
 Ball, M., 2061, 2068
 Ballakur, A., 1330
 Ballou, R. H., 2071, 2081
 Baloff, N., 988, 989
 Balzer, W. K., 2200, 2215
 Bammer, F., 1230
 Bammer, G., 1230, 1224
 Banaag, J., 1071, 1102
 Bancroft, N., 86, 90, 93, 94, 107
 Banda, C., 2442
 Bandura, A., 986, 989
 Bane, L. J., 1932, 1945, 1954
 Banker, R. D., 877, 894
 Banks, J., 128, 150, 2446, 2449, 2455, 2456, 2461, 2465, 2465–2467, 2494
 Bannon, L., 1918
 Bao, S., 1236
 Bapat, V., 2467
 Barash, M. M., 473, 482, 697, 709
 Barbey, J., 398
 Barbosa, L. C., 130, 150
 Barbuceanu, M., 2019
 Bard, J., 796, 800, 802, 823, 1251, 1278
 Bar-Hillel, M., 2196, 2197, 2215
 Barkawi, H., 1108
 Barker, T. B., 2235, 2237, 2239, 2240
 Barkmeyer, E. J., 352
 Barkmeyer, Tom, 352
 Barley, S. R., 952, 969
 Barling, J., 852, 860, 864
 Barlow, R. E., 1932, 1935, 1954
 Barnard, P., 1135, 1155
 Barnes, C. D., 2458, 2465
 Barnes, M. M., 2467
 Barnes, R. M., 874, 894
 Barness, Z. I., 989
 Barnett, C. K., 1806
 Barnett, D., 2580
 Barnett, J., 971
 Barnett, V., 2272, 2292
 Barnthouse L., 537, 540
 Barnum, J., 540
 Baron, J., 2196, 2210–2212, 2215
 Baron, S., 2429, 2442, 2444
 Barquín, R. C., 107
 Barreto, S. M., 1161, 1177, 1188
 Barrett, Colleen, 849
 Barrie, D., 1807
 Barry, M., 83, 107
 Bart, V., 686, 706
 Barta, T. M., 2464, 2467
 Bartholdi, J., 802, 822
 Bartholdi, J. B., 2093, 2105, 2108
 Bartholomew, D., 1701, 1706, 1708, 1709, 1715
 Bartholomew, R., 1919
 Bartholomew-Biggs, M. C., 2564
 Barto, A. G., 2646, 2648
 Barton, Jeff, 352
 Barton, R. R., 2480, 2494
 Barua, A., 260, 278
 Basak, I., 2214, 2215
 Bass, B. M., 842, 843, 845, 847–851, 853, 854, 857–861, 864–866
 Bass, S. F., 1107
 Bässler, R., 399
 Bastress, E. K., 1176, 1188
 Bateman, B. O., 531, 540
 Bateman, T. S., 994
 Bates, M. W., 917, 917
 Bateson, J., 625, 632
 Bateson, J. E. G., 624, 631
 Battié, M. C., 1070, 1100, 1101
 Battig, W. F., 929, 941
 Bauer, W., 2520
 Bauman, R. D., 1189
 Baumgartner, P., 602, 603, 619
 Baumol, W. J., 2074, 2081
 Baveja, A., 1896, 1916
 Bazaraa, M. S., 2530, 2538, 2545, 2549, 2565, 2567
 Bazerman, M., 2210–2212, 2215
 Beach, L. R., 2205, 2207, 2214, 2215
 Beale, E. M. L., 2630, 2646
 Bean, J. C., 2645, 2646
 Beauchesne, M.-N., 1153
 Beaumariage, T. G., 176
 Bechhofer, R. E., 2239, 2488, 2494
 Bechtel, C., 2112, 2138
 Beckers, S., 761, 770

- Becket, W. M., 1100
 Beckhard, R., 57
 Beckman, R. J., 2285, 2292
 Beckman, T., 148, 152
 Bednar, D. A., 625, 626, 632
 Beebower, G. L., 770
 Beers, M. C., 224
 Beevis, D., 2443
 Beightler, C. S., 2559, 2565, 2567
 Beishon, R. J., 1135, 1152
 Beitz, W., 207, 225, 587
 Belcher, D. W., 903, 908, 918
 Bell, D., 623, 631, 2180, 2203, 2215
 Bell, H. H., 941
 Bell, T., 29, 32, 35, 44, 53, 57
 Bellman, R., 2636, 2646, 2646
 Bellman, R. E., 2620, 2621
 Bellovin, S., 229, 257
 Belsley, D. A., 2284, 2292
 Belyavin, A. J., 2442
 Benabdallah, S., 1918
 Bengard, M. L., 1583
 Bengel, E. J., 904, 918
 Bennet, J. L., 131, 150
 Bennett, D., 538, 540
 Bennett, K. B., 1039, 1040
 Benneyan, J., 745, 748
 Benson, R. F., 2053
 Bentley, J. P., 1883, 1885
 Benveniste, A., 2635, 2646
 Berchem-Simon, O., 1144, 1145, 1152
 Berens, A. P., 1909, 1918
 Berg, J., 352
 Berg, T., 352
 Bergamasco, M., 2520
 Bergen, J., 2434, 2443
 Bergen, M. E., 2032
 Berger, C. J., 870, 871, 893, 894
 Bergqvist, U., 1202, 1235
 Beringer, D. B., 1186, 1189
 Berkelman, R. L., 1104
 Berkenkamp, J., 542
 Berliner, C., 2318, 2329
 Bermudez, J., 2053
 Bernard, B. P., 989
 Bernard, R., 228, 257
 Berners-Lee, Tim, 244
 Bernoulli, D., 2181, 2216
 Berra, P. B., 473, 482
 Berry, L. L., 624, 631-633, 650, 1965
 Berry, W. L., 561, 1752, 1766, 2053
 Berson, Y., 859, 864
 Bertsekas, D. P., 2562, 2565, 2567, 2575, 2580, 2636, 2637, 2645, 2646, 2646
 Bertsimas, D., 801, 822
 Berwick, D. M., 989, 1855
 Besachio, Mary Eileen, 352
 Bethea, N. J., 1100, 1108
 Bettman, J. R., 2221, 2443
 Beuter, A., 1102
 Beyer, H., 956, 964, 970
 Beyer, J. M., 969
 Bezjian-Avery, A., 632
 Bhaskaran, K., 1717, 1739
 Bhattacharya, A. K., 2139
 Bhote, K. R., 2233, 2239
 Biazzo, S., 1697, 1715
 Bickley, W., 945
 Bierbaum, C., 2423, 2442
 Bierbaum, C. R., 2442
 Bieser, M., 2221
 Biggemann, M., 1101, 1108
 Bigos, S. J., 1070, 1071, 1100, 1101, 1107
 Bikson, T. K., 1217, 1232
 Billesbach, T., 559, 559
 Billing, C. E., 962, 970
 Billings, C. E., 1297, 1310
 Billington, C., 1669, 1692, 1693, 2112, 2113, 2127, 2140
 Billington, P. J., 2044, 2052
 Bindiganavale, R., 1127
 Birchfield, J. C., 829, 830, 836
 Birge, J. R., 2630, 2646
 Birnbaum, M. H., 2194, 2197, 2198, 2216, 2223
 Bishko, S. A., 542
 Bishop, R., 1363, 1389
 Bitner, M. J., 623, 624, 631, 633, 641, 649, 650
 Bito, J. F., 399
 Bittner, A. C., 1109, 1115, 1127
 Bixby, Robert, 2535
 Bixby Cooper, M., 2140
 Bjork, R. A., 929, 937, 942, 945
 Bjørkland, R., 1086, 1108
 Blach, R., 2510, 2519
 Black, A., 399
 Blackburn, R., 1806
 Blackler, F., 1225, 1226, 1230
 Blackman, H. S., 1941, 1954, 2189, 2191, 2192, 2218
 Blackstone, J. H., 353
 Blaha, M., 1789
 Blanding, W., 652, 653, 655, 663
 Blank, G. E., 2468
 Blank, L. T., 2351
 Blanning, R. W., 145, 150
 Bläßer, S., 225
 Blatner, D., 2505, 2519
 Blattberg, R. C., 679, 683
 Blauner, R., 874, 894
 Blick, A. C., 1101
 Blickensderfer, E. L., 945
 Bliquid, I., 1224, 1230
 Block, J., 353
 Block, M. R., 539, 540
 Bloemhof-Ruwaard, J. M., 538, 540, 541
 Blok, K., 542
 Blood, M. R., 886, 896
 Bloom, J., 897
 Bloom, K. C., 931, 941
 Bloor, S., 225, 707
 Blumer, C., 2204, 2215
 Boal, K. B., 845, 864
 Board of Certification in Professional Ergonomics, 1101
 Bobkranz, R., 1104
 Bobo, S., 1908, 1916

- Bobrow, D. G., 154
 Boccardi, S., 1101
 Bochtler, W., 224
 Bock, R. D., 2182, 2216
 Bock, Y., 225
 Boddy, D., 1222, 1230
 Bodker, S., 964, 970
 Boeing Commercial Aircraft Group (BCAG), 957, 970
 Boender, E., 201, 223
 Boerstler, H., 993
 Boettcher, K., 2426, 2442
 Boff, K. R., 2410, 2442
 Boguski, T. L., 543
 Bohr, D., 989
 Bohr, P. C., 990
 Boies, S. J., 1232
 Boisot, M. H., 148, 150
 Bolat, A., 1734, 1740
 Bolijn, A. J., 1145, 1152
 Boller, G. W., 628, 630, 631
 Bolman, L. G., 982, 989
 Bolton, G. E., 2210, 2211, 2216
 Bonczek, R., 107, 107
 Bond, B., 352, 353
 Bond, Bruce, 352
 Bond, W., 1700, 1710, 1711, 1716
 Boniface, D. R., 2240
 Bonney, M. C., 1106, 1108
 Bonney, R., 1063, 1101
 Bontadelli, J. A., 2405
 Booch, 292
 Booher, H. R., 1297, 1310
 Booker, J. D., 483
 Booker, S., 1216, 1236
 Booms, B. H., 649
 Boothroyd, G., 399, 403, 445, 1328, 1330
 Boothroyd Dewhurst, Inc., 399
 Borenstein, J., 1525, 1525
 Borg, G. A. V., 1071, 1101
 Bornstein, G., 2212, 2216
 Borrego, S. A., 1876
 Borsenik, F. D., 835, 836
 Bort, J., 228, 257
 Boss, Bernard M., 844
 Botta, E., 207, 224
 Bottomley, A., 220, 223
 Boucher, T. O., 1902, 1916
 Boudreau, M., 94, 107
 Bourne, L. E., Jr., 945
 Bourne, T. A., 258
 Bourret, P., 1779, 1787
 Boustead, I., 537, 540
 Bouzid, N., 931, 941
 Bovair, S., 931, 943
 Bowen, D. E., 559, 559, 625, 633, 975, 978, 990
 Bowen, H. K., 16, 24, 551, 561
 Bowen, T., 95, 108
 Bowers, C. A., 947, 971
 Bowers, M. R., 635, 649
 Bowersox, D. J., 2113, 2123, 2128, 2138, 2140
 Bowersox, Donald J., 2056
 Bowker, A. H., 2243, 2248, 2255, 2263
 Bowman, E. H., 2568, 2580
 Box, G. E. P., 2003, 2225, 2227, 2229, 2232–2235, 2239, 2273, 2293
 Boyce, P., 1918
 Boyett, J. H., 57
 Boyett, J. T., 57
 Boynton, A. C., 214, 226, 686, 706
 Bozer, Y., 2109
 Bozer, Y. A., 1509, 1525, 1525, 1526, 2095, 2106, 2108
 Brace, G., 2139
 Brache, A. P., 925, 945
 Bracken, J., 2540, 2565
 Bradley, K., 147, 149
 Bradley, S. P., 813, 814, 823, 2074, 2081, 2537, 2538, 2581
 Bradtmiller, B., 1128
 Braig, B. M., 632
 Bralla, J. G., 1315, 1330
 Bramel, Julien, 2019
 Bramson, M., 2167, 2171
 Brand, A., 435, 445
 Brand, R. R., 2113, 2139
 Brandon, J., 1703, 1704, 1716
 Branson, R. K., 926, 941
 Branson, Richard, 849
 Bras, B., 708
 Brashers, D. E., 2211, 2214, 2216
 Bratley, P., 2485, 2494
 Brauchler, R., 1104
 Brauchler, W., 1104
 Braun, M., 1231
 Bray, D., 939, 943
 Bray, O. H., 486, 528
 Brazier, D., 1313, 1330
 Brazile, R. P., 1734, 1739
 Breant, F., 2520
 Breagh, J. A., 857, 864
 Brecht, L., 218, 224
 Brehmer, B., 2200, 2216, 2218
 Breinin, E., 866
 Breining, R., 2520
 Brennan, L., 1050, 1101
 Breslow, L., 1179, 1188
 Bressan, C., 745, 748
 Brett, B., 2442
 Bricken, W., 2520
 Briggs, G. E., 934, 941
 Brimson, J. A., 2318, 2329
 Brinckmann, P., 1072, 1101, 1108
 Brinson, G. P., 752, 770
 Brisley, C. L., 1448, 1462
 BRITE-EURAM, 209, 223
 British Standards Institution, 1133, 1152
 Brnich, M. J., Jr., 2220
 Broadbent, D. E., 1133, 1153
 Brobst, S., 152
 Brobst, S. A., 152
 Brockmann, T., 1501
 Broderick, R. L., 1152
 Brodie, M. L., 122, 152
 Brogmus, G., 1202, 1232
 Brokaw, N., 1080, 1101, 1103
 Bromme, R., 214, 223

- Brooke, A., 2536, 2538
 Brookhouse, J. K., 2195, 2216
 Brooking, A., 147, 148, 150
 Brooks, F. P., 2507, 2519
 Brookshear, J. G., 74, 108
 Brousseau, K. R., 970
 Brouwer, M. L., 1104
 Brouwer, M., 1153, 1366, 1389
 Brouwer, M. L., 1153
 Brown, C., 88, 108, 1215, 1226, 1230
 Brown, C. M. L., 1230
 Brown, D. R., 2240
 Brown, G. G., 2138
 Brown, M. L., 1105
 Brown, R. G., 2498, 2519
 Brown, S., 83, 108
 Brown, S. W., 630, 633, 650
 Brown, T. J., 631, 632
 Brown, W. S., 2443
 Browne, J., 229, 258, 1747, 1767
 Brownell, W. D., 1766
 Broyden, C. G., 2552, 2565
 Bruce, D. R., 942
 Brucker, P., 1740
 Brückmann, R., 2520
 Bruderlin, A., 1127
 Brüggemann, K., 587
 Bruni, J. R., 991
 Brunner, D. T., 2455, 2467
 Brunnermeier, S., 350, 352
 Brunswick, E., 2200, 2216
 Bryant, F. B., 2218
 Brynjolfsson, E., 146, 150
 Bryson, J. M., 845, 864
 Bryson, S., 2498, 2503, 2505, 2519, 2520
 Bubb, H., 1112, 1127
 Buch, K., 979, 989
 Buchanan, D., 1697, 1700, 1701, 1715
 Buchanan, D. A., 1230, 1222
 Buck, J. R., 2173, 2191, 2216, 2360, 2392
 Buckle, P., 1061, 1100, 1107
 Bucklin, L. P., 2113, 2115, 2139
 Budescu, D., 2202, 2216
 Budescu, D. V., 2222
 Budros, A., 1888, 1916
 Buehler, J. W., 1104
 Buell, P., 1179, 1188
 Buffa, E. S., 485, 528
 Buffa, M., 1906, 1916
 Buford, J. F. K., 229, 257
 Buie, E., 1215, 1216, 1231
 Bukowitz, W. R., 148, 150
 Bulkley, J. W., 541
 Buller, B. J., 972
 Bullinger, H.-J., 207, 223, 634, 649, 1050,
 1101, 1202, 1231, 1284, 1285, 1294
 Bulow, J., 277, 279
 Bunting, A. J., 2442
 Burandt, U., 1117, 1127
 Burbridge, J. L., 462, 475, 482
 Burdea, G., 2520
 Burdea, G. C., 169, 175, 400
 Burdick, Dave, 352
 Burdorf, A., 1108
 Bureau of Labor Statistics (BLS), 1101, 1157,
 1158, 1164, 1173, 1174, 1188, 2395, 2405
 Bureau of National Affairs (BNA), 902, 918,
 1070, 1101
 Burgelman, R. A., 955, 970
 Burger, G. C. E., 1137, 1152
 Burgess, B. H., 303, 307
 Burghardt, M., 205, 223
 Burk, S. L. H., 918
 Burke, P., 697, 706
 Burns, J. M., 845, 847, 852, 853, 864
 Burns, L., 1734, 1739
 Burns, M., 912, 913, 918
 Burns, R. N., 1746, 1747, 1750–1753, 1757–
 1758, 1760, 1763–1766, 1766
 Burr, Donald, 849
 Burress, R., 540
 Burri, G., 1373, 1389
 Burrows, W., 1583
 Busalacchi, F. A., 605, 617
 Busemeyer, J. R., 2205, 2216, 2222
 Buttle, F., 629, 630, 631
 Buzacott, J. A., 1669, 1691, 1692, 1693, 1740,
 2146, 2150, 2168, 2170, 2171
 Buzacott, J. S., 1640, 1644, 1648, 1649, 1652,
 1655, 1656, 1660, 1664, 1668, 1668
 Buzzell, R. D., 623, 631
 Bycio, P., 851, 864
 Byham, W. C., 989
 CAD-FEM GmbH, 203, 223
 Cady, F. B., 2293
 Caesar, C., 224
 Cai, K. Y., 1955
 Cai, W., 2466
 Cailliau, Robert, 244
 Cakir, A., 1131, 1145, 1152, 1228, 1231
 Cala, F., 536, 540
 Calderwood, R., 1038
 Caldwell, B., 91, 108
 Caldwell, L. S., 1056, 1101
 Calhoun, J. C., 175
 Calichman, M., 746, 749
 Callaway, 1787, 1787
 Callery, C. A., 2467
 Calogero, J. A., 1104
 Calzon, J., 1956, 1965
 Camillerapp, J., 1918
 Cammann, C., 993
 Camp, R., 1703, 1715
 Camp, R. C., 2112, 2139
 Campbell, D. T., 885, 895
 Campbell, J., 921, 941
 Campbell, J. C., 560
 Campbell, R. J., 865
 Champion, M. A., 870, 871, 873, 875, 877, 883,
 884, 886–889, 891–894, 894, 895, 898,
 976, 977, 984, 986, 987, 989, 992, 1217,
 1231
 Cana, O., 1569, 1582
 Cannon, J. R., 1039
 Cannon-Bowers, J. A., 897, 933, 934, 941, 942,
 945, 947
 Canter, R. R., 895

- Cao, X. R., 2633, 2647
 Caplan, J. S., 1583
 Caplan, R. D., 874, 895, 989
 Carayon, P., 981, 991, 1221, 1222, 1224–1226, 1228, 1229, 1231, 1233–1235
 Carayon-Sainfort, P., 1222, 1223, 1231, 1236
 Carbon, M., 214, 223, 225
 Card, K., 1015, 1037
 Card, S. K., 133, 150, 1208, 1209, 1216, 1231, 1297, 1310, 2434, 2442
 Cardy, R. L., 865
 Carlisle, K. E., 926, 941
 Carlson, A. E., 1131, 1152
 Carlson, E. D., 113, 114, 125, 153, 2079, 2082
 Carlson, W. E., 1129
 Carman, J. M., 628, 630, 631, 993
 Carpentier, J., 2560, 2565
 Carr, D. K., 980–982, 989
 Carrico, T. M., 2466
 Carrie, A., 503, 506, 528
 Carrier, R., 1102
 Carroll, J. M., 1210, 1213, 1214, 1231, 1234
 Carroll, S. J., Jr., 907, 919
 Carrubba, E. R., 1922, 1954
 Carson, A. B., 1131, 1152
 Carson, J. S., 2465, 2494
 Carter, K., 1234
 Carter, M. F., 499, 528
 Carter, M. W., 1746, 1747, 1750, 1752, 1753, 1758, 1760, 1765, 1766
 Cartter, A. M., 901, 918
 Cartwright, D., 880, 882, 895
 Cascio, W. F., 1716
 Case, D., 1217, 1235
 Case, K., 1106, 1108
 Case, K. E., 2351, 2405
 Cassell, J., 1127, 1128
 Castanon, D. A., 2645, 2646
 Castro, E., 77, 108
 Cats-Baril, W., 1119, 1128
 Cats-Baril, W. L., 990
 Cattanach, R. E., 534, 540
 Caudill, M., 1906, 1916
 Caudle, S. L., 1696, 1698, 1702, 1705, 1708, 1712, 1715
 Cavanagh, R. C., 1038
 Cavazos-Cadena, R., 2645, 2646
 Caverni, J. P., 2216
 CCE-CNMA Consortium, 528
 Celi, I., 225
 Celiker, T., 225
 Center for Health Systems Research and Analysis (CHSRA), 984–987, 989
 Centers for Disease Control (CDC), 1163, 1164, 1168, 1188, 1190, 1195, 1199, 1205, 1231
 Centry Research Corp., 1160, 1188
 Cerf, Vint, 238
 Ceri, S., 150
 Ceroni, J. A., 604, 607–609, 617
 Chadha, B., 171, 175
 Chadha, N., 534, 540
 Chaffey, D., 143, 150
 Chaffin, D. B., 1046, 1050–1054, 1058, 1059, 1061, 1068, 1101, 1102, 1108, 1109, 1112, 1117, 1121, 1126, 1128, 1129
Chain Store Age, 266, 279
 Chalmet, L. G., 2573, 2580
 Champy, J., 224, 528, 747, 749, 950, 970, 1700, 1706, 1709, 1714, 1716, 2049, 2052, 2126, 2132, 2139
 Chan, D., 2573, 2580
 Chan, S., 1697, 1715
 Chandra, J., 1777, 1787
 Chandru, V., 1330
 Chaney, F. B., 1896, 1897, 1916
 Chang, C. S., 2646, 2646
 Chang, D. T., 1524, 1525
 Chang, P., 1777, 1788
 Chang, S., 1790
 Chang, S. H., 1524, 1525
 Chang, T., 1777, 1781, 1788, 1790
 Chang, T. C., 452, 472, 482, 483
 Chang, T.-C., 448, 462, 478, 483
 Changkong, V., 2623
 Chao, E. Y., 1125, 1126, 1128
 Chao, X., 1740
 Chapman, R. L., 1556, 1582
 Charlton, S. G., 1889, 1919
 Charnes, A., 2614, 2621
 Chase, R. B., 559, 559, 624, 631
 Chase, W. G., 1023, 1037
 Chatelin, F., 2645, 2646
 Chatterjee, K., 2210, 2211, 2216
 Chatterjee, S., 2293
 Chemers, M. M., 2208, 2216
 Chen, C., 1779, 1788
 Chen, D., 528
 Chen, J., 1692, 1693
 Chen, J.-M., 1904, 1920
 Chen, M., 171, 176
 Chen, N.-F., 1724, 1739
 Chen, P. P., 121, 149
 Chen, P. P. S., 121, 150, 510, 528
 Chen, Q. X., 617
 Chen, T. T., 149
 Chen, V. C. P., 2646, 2646
 Chen, X., 602, 617
 Chen, Y., 507, 528
 Cheng, F., 1669, 1692, 1693
 Cheng, P. E., 2200, 2208, 2216
 Cheraskin, L., 894
 Cherkassky, V., 1790
 Cherns, A., 874, 895
 Chervak, S., 1136, 1137, 1141, 1152
 Chesler, D. J., 902, 918
 Cheswick, W., 229, 257
 Chi, C.-F., 1896, 1898, 1916
Chicago Tribune, 671, 683
 Chien, I. S., 2604, 2621
 Chignell, M., 152
 Ching, C., 107, 108
 Ching, W., 1717
 Chionglo, J. F., 2019
 Chiu, C., 1776, 1788
 Cho, F., 561
 Cho, H., 1777, 1779, 1788

- Cho, M. S., 1526
 Choe, K.-I., 2093, 2095, 2106, 2108
 Choi, C. F., 1697, 1715
 Choi, J. H., 599
 Choi, S. C., 689, 706, 707
 Choi, S.-Y., 267, 278, 279
 Chong, E. K. P., 2635, 2646
 Choo, C. W., 149, 150
 Choong, Y.-Y., 1228, 1231
 Chopra, V., 756, 770
 Chou, Y. M., 1869, 1870, 1876
 Chow, C. S., 2645, 2646
 Chow, W. M., 1511, 1525
 Christensen, D., 1102, 1108, 1109
 Christensen, J., 2520
 Christensen-Szalanski, J. J., 2196–2198, 2216
 Christina, Vivi, 539
 Christofides, N., 2062, 2068
 Christopher, M., 2116, 2139
 Christopher, M. G., 2140
 Christopher, Neil, 352
 Chu, W. W., 1717
 Chubb, A. P., 2444
 Chui, Y. P., 707
 Chung, M. J., 690, 691, 706
 Church, R. L., 2076, 2081
 Churchill, G. A., 631, 2277, 2293
 Churchill, G. A., Jr., 632
 Churchill, T., 1128
 Churchill, Winston, 134
 Chvatal, V., 538, 540
 Chvátal, V., 811, 814, 823
 Ciborra, C., 951, 970
 Ciesla, M., 225
 Ciriello, V. M., 1055–1058, 1071, 1072, 1080,
 1101, 1107, 1117, 1118, 1128
 Cirillo, J., 745, 749
 Claderwood, R., 2219
 Cladwell, C., 989
 Clark, A. J., 1678, 1693
 Clark, D. S., 2635, 2647
 Clark, G. M., 2488, 2494, 2494
 Clark, H. H., 1023, 1037
 Clark, J., 826, 836
 Clark, K. B., 556, 559, 2329
 Clark, R. E., 928, 935, 940, 941
 Clark, W. C., 542
 Clauser, C. E., 1128
 Clearwater, S. H., 697, 707
 Clegg, C., 1716
 Cleland, D. I., 1350
 Clemen, R. T., 2173, 2177, 2178, 2183, 2187,
 2191, 2213, 2216, 2218
 Clement, A., 964, 970, 1225, 1231
 Clement, C., 1213, 1232
 Clements, J. H., 1102, 1128
 Clendenin, J. A., 2139
 Cleveland, R., 1189
 Cleveland, R. J., 1161, 1183, 1188
 Cleveland, W. S., 2240
 Clifton, T. C., 866
 Clinton-Ciocco, A., 1038
 Closs, D. J., 2113, 2138
 CMS Research Inc., 2458, 2465
 Coad, P., 123, 150
 Coase, R. H., 2123, 2139
 Cobb, G. W., 2240
 Cobb, S., 895, 989
 Cochran, W. G., 2255, 2263
 Cod, E. F., 80
 Cofer, C. N., 929, 931, 942
 Coffey, G., 2216
 Coffey, R., 747, 749
 Cogger, K. O., 2605, 2608, 2621
 Cohen, A., 165, 175, 1158, 1161, 1176, 1180,
 1183, 1184, 1188, 1189
 Cohen, A. L., 981, 989
 Cohen, B. G. F., 1235
 Cohen, H. H., 1188, 1189
 Cohen, J., 989
 Cohen, M. D., 152
 Cohen, M. S., 2197, 2198, 2205, 2216
 Cohen, P., 989
 Cohen, P. A., 928, 942, 943
 Cohen, W., 1236
 Cohon, J. L., 2074, 2081
 Coiffet, P., 169, 175
 Colbert, D. N., 2112, 2139
 Cole, L. L., 1236
 Cole, R., 1386, 1389
 Cole, R. E., 1806
 Coleman, E. P., 852, 864
 Coleman, J. L., 2133, 2139
 Coleman, P. J., 1189
 Coleman, T. F., 2567
 Colligan, M., 1189
 Colligan, M. J., 1158, 1176, 1180, 1184, 1188
 Collins, C., 2442
 Collins, D. C., 2645, 2646
 Collins, J., 656, 664
 Collins, J. C., 7, 8, 10, 24
 Collins, J. M., 915, 918
 Colombini, D., 1064, 1067, 1101
 Colquhoun, G. J., 508, 528
 Colson, K., 918
 CommerceNet, 343, 352
 Compton, D., 947
 Compton, W. D., 2168, 2171
 Computerworld, 949–951, 970
 Comrie, P. R., 541, 600
 Conard, R., 1181, 1188
 Conard, R. J., 1188
 Condit, P. M., 956, 970
 Conen, W., 698, 706
 Conger, J. A., 846–849, 854, 855, 859, 864,
 865
 Conn, Andy, 2564
 Connelly, David, 352
 Connelly, M. S., 866
 Conner-Sax, K., 229, 257
 Connolly, T., 2204, 2216
 Connor, G., 761, 770
 Connors, D., 1692, 1693
 Conolley, E. S., 942
 Conrad, R., 1190
 Constanza, M. C., 1102
 Consumer Product Safety Commission (CPSC),
 1129
 Consumer Reports, 536, 540
 Contractor, N., 952, 970

- Contreras, L. E., 2393
 Converse, S. A., 945, 993
 Conway, F., 1236
 Conway, R. W., 1740
 Cook, J., 989, 1229, 1231
 Cook, R. D., 2285, 2292
 Cook, T. D., 885, 895
 Cook, W. D., 2108
 Cooke, D. P., 953, 965, 970
 Cooke, D. S., 399
 Cooke, J. A., 2065, 2068, 2069
 Cookson, B., 1789
 Coombs, B., 2220
 Coombs, R., 1696, 1700, 1715
 Cooper, C. L., 1190, 1226, 1233
 Cooper, J. C., 671, 683
 Cooper, M. C., 2072, 2082, 2112–2119, 2123–
 2126, 2133, 2139, 2140
 Cooper, R., 2319, 2330
 Cooper, R. G., 989
 Cooper, T. D., 1919
 Cooper, W. W., 2621
 Coopers & Lybrand, 780, 785
 Copacino, W. C., 2112, 2115, 2139
 Corbett, C., 989
 Cordata, J. W., 148, 150
 Cordery, J. L., 877, 895
 Corker, K., 2444
 Corker, K. M., 2431, 2434, 2437, 2442, 2444
 Corlett, E., 1037
 Corlett, E. N., 1061, 1063, 1101, 1105, 1117,
 1128
 Corlett, N., 1363, 1389
 Cormier, D., 1940, 1955
 Cormier, D. R., 1906, 1916
 Cormier, S. M., 929, 942
 Cornaby, B. W., 543
 Cornell, J. A., 2239, 2239, 2240
 Coronel, C., 80–82, 109, 117, 153
 Corrigan, S., 1705, 1715
 Cotton, J. L., 978, 979, 989
 Coughlan, A., 2140
 Coughlan, R., 2216
 Council of Logistics Management, 2113, 2140
 Courant, R., 2560, 2565
 Courtois, P. J., 2645, 2647
 Covey, S. R., 24, 24
 Cowan, D., 487, 529
 Cox, J., 557, 560
 Cox, J. F., 557, 561
 Cox, J. F., III, 353
 Cox, R., 2113, 2139
 Coxx, J. L., 941
 Craig, A. T., 2243, 2248, 2254, 2263
 Craig, J. J., 399
 Craik, F. I. M., 929, 942
 Craik, K. J. W., 2444
 Crain, R. C., 2455, 2465
 Crawshaw, C. M., 931, 941
 Cressman, G. E., 667, 683
 Criswell, H., 950, 970
Criteria for Performance Excellence (2000),
 1961, 1964, 1965
 Crocker, D. C., 2274, 2276, 2292
 Croll, A. A., 229, 257
 Cronbach, L. J., 630, 631, 990
 Cronin, J. J., Jr., 628, 630, 631
 Crookall, P., 851, 860, 865
 Crosby, P. B., 626, 631, 1794, 1805
 Crosby, Philip, 747
 Crossman, E. R. F. W., 886, 895
 Crowcroft, J., 736
 Crowder, H., 809, 811, 823, 2587, 2600
 Crowe, T. J., 1698, 1715
 Crowley, P., 759, 771
 Crowston, K., 1287, 1295
 Crozier, M., 1225, 1226, 1231
 Cruikshank, G., 1234
 Crutzen, P. J., 537, 541
 Cruz-Neira, C., 2503, 2507, 2519, 2520
 Csikszentmihalyi, M., 4, 24
 Csurgai, G., 172, 175
 Cucuzza, T. G., 672, 683
 Cullinane, T. P., 529
 Cullinan-James, C., 2538, 2539
 Cuneo, J., 1153
 Cunningham, J. B., 914, 918
 Curington, W., 918
 Curphy, G. J., 865
 Curran, M. A., 543
 Curran, M. S., 540
 Curran, T., 86–88, 90, 91, 108
 Curtis, M. A., 473, 483
 Cvan Riel, M. P. J. V., 1107
 Czaja, S. J., 1223, 1231
 Czepiel, J. A., 624, 625, 631, 633
 Daganzo, C. F., 1734, 1739
 Dahl, S. G., 2410, 2442–2444
 Dahlin, L. B., 1104
 Dai, F., 2520
 Dai, J. G., 2167, 2171
 Dailey, A., 353
 Dale, B. G., 1696, 1697, 1716
 Daley, D. J., 1635, 1668
 Damkot, D. K., 1071, 1102
 Damodaran, L., 964, 970
 Dani, T. H., 2498, 2519
 Daniel, C., 2227, 2239
 Daniel, J. W., 2647
 Daniels, E., 749
 Danielsen, N., 1104
 D'Anjou, L. O., 599, 599
 Danner, D. L., 1424, 1425, 1462
 Dantzig, G. B., 2526, 2528, 2538, 2543, 2556,
 2565, 2567, 2630, 2647
 Danziger, J. N., 1220, 1231
 Daouas, T., 1777, 1788
 Dar-El, E., 1405, 1407, 1408
 Darwen, H., 122, 150
 Daskin, M., 2067, 2068
 Daskin, M. S., 802, 823
 Date, C. J., 117, 122, 150
 Dauer, J. P., 2621, 2621
 Dauzère-Pères, S., 2044, 2052
 D'Aveni, R. A., 955, 970
 Davenport, T., 86, 88, 92, 108, 957, 962, 970
 Davenport, T. H., 57, 148, 150, 213, 215, 218,
 224, 348, 352, 1696, 1700, 1715
 Davidon, W. C., 2551, 2552, 2565

- Davilla, D., 2443
 Davis, B., 87, 108
 Davis, G., 1550, 1582
 Davis, G. A., 532, 536, 540
 Davis, G. B., 127, 150
 Davis, J. B., 532, 540
 Davis, J. H., 2212, 2213, 2216
 Davis, K. R., 914, 918
 Davis, L., 1025, 1037, 1781, 1788, 2449, 2464, 2465
 Davis, L. E., 869, 870, 874, 884–886, 895
 Davis, Maggie, 352
 Davis, R. B., 1125, 1128
 Davis, R. N., 984–986, 990
 Davis, S. M., 57, 685, 707
 Davis, T., 736, 2112, 2121, 2127, 2139
 Davis, T. P., 2240
 Davis, W. J., 2465
 Davis-Sacks, M. L., 982, 983, 990
 Dawes, R. M., 2198, 2209, 2216
 Dawson, Jim, 848
 Dawson, K., 745, 749
 Day, D., 981, 990
 Dayhoff, J. E., 163, 175
 Dayton, T., 1206, 1233
 Deal, T. E., 982, 989
 Dean, A., 2235, 2239
 Dean, J. W., 975, 978, 990
 Dearden, N. J., 149
 Debenham, J., 122, 150
 Debreu, G., 2605, 2621
 Dechamplain, B., 1102
 Decker, P. J., 921, 945
 DeFanti, T. A., 2519
 Degani, A., 1152
 DeGarmo, E. P., 2401, 2405
 DeGeus, A., 7, 8, 24
 De Hoog, R., 213, 224, 226
 Deivanayagam, S., 1100, 1104
 de Jong, J. R., 1137, 1152
 DeKeyser, V., 1023, 1037
 Dekker, R., 541
 Delbecq, A. L., 909, 918, 2213, 2217
 Delleman, N., 1101
 Delleman, N. J., 1076, 1102
 Delphi-Studie, 311, 322
 Delwiche, M., 1900, 1902, 1906, 1907, 1920
 Demaree, R. G., 991
 Dembo, R. S., 2559, 2565
 Demel, G., 957, 970
 De Meuse, K. P., 897
 Deming, W., 1794, 1805, 1806
 Deming, W. E., 5, 20, 24, 62, 747, 975, 990, 1830–1832, 1836, 1855, 1958
 Dempsey, P. G., 1100, 1103
 Dempster, M. A. H., 1740
 Denardo, E. V., 2636, 2647
 Denison, D. R., 877, 895
 Denison, R., 540
 Denmark Ministry of the Environment, 532, 540
 Dennerlein, J. T., 1235
 Dennis, A. R., 2220
 Denoble, R. A., 740, 749
 Deo, N., 2581
 Derfler, F., 228, 229, 257
 Derks, S., 1189
 Dertien, M. G., 915, 918
 Dertouzos, M., 950, 970
 De Ruyter, J. C., 628, 629, 631, 632
 De Ruyter, K., 631
 Dervitsiotis, K. N., 1700, 1706, 1715
 Dery, Arie, 842
 DeSanctis, G., 144, 145, 147, 150, 154, 952, 970, 973
 de Santos, P. G., 398
 Desarbo, W. S., 689, 706, 707
 Deschamps, J., 57
 Desrosiers, J., 794, 809, 823
 Dess, G. G., 57
 Dessouky, Y. M., 2464, 2467
 de Treville, S., 2168, 2171
 Dettmer, H. W., 557, 560
 Deutsch, C., 86, 108
 Deutsch, M., 880, 895
 Deutsch, S., 2440, 2444
 Deutschmann, D., 1202, 1236
 Devin, K., 148, 150
 Devlin, S. E., 945
 DeVor, R., 602, 617
 Devore, J. L., 2243, 2248, 2254, 2263
 De Vries, W. R., 399
 Dewhurst, P., 1330
 deWitte, P., 529
 DFG, 444, 445
 Dhillon, B. S., 1583, 1955
 Diamond, W., 2225, 2239
 Diamond, W. J., 2239
 Diaper, D., 1208, 1209, 1231
 Dickie, B. N., 1699, 1701, 1715
 Dickinson, D. A., 599, 600
 Dickinson, T. L., 945, 987, 990, 993
 Dickson, M. W., 984, 986, 987, 990
 Diehl, A., 1900, 1916
 Diehl, M., 895
 Dieter, G. E., 399
 Dietterich, T., 1780, 1790
 Dilger, K. A., 2064, 2068
 Dilla, B. L., 993
 Dillon, P. S., 540
 Dilworth, J. B., 353
 Dincer, M., 402, 446
 DiPasquale, J., 2466
 Dirken, J. M., 1137, 1152
 Dixit, A., 2212, 2217
 Doane, M., 93, 108
 Dobson, G., 2589, 2600
 Dodson, V. N., 1235
 Doebelin, E. O., 1884, 1885
 Doege, E., 587
 DOE OEPA, 594, 600
 Doherty, E. M., 979, 988, 989, 990
 Doherty, M. E., 2215, 2216
 Dolk, D. R., 131, 150
 Doller, H. J., 747, 749
 Dologite, D. G., 2214, 2220
 Donabedian, A., 637, 640, 649, 983, 990
 Donald, D. L., 2460, 2465

- Dong, J., 1228, *1231, 1232*
 Dong, Y., 528
 Donnell, M. L., *1920*
 Donnelly, J. H., 865
 Doremus, Paul, 352
 Dorfman, R., 626, *631*
 Dorris, A. L., 2196, 2197, *2217*
 Doscher, E., 1772, 1774, *1788*
 Doss, B., *1920*
 Dossantos, J. R. G. L., *1526*
 Dougherty, E. R., 2243, 2254, *2263*
 Doumeingts, G., 507, 513, 528
 Douwes, M., *1105*
 Dowd, K., 229, 257
 Dowdy, L. W., *736*
 Doyle, L. E., *1330*
 Dragonetti, N. C., *153*
 Drake, G., *2467*
 Draper, A., *1330*
 Draper, A. B., *1330*
 Draper, C. W., *600*
 Draper, N. R., 2003, 2229, 2239, *2293*
 Draper, S. W., 1297, *1310*
 Drayer, R., 780, 785
 Drews, C., *2444*
 Drews, C. W., *2444*
 Dreyfus, H., 1023, *1037*
 Dreyfus, S., 2636, 2646, *2646*
 Dreyfuss, H., 1117, 1120, *1128*
 Driskell, J. E., 2208, *2217*
 Driver, M. J., 964, *970*
 Drost, M. R., *1102*
 Drozda, T. J., *483*
 Drucker, P., 322, *322*
 Drucker, P. F., 954, *970, 2205, 2206, 2217*
 Druckman, D., 937, *942*
 Drud, Arne S., 2563
 Drury, C., 1025, *1037*
 Drury, C. G., 1131, 1132, 1134–1137, 1139,
 1141, 1145–1147, 1151, *1152–1154, 1890,*
 1891, 1893, 1896–1900, 1909, 1912, 1914,
 1916, *1916–1920*
 Du, D., *2567*
 Du, X., 701, *708*
 Du, Y., 823
 Duane, J. T., 1952, *1954*
 Duarte, A. M., 767, 768, *771*
 Dubinsky, A. J., 844, 851, *867*
 Du Charme, W., *2217*
 Duclos, L. K., 559, *560*
 Duda, R. O., *2217*
 Dueser, R., 587
 Duff, I. S., 2534, *2538*
 Duffany, B. H., 926, *945*
 Duffin, R. J., 2559, 2565, *2567*
 Duffy, L., 2212, *2217*
 Duffy, V., 1193, *1232*
 Duffy, V. G., 983, *990*
 Duket, S. D., *2444*
 Dul, J., 993, *1105*
 Dumas, M., 745, *749*
 Dumas, M. B., 745, *749*
 Dumas, Y., 823
 Dumdie, D. P., *1583*
 Duncan, A. J., *2003*
 Duncan, J. H., *1462*
 Duncan, W. R., *1350*
 Dunkle, D. E., *1231*
 Dunleavy, J., *109*
 Dunn, M. S., 463, *483*
 Dunn, R. L., 1583, 1586, 1587, *1622*
 Dunnette, M. D., 866
 Dupont, P., 193, *224*
 Du Pont Co., 2225, 2226, 2235, 2238, *2239*
 Dupuis, P., 2645, *2647*
 Düring, H., 193, *224*
 Durlach, N., 2498, *2519*
 Dutkewych, J., *750*
 Dutta, P. K., 128, *150*
 Dutta, S. P., *1110*
 Dvir, T., 852–854, 861, *865*
 Dwyer, D., 922, *942*
 Dwyer, D. J., *942*
 Dyer, J. L., 933, *942*
 Dyer, J. S., 2080, *2081, 2623*
 Dyer, L., 862, 865, *2215*
 Dzida, W., 1228, *1231*
 Dzierba, S., *990*
 Early, J. F., 984, 986, 987, *990*
 Earnshaw, R., *2520*
 Easingwood, C., 635, *650*
 Eason, K., 964, *970*
 Easterby, R. S., 1135, 1137, *1152*
 Easton, G. S., *1806*
 Ebbesen, E. B., 930, *947*
 Ebbinghaus, H., 930, *942*
 Ebeling, B. J., *942*
 Eberts, R., 1205, 1206, 1212, 1229, *1232,*
 1233, 1236
 Eberts, R. E., 604, 617, 1209, *1232*
 Eck, C. D., 214, *224*
 Ecker, J. G., 2563, *2567*
 Eckstrand, G., 1180, *1188*
The Economist, 705, 707, 951, 969, *970*
 Eddy, F., *1789*
 Edelstein, H., 83, *107*
 Eden, D., 847, 854, *865*
 Edland, E., 2209, *2217*
 Edosmwan, J. A., *1330*
 Edosomwan, J. A., 1793–1801, 1804, *1806,*
 1917
 Edvinsson, L., 147, 148, *150, 153*
 Edwards, C. D., 1794, *1806*
 Edwards, F. C., 1069, *1107*
 Edwards, F. R., 759, *771*
 Edwards, J., 736, *2218*
 Edwards, R. H. T., 1086, *1102*
 Edwards, W., 2173, 2178, 2182, 2183, 2185,
 2187, 2191–2197, 2201, *2217, 2223*
 Egan, D. E., 1207, *1232*
 Egbelu, P. J., 1511, 1524, 1525, *1525*
 Ehrenfeld, J. R., 537, *541*
 Ehr Gott, M., 2621, *2621*
 Eiglier, P., 632
 Einhorn, H. J., 1023, *1037, 2196, 2197, 2199,*
 2201, *2217, 2218*
 Einstein, W. O., *864*

- Eisenberg, E., 952, 970
 Eisenhart, C., 2267, 2269, 2293
 Eisenstein, D. D., 2105, 2108
 Eisler, H., 1071, 1102
 Eklund, J., 1186, 1188
 Eklund, N., 1918
 El-Ansary, A., 2140
 Elders, L., 1108
 Electric Power Research Institute (EPRI), 960, 970
 Electronic Business XML, 343, 352
 Eliason, A., 74, 108
 Elizur, D., 908, 918
 Ellis, S., 2499, 2520
 Ellis, S. R., 2499, 2520
 Ellram, L. M., 2112, 2115, 2125, 2139, 2140
 Ellsberg, D., 2202, 2217
 Elmaghraby, S. E., 2037, 2052, 2572, 2580
 Elmasri, R., 80, 108
 Elnakhal, A. E., 168, 175
 Elpet, B., 206, 224
 Elsayed, A. E., 529, 1932, 1954
 Elsayed, E. A., 1524, 1525
 Elster, J., 2217
 El-Taji, S., 2467
 Emami-Naei, A., 1885
 Embrey, D., 1028, 1038
 Embrey, D. E., 2217
 Emerson, S. M., 902, 918
 Emery, F., 964, 970
 Emery, F. E., 1186, 1188
 Emmelhainz, M. A., 2135–2137, 2139, 2140
 Emmons, H., 1727, 1739, 1764, 1766
 Emory, F. E., 874, 895
 Enda, Y., 2622
 Engel, F. L., 1895, 1917
 Engelhardt, M., 1932, 1945, 1954
 Englebart, Douglas C., 134
 English, W. L., 745, 750
 Englund, R. L., 1262
 Engquist, M., 2566
 Enkawa, T., 552, 555, 559, 560
 Entin, E., 1039
 Environmental Protection Agency (EPA), 1164, 1168, 1188
 Enz, C. A., 855, 865
 EPA AP-42, 597, 600
 EPA M204, 598, 600
 EPA OCEPA, 591, 600
 EPA OPA, 594, 600
 EPA OPPT, 594, 600
 EPA OSW, 594, 600
 EPA OW, 595, 600
 Eppinger, S. D., 688, 708
 Erens, F., 694, 707
 Erens, F. J., 707
 Ergun, O., 2059, 2068
 Erhun, F., 545, 559
 Erickson, T. D., 1213, 1232
 Ericsson, K. A., 945, 1027, 1037, 1209, 1232, 2206, 2217
 Ericsson, M., 151
 Erig, M., 1054, 1101, 1121, 1128
 Eriksen, C. W., 1895, 1917
 Erisman, A. M., 2538
 Erixon, G., 689, 707
 Ernst, A. T., 2458, 2465
 Ernst, J., 1107
 Erwin, P. J., 1160, 1161, 1188
 Esbeck, E. S., 989
 Eschenbach, T. D., 2392
 Eschinger, Chad, 352
 Eskigun, E., 538, 540
 Esprit Consortium AMICE, 489, 490, 512, 528
 Estes, C. B., 2405
 Estes, J. H., 2392
 Etter, G., 745, 750
 Ettl, M., 1669, 1690–1692, 1693
 Ettlie, J., 949, 971
 Ettlie, J. E., 560
 Etzioni, A., 2206, 2217
 Eubanks, C. F., 707
 EUREKA, 399
 European Environmental Agency, 531, 540
 Evanoff, B. A., 981, 990
 Evans, J. B. T., 2196–2199, 2201, 2217
 Evans, J. R., 1889, 1900, 1917, 2648
 Evans, P., 57
 Eveland, J. D., 1217, 1232
 Eversheim, W., 206, 207, 224, 637, 640, 643, 647, 650
 Faard, H. F., 1053, 1105
 Fabre, J. M., 2216
 Fabrycky, W. J., 2351, 2393, 2395, 2399, 2405
 Facchin, P., 748
 Fahey, L., 57
 Fähnrich, K.-P., 635, 637, 639, 650
 Fahs, M., 1189
 Faley, R. H., 923, 943
 Fallentin, N., 1101
 Fallon, E., 1918
 Fallon, E. F., 1184, 1189
 Fan, M., 277, 279
 Fan, Y., 490, 496, 508, 528, 529
 Fandel, G., 2623
 Fang, L., 128, 150
 Fanger, P. O., 1133, 1153
 Faraway, J., 1126, 1128
 Faraway, J. J., 1128
 Farbo, P. C., 915, 919
 Farebrother, R. W., 2293
 Farfan, H. F., 1076, 1102
 Fargher, H. E., 2044, 2052
 Farhangian, K., 2580
 Farhoodi, F., 1777, 1788
 Farmer, E. W., 2410, 2442
 Farr, J. L., 987, 992
 Farr, M. J., 930, 931, 942
 Farrel, L., 1101
 Fassnacht, M., 683
 Fathallah, F. A., 1105
 Faucett, J., 1224, 1232
 Fava, J., 540
 Fava, J. A., 537, 540
 Feather, J. J., 1705–1707, 1709, 1713, 1715
 Feather, N. T., 2204, 2217
 Federal Aviation Administration (FAA), 961, 971, 1909, 1917
Federal Register, 1070, 1102

- Federgruen, A., 1684, 1693
 Fedrizzi, M., 2186, 2217
 Feigenbaum, A. V., 1794, 1806, 2003
 Feigin, G., 1693
 Feigin, G. E., 1692, 1693
 Feitzinger, E., 689, 707
 Feldmann, K., 402, 404–406, 422, 435, 437, 439–441, 443, 445
 Felix, B., 228, 257
 Felten, D. F., 964, 973, 1889, 1920
 Feng, T., 2441, 2444
 Ferguson, S. A., 1061, 1102, 1105
 Fernandez, J. E., 1108
 Fernie, J., 776, 785
 Ferreira, P. M., 1328, 1330
 Ferrell, O. C., 625, 632
 Ferrie, J., 1714, 1715
 Ferzacca, N., 1918
 Festa, M., 2394, 2405
 Fetter, R., 866
 Fiacco, A. V., 2530–2532, 2538, 2551, 2555, 2560, 2565, 2567
 Fiedler, J. A., 2218
 Field, F. R., III, 537, 541
 Field, J. M., 894
 Fikes, R. E., 707
 Financial Risk Management, LTD., 759, 771
 Finch, P. D., 2266, 2293
 Fine, L. J., 989, 1100, 1104, 1107, 1129, 1155
 Finkelstein, J., 1101
 Finley, L., 955, 972
 Firby, R. J., 2435, 2442
 Firesmith, D. G., 124, 150
 Fischer, G., 1210, 1232
 Fischhoff, B., 2191, 2196, 2197, 2201, 2217, 2219–2221
 Fishbein, B. K., 540
 Fishburn, P. C., 2179, 2217, 2605, 2621
 Fisher, C. D., 856, 858, 859, 861, 862, 865
 Fisher, J., 1701, 1708, 1710, 1715
 Fisher, K., 57
 Fisher, L., 1107, 2335, 2351
 Fisher, L. D., 1100, 1101
 Fisher, M., 796, 803, 810, 823
 Fisher, M. D., 57
 Fisher, M. L., 808, 823, 2113, 2139
 Fisher, R. A., 1421, 1462
 Fishman, G. S., 2485, 2494
 Fisk, R. P., 636, 650
 Fitzgerald, L., 1668
 Fitzgerald, M. P., 896
 Fitzsimmons, J. A., 623, 631
 Fitzsimmons, M. J., 623, 631
 Flamm, J., 1955
 Flannery, B. P., 1693
 Fleig, J., 214, 224
 Fleischer, G. A., 2360, 2393, 2394, 2405
 Fleischmann, M., 538, 541
 Fleishman, E. A., 944, 985, 990, 992
 Fleiss, J. L., 2240
 Fletcher, J. D., 928, 929, 942
 Fletcher, R., 2551, 2552, 2562, 2566, 2567
 Flin, R., 2208, 2217
 Flores, F., 143, 154
 Floudas, C. A., 2564, 2567
 Flowers, P., 399, 985, 990
 Flowers, S., 949, 951, 952, 961, 971
 Flynn, F. M., 1226, 1232
 Fogan, T., 944
 Fogarty, K., 83, 108
 Fogarty, R. B., 2465
 Fogel, L. J., 875, 895
 Fogelman, M., 1202, 1232
 Foley, J., 2507, 2520
 Foley, J. P., 2220
 Foley, R. D., 1524, 1525
 Föllinger, H., 588
 Fong, G. T., 2201, 2218
 Fong, P., 602, 618
 Foo, Y. S., 1778, 1788
 Forcier, L., 1082, 1104
 Ford, Henry, 1620
 Ford, J. K., 860, 865, 933, 941
 Ford, L. R., 2574, 2580
 Ford, R. N., 874, 895
 Fordyce, W. E., 1101
 Forge, S., 258
 Forger, G., 2056, 2058, 2068
 Forkel, M., 213, 224
 Fornell, C., 623, 624, 629, 631
 Fortes, J. A. B., 618
 Fortin, C., 1050, 1102
 Foss, M. L., 1109
 Foster, F., Jr., 834, 836
 Foster, G., 154
 Foster, I., 229, 257
 Foster, J. W., 1583
 Foster, R. W., 993
 Fouad, R. H., 561
 Foulke, J. A., 1101, 1230, 1232
 Fourer, R., 2535, 2536, 2538
 Fournies, F. F., 938, 942
 Fowler, A., 902, 918
 Fowler, Jim, 352
 Fox, B. L., 2494, 2645, 2647
 Fox, J. G., 1136, 1150, 1153
 Fox, M., 1776, 1788, 2035, 2044, 2053
 Fox, M. L., 911, 919
 Fox, M. S., 2014, 2019
 Fox, R., 2052
 Fox, W. M., 915, 918
 Fraiman, N. M., 1739
 Francett, B., 83, 108
 Francis, R., 1380, 1390
 Francis, R. L., 2580
 Francis, T., 2067, 2069
 Franke, J., 432, 433, 445
 Frankenhauer, M., 874, 895
 Franklin, G. F., 1885, 1885
 Franzblau, A., 1230
 Fraser, N. M., 128, 150
 Fraser, S. L., 923, 942
 Frazelle, E., 2109
 Frazelle, E. H., 1524, 1525, 1526, 2093, 2108
 Freed, L., 228, 257
 Freeman, J. A., 163, 175
 Freer, M., 1106
 Frei, B., 183, 224
 Freidenfelds, J., 2405
 Freimer, M., 2611, 2621

- Freivalds, A., 1050, *1102*, *1103*, 1410, 1418,
 1419, 1423, 1424, 1426, 1436–1439, 1450,
 1456–1459, 1461, *1462*
 French, J., 1179, *1188*
 French, J. R. P., 895
 French, J. R. P., Jr., 989
 French, S., *1740*
 Frepoli, C., 207, *224*
 Freund, R. J., 2293
 Frey, S. L., *1547*
 Friedman, J. W., 2173, 2209, *2218*
 Friedman, T. L., 1888, *1917*
 Fries, B., 746, *749*
 Frigo, C., *1101*
 Frings, S., 642, *650*
 Frisch, D., 2178, *2218*
 Fritz, R., 15, *24*
 Fröhlich, B., 2507, *2520*
 Frohman, A. L., 1710, 1714, *1715*
 Frost, P. J., 849, 851, 865
 Fruchtbaum, J., 1504, *1525*
 Fruin, W. M., *560*
 Frymoyer, J. W., 1071, *1102*, 1119, *1128*
 Fujigaki, Y., 1222, 1223, *1230*
 Fujii, M., 523, *528*
 Fujimoto, M., 973
 Fujimoto, R. M., 2464, *2465*
 Fujimoto, T., 545, 556, 559, *560*, 1288, *1295*
 Fulford, L. A., *2442*
 Fulkerson, D. R., 2574, *2580*
 Fuller, B., *864*
 Fuller, R., 163, *175*
 Fulmer, R. M., 858, *867*
 Fulton, R. E., *175*
 Fung, W., 759, *771*
 Funge, J., *1128*
 Furlani, Cita, 352
 Furman, J. P., *941*
 Furner, S., *1106*
 Furtado, G. P., 171, 172, *176*
 Futrell, D., *897*

 Gabathuler, J. P., 588
 Gablenz-Kolakovic, S., *1155*
 Gad, S. C., *2240*
 Gadd, K. W., 1713, *1715*
 Gaddie, P., 1080, *1103*, *1104*, *1109*
 Gadh, R., 2498, *2519*
 Gadiesh, Orit, 848
 Gaebler, T., 992
 Gael, S., 869, 895
 Gage, J. R., *1128*
 Gagné, E. D., 931, *942*
 Gagnon, M., 1072, *1102*
 Gaidosch, T., 258
 Gal, T., 2621, *2621*, *2623*
 Gale, B. T., 623, *631*
 Galinsky, T. L., *1236*
 Gallagher, C. C., 870, 889, 895
 Gallessich, J., 938, *942*
 Gallo, G., *2581*
 Gallupe, R. B., 144, *150*
 Gallwey, T. J., 1896, *1917*
 Galt, S., 399
 Galvin, Paul, 860

 Gamberale, F., 1071, *1102*
 Gambino, B., *2220*
 Ganesham, R., *2053*
 Ganesharajah, T., 1525, *1525*
 Ganz, W., 636, *650*, 1293, *1295*
 Gappmaier, M., 1705, *1715*
 Garcia, B., 823
 Garcia-Diaz, A., *2581*
 Gardell, B., 1186, *1188*
 Gardner, J. T., 2135–2138, *2139*, *2140*
 Garey, M., 794, *823*
 Garey, M. R., 2594, 2595, *2600*
 Garg, A., 981, 990, 1071, 1072, 1076, 1087,
 1088, *1102*, *1105*, *1107*, *1108*, 1119,
1128, *1129*, *1155*
 Gargano, J., *991*
 Garnett, J., 2452, *2465*
 Gärtner, R., 588
 Garvin, A. D., 1246, *1251*
 Garvin, D., *1807*
 Garvin, D. A., 625, 626, *631*, 638, 639, *650*
 Gass, S., 2528, 2538, *2538*
 Gass, S. I., 126, *150*
 Gasser, L., 965, *972*
 Gattiker, U., 952, *973*
 Gattorna, J., 785, *786*
 Gaucher, E., 747, *749*
 Gauld, S., *1104*
 Gautrat, J., *1153*
 Gawron, V. J., 2412, *2442*
 Gay, D. M., *2538*
 Gearhart, W. B., 2614, *2621*
 Gebhardt, A., 191, *224*
 Gebhart, A., 588
 GeeLee, W., *1104*
 Geiger, M., 588
 Geiger, R., 588
 Gelatt, J. R., *2600*
 Gen, M., 1790, 2620, *2622*
 Genaidy, A., 1043, 1053, *1102*, *1108*, *1109*
 Genaidy, A. M., *1100*, *1104*, *1105*, *1108*
 Gendreau, M., *824*
 General Accounting Office (GAO), 1697, 1701,
1715
 Geneste, L., 1781, *1788*
 Geng, X., 278, *279*
 Gentner, D., 1213, *1232*
 Geoffrion, A. M., 808, 810, *823*
 Georgakopoulos, D., 490, *528*
 George, A., 2534, *2538*
 George, A. D., 2464, *2465*
 George, J. F., *2220*
 Georgenson, D. L., 931, *942*
 Gerard, H. B., 933, *942*
 Gerard, M. J., 1201, *1232*
 Gerhard, M., 438, *445*
 Gershwin, S. B., 1668, *1668*, 2168, *2171*
 Gersick, C. J. G., 982, 983, *990*
 Gerson, J., 1201, *1230*, *1235*
 Gerstein, M. S., *1010*
 Gertman, D., 1941, *1954*
 Gertman, D. I., 2189, 2191, 2192, *2218*
 Gery, G. J., 940, *942*
 Gescheider, D. A., *1108*
 Geweke, J., 2393

- Ghaleb-Harter, T. E., 759, 760, 765, 766, 768, 770, 771
 Ghedira, K., 1788
 Ghiselli, R., 826, 836
 Ghosh, S., 1807
 Giannakourou, M., 1038
 Gibbons, T. C., 852, 854, 864
 Gibbs, W., 949, 971
 Gibson, A., 109
 Gibson, J. J., 1014, 1037
 Gibson, J. L., 846, 865
 Gibson, R. R., 2461, 2465
 Giddens, A., 952, 971
 Gieles, I., 1904, 1917
 Gigante, M., 2520
 Gilad, I., 1407, 1408
 Gilbert, R., 1102
 Gilbert, T. F., 925, 942
 Gilbreth, F. B., 739, 749, 871, 874, 895
 Gilbreth, Frank, 20
 Gilbreth, L. M., 739, 749
 Gilbreth, Lillian, 20
 Gill, J. M., 1106
 Gill, P. E., 2530, 2538, 2567
 Gill, Philip, 2564, 2565
 Gillet, B., 803, 823
 Gillies, R. R., 989
 Gimpel, R. J., 2392
 Ginnett, R. C., 865
 Ginsberg, B. C., 353
 Ginsberg, E., 623, 631
 Ginsburg, D., 1284, 1295
 Gissler, A., 226
 Githens, P. B., 1104
 Giunipero, L. C., 2113, 2120, 2133, 2134, 2139, 2140
 Givoni, B., 1139, 1153
 Gjessing, C. C., 989
 Gladstein, D. L., 877, 895, 933, 942, 984, 987, 990
 Glantschnig, W. J., 599
 Glanz, F. H., 1789
 Glaser, R. B., 926, 942
 Glasserman, P., 1669, 1690, 1692, 1693, 2633, 2647
 Glassey, C. R., 538, 541
 Glatz, R., 193, 224
 Gleick, J., 57
 Glenn, F. A., 1127
 Globerson, S., 847, 865, 886, 895, 1251, 1278
 Glover, F., 800, 823, 1731, 1739, 1752, 1766, 2447, 2465, 2573, 2580, 2590, 2591, 2600
 Glynn, P. W., 2492, 2494, 2634, 2635, 2647
 Goble, J., 2459, 2465
 Göbler, T., 213, 224
 Goddin, D., 745, 750
 Godfrey, A. B., 984, 986, 987, 990
 Gödicke, P., 213, 224
 Goel, S., 1360, 1389
 Goetschalckx, M., 2093, 2108
 Goetz, W. G., 1525, 1525
 Goff, D. R., 2003
 Goggin, J. E., 1102
 Gogoll, A., 640, 650
 Goldbaum, L., 95, 108
 Goldberg, A., 1328, 1330
 Goldberg, A. J., 740, 749
 Goldberg, D., 1780, 1781, 1788
 Goldberg, D. E., 2591, 2600
 Gold-Bernstein, B., 341, 352
 Golden, A. L., 1063, 1070, 1104
 Golden, B., 2061, 2068
 Goldfarb, D., 2552, 2566, 2575, 2580
 Goldhar, J. D., 955, 973
 Goldman, G. L., 527, 528
 Goldman, R. F., 1139, 1153
 Goldman, S. L., 955, 971
 Goldman Sachs & Co., 759, 771
 Goldratt, E., 2035, 2052
 Goldratt, E. M., 557, 560
 Goldsman, D., 2482, 2488, 2494
 Goldsman, D. M., 2239
 Goldsmith, F., 57
 Goldstein, I. L., 926, 934, 942
 Goldstein, W. M., 2201, 2204, 2206, 2218
 Golembiewski, R. T., 981, 992
 Golhar, D. Y., 545, 560, 1806
 Golm, F., 205, 224
 Gombert, W., 908, 918
 Gomez-Mejia, L. R., 862, 865, 915, 918
 Goncalves, M., 229, 257
 Gonzales, F. G., 2464, 2465
 Gonzalez, M., 2216
 Goodall, S., 1787
 Goodman, P. S., 870, 877, 880, 895, 933, 942
 Goodstein, L., 1039
 Goodstein, L. P., 152
 Goonetilke, R. S., 1912, 1917
 Göpel, W., 399
 Gordon, C. C., 1113, 1128
 Gordon, J., 2187, 2218
 Gordon, J. R., 1583
 Gordon, R. D., 1922, 1954
 Gordon, W. J., 1656, 1668
 Gore, B., 2434, 2444
 Gore, B. F., 2440, 2442
 Gorman, W. M., 2605, 2621
 Gormley, J. T., 353
 Gotlieb, C. C., 1225, 1231
 Gottlieb, H. S., 1235
 Gottlieb, W., 2520
 Gou, L., 697, 707
 Gould, J. D., 1207, 1232, 1919
 Gould, Nick, 2564
 Gould, R. W., 1918
 Govaert, G., 1108
 Govindarajan, V., 149
 Gowan, M. A., 919
 Gower, J., 774
 Goyal, A. K., 2393
 Goyal, S., 499, 528
 Grabot, B., 1781, 1788
 Grabowski, H., 191-193, 224
 Grady, J. F., 992
 Graeber, R. C., 963, 971
 Graedel, T. E., 530, 533, 537, 541, 598, 599, 600
 Graham, D., 257
 Graham, R., 1723, 1739
 Graham, R. J., 1262

- Graham, S., 914, 918
 Gramopadhye, A., 1152, 1917
 Gramopadhye, A. K., 1896, 1897, 1917
 Grams, R., 916, 918, 919
 Granda, R. E., 532, 541
 Grandjean, E., 871, 876, 896, 1061, 1102, 1104, 1120, 1128, 1193–1195, 1197, 1204, 1232, 1234
 Grant, E. L., 1855, 1861, 1876, 1876, 2003
 Grant, K. R., 152, 707
 Grant, R. M., 1807
 Grantham, C., 57
 Grassia, J., 2218
 Grätz, J.-F., 181, 224
 Grauer, M., 2623
 Graves, R., 617
 Graves, S. C., 1524, 1526, 2044, 2052, 2105, 2108
 Gray, P., 135, 150, 2538, 2539
 Gray, W. D., 1209, 1232, 2410, 2442
 Grayson, C., 950, 971
 Grayson, K. A., 632
 Greco, E. C., 1100
 Green, D. M., 1016, 1037
 Green, G. C., 559, 560
 Green, H., 671, 683
 Green, P. E., 702, 703, 707
 Greenberg, H. J., 537, 541
 Greenberg, Harvey J., 2563
 Greene, R. T., 1798, 1806
 Greening, C. P., 1895, 1917
 Greenspan, A., 344, 345, 347, 352
 Greenwood, D. C., 1330
 Greenwood, E., 488, 528
 Greedy, G., 1056, 1103
 Greif, I., 1222, 1232
 Greiner, B., 1153
 Grey, S., 1037, 1378, 1389
 Greysier, S. A., 704, 707
 Grieco, A., 1101
 Grieve, D., 1043, 1047, 1102
 Griffin, R. W., 874, 893, 896, 979, 990, 994
 Griffith, J., 747, 749
 Griffith, L. E., 534, 541
 Griffith, R. E., 2566
 Grigoriadis, M. D., 2575, 2580
 Grobelny, J., 1050, 1108
 Groenevelt, H., 545, 560
 Gronbaek, K., 964, 970
 Grönroos, C., 624, 626, 628, 631, 632
 Grossman, K., 1106
 Groth, K. M., 1145, 1153
 Groupement des Entreprises Sidérurgiques et Minières (GESIM), 1145, 1153
 Grove, D. M., 2240
 Grover, V., 1703, 1704, 1714, 1715, 1716, 1806
 Grudin, J., 133, 134, 151
 Gruenfeld, D. H., 2212, 2218
 Grundeman, R. W., 993
 Gryna, F. M., 2003, 2228, 2229, 2239
 Guélaud, F., 1145, 1153
 Guengerich, S., 229, 257
 Guertin, F., 824
 Guest, R. H., 898
 Guggenbuhl, U., 1201, 1232
 Guha, S., 1702, 1705, 1706, 1715, 1716
 Guide, V. D. R., Jr., 538, 541
 Guimaraes, T., 1700, 1710, 1711, 1716
 Guion, R. M., 921, 922, 924, 942, 2216
 Gulati, R., 1561, 1582
 Gumbel, E. L., 1932, 1954
 Gunasekaran, A., 1716
 Gunatilake, P., 1919
 Gungor, A., 440, 443, 445
 Gunst, R. F., 2240
 Gunther, R., 955, 970
 Gupta, M. C., 1777, 1788
 Gupta, N., 911, 918
 Gupta, S., 538, 541, 679, 683
 Gupta, S. M., 440, 443, 445, 446
 Gupta, S. S., 2488, 2494
 Gupta, V. K., 538, 541
 Gupta, Y. P., 499, 528, 1788
 Gustafson, D. H., 918, 984–986, 990, 2217
 Güth, W., 2210, 2218
 Gutierrez, S., 536, 541
 Gutman, E. G., 631, 633
 Guttman, H., 2192, 2222
 Guttman, I., 2293
 Guzzo, R. A., 855, 865, 870, 877, 896, 984, 986, 987, 990
 Gyi, D. E., 1120, 1129
 Gyllenhammar, P. G., 1190
 Ha, Y. W., 2198, 2219
 Haaland, P. D., 2240
 Habes, D. J., 1061, 1102
 Hackathorn, R. D., 83, 108
 Hacker, W., 1145, 1153
 Hackett, E. J., 992
 Hackett, R. D., 864
 Hackman, J. R., 871, 874, 880, 887–889, 896, 897, 943, 977, 979, 982, 987, 990, 991, 1899, 1900, 1917
 Hackman, R. J., 1794, 1806
 Hackman, S., 2093, 2108
 Hackman, S. T., 2044, 2052, 2093, 2108
 Hackos, J. T., 1206, 1207, 1210, 1212–1216, 1232
 Hadavi, K., 1733, 1739, 2044, 2052
 Haderspeck, K., 1107
 Haeckel, S. H., 353
 Hagberg, M., 1061, 1100, 1102, 1202, 1233
 Hagel, J., 147, 151
 Hagel, J., III, 327, 352
 Hägg, G., 1086, 1102
 Hagglund, G., 1188
 Hagopian, J. H., 1176, 1188
 Hahler, B., 2410, 2442
 Hahn-Woernle, C., 2103, 2109
 Haimes, Y. Y., 2620, 2621, 2621–2623
 Haims, M. C., 981, 991, 1229, 1231, 1233
 Haines, H. M., 980, 981, 994, 1229, 1236
 Haischer, M., 647, 650
 Håkansson, H., 2118, 2123, 2139
 Halal, W. E., 148, 151
 Hale, J., 745, 749
 Hale, T. S., 1526

- Halevi, G., 483
 Hall, A. D., 127, 151
 Hall, G., 954, 971
 Hall, J., 942, 947
 Hall, J. K., 934, 942
 Hall, M., 78, 108
 Hall, N. G., 1525
 Hall, R., 803, 823
 Hall, R. E., 1583
 Hall, R. W., 528, 819, 821, 823, 2062, 2069,
 2146, 2157, 2171
 Hall, W. A., 2620, 2621
 Hallberg, B., 228, 257
 Hamill, L. S., 990
 Hamilton, D. B., 2434, 2442
 Hamilton, V., 2208, 2218
 Hamm, R. M., 2218
 Hammer, E. G., 922, 942
 Hammer, M., 217, 224, 353, 528, 747, 749,
 1696, 1700, 1706, 1709, 1714, 1716,
 2049, 2052, 2126, 2132, 2139
 Hammer, W., 2189, 2218
 Hammond, J., 399
 Hammond, J. S., 129, 151
 Hammond, K. R., 129, 151, 2195, 2196, 2200,
 2205, 2209, 2214, 2218
 Hammond, R. W., 874, 896
 Han, M. H., 1524, 1526
 Han, S. P., 2562, 2566
 Hancock, W. M., 1889, 1917
 Handelsmann, R., 2109
 Handfield, R., 1807, 2113, 2116, 2139
 Handley, T. R., 152
 Haney, L., 1909, 1917
 Hann, R. I., 2444
 Hannam, R., 229, 257
 Hannam, R. G., 501, 507, 529
 Hanne, T., 2621, 2621
 Hänninen, K., 1106
 Hannum, W. J., 941
 Hänsel, M., 588
 Hansen, K. S., 2003
 Hansen, P., 2623
 Hanson, M. L., 944
 Hansson, T., 1071, 1103
 Hansson, T. H., 1100, 1101
 Happ, A., 1235
 Harbeson, M. M., 943
 Hardin, G., 2210, 2218
 Harding, F. D., 915, 918
 Hardy, G. L., 1919
 Harel, D., 1774, 1788
 Harker, P. T., 707, 2074, 2081
 Harkey, D., 736
 Harkins, S., 896
 Harkins, S. G., 877, 880, 896
 Harless, J. H., 925, 942
 Harmon, J., 2212, 2218
 Harmon, R. L., 1583
 Harrell, C. R., 2447, 2459, 2461, 2465
 Harrington, H., 2449, 2467
 Harrington, H. J., 57, 1700, 1710, 1714, 1716
 Harrington, J., 485, 528
 Harris, C. M., 126, 150
 Harris, D. H., 1897, 1917
 Harrison, A. W., 988, 989
 Harrison, C. L., 543
 Harrison, E. L., 991
 Harrison, H. R., 134, 151
 Harrison, J. M., 1655, 1656, 1668
 Harrison, M., 133, 151
 Harrison, R. A., 1955
 Harry, M., 1368, 1390
 Hart, D. M., 1152
 Hart, J. C., 2519
 Hart, K., 2217
 Hart, P., 2212, 2218
 Hart, S. L., 895
 Harten, A. V., 541
 Hartley, R., 2615, 2621
 Hartline, M. D., 625, 632
 Hartman, Mark, 539
 Hartmann, H. I., 916, 919
 Hartung, J., 206, 224
 Hasegawa, Hideyoshi, 352
 Hasegawa, T., 707
 Haslam, D. R., 1109
 Hassan, S., 1129
 Hasselquist, R. J., 1131, 1153
 Hastie, R., 2205, 2207, 2221
 Hater, J. J., 849, 851, 865
 Hatvany, J., 697, 707
 Haug, E. J., 2498, 2515, 2520
 Haugen, E. B., 1940, 1954
 Haugh, L. D., 1101
 Haurie, A., 2645, 2647
 Hauschild, M., 542
 Hauser, J. R., 703, 709
 Hauser, N., 745, 749
 Hausman, W. H., 1524, 1526, 2108
 Hauss, I., 1295
 Hawker, J., 1772, 1788
 Hax, A. C., 823, 2081, 2538, 2581
 Hay, E. N., 918
 Hay Associates, 908, 918
 Hayes, R. H., 2318, 2329
 Hayes-Roth, B., 1024, 1038
 Hayes-Roth, F., 1328, 1330
 Hays, R. T., 932, 933, 942, 943
 Hazen, G. B., 2623
 He, Y., 1918
 Head, T. C., 978, 979, 991
 Headley, D., 2441, 2444
 Healy, A. F., 945
 Healy, M. J. R., 2266, 2273, 2293
 Heap, H. F., 1618, 1623
 Hearne, S., 541
 Heath, C., 2204, 2218
 Heath, L., 2199, 2203, 2212, 2218
 Hecht, J., 2003
 Heckmann, A., 201, 226
 Heflin, D. L., 2447, 2459, 2465
 Hegge, H. M. H., 694–696, 707
 Heinze, R., 588
 Heisig, P., 214, 215, 217, 223–225
 Heislitz, F., 588
 Helander, M., 705, 707, 1016, 1038, 1373,
 1389

- Helander, M. G., 706, 707, 1203, 1233
 Held, M., 1726, 1739
 Helgason, R. L., 2575, 2580
 Helmreich, R. L., 957, 960, 961, 971
 Helms, K., 618
 Hemyari, D., 588
 Henderson, W. B., 1752, 1766
 Henderson-King, E., 2218
 Hendrick, H. W., 1233
 Hendricks, K. B., 1807
 Hendriksen, G., 932, 943
 Hendry, L. C., 2035, 2052
 Henin, C., 2393
 Henkoff, R., 623, 632
 Henley, E. J., 1936, 1937, 1954
 Henry, R. A., 2193, 2222
 Henry Dreyfuss Associates, 1043, 1048, 1103
 Henz, J., 618
 Herek, G. M., 139, 151
 Herfurth, H.-J., 225
 Herfurth, K., 588
 Herko, R. G., 130, 150
 Herman, R., 532, 535, 541
 Hermann, F., 541
 Herrin, G. D., 1101, 1102, 1108, 1109, 1128
 Herrmann, C., 443, 445
 Hertz, D. B., 2393
 Hertzberg, H. T. H., 876, 896
 Herzberg, F., 871, 874, 896, 926, 943
 Herzum, Peter, 352
 Heskett, J. L., 623, 632, 641, 643, 650, 956,
 972, 2092, 2109
 Heslop, B., 229, 257
 Hess, J. L., 2240
 Hess, T., 218, 224
 Hesse, J., 399
 Hesse, S., 399
 Hesselbach, J., 443, 445
 Hesselbein, F., 57
 Hestenes, M. R., 2561, 2566
 Hester, K., 864
 Hewer, N. D., 399
 Hewitt, F., 2123, 2127, 2139
 Hext, G. R., 2567
 Heyman, D. P., 538, 541, 2643, 2647
 Hiam, A., 1793, 1806
 Hicks, C. R., 2228, 2232, 2239
 Hicks, D., 1583
 Hicks, D. T., 2318, 2329
 Hickson, D. J., 960, 972
 Hidalgo, J., 1108, 1109
 Higgins, C. D., 1188
 Higgins, L. R., 1550, 1582, 1610, 1612, 1622
 Higgs, A. C., 894, 989
 Higuchi, K., 400
 Hildebrandt, V. H., 1070, 1103
 Hilgard, E. R., 943
 Hill, T., 2072, 2081
 Hillier, F. S., 129, 151, 2393, 2567, 2580
 Hills, F. S., 912, 918
 Hills, M., 228, 257
 Hilton, R. W., 2319, 2329
 Hilweg, D., 1101, 1108
 Himsworth, F. R., 2567
 Hinderer, K., 2636, 2645, 2647
 Hindle, J., 1106
 Hines, W. M., 2258–2261
 Hines, W. W., 2375, 2392
 Hipel, K. W., 128, 150
 Hiriart-Urruty, J. B., 2636, 2647
 Hirsch, B., 603, 604, 617
 Hirschvogel, M., 582, 587
 Hirtle, S. C., 1213, 1233
 Hitch, G. J., 2434, 2435, 2442
 Hitomi, K., 541
 Hix, D., 134, 151
 Hlupic, V., 2449, 2465, 2466
 Ho, J. L., 127, 151
 Ho, S. J. K., 1705, 1707, 1709, 1716
 Ho, Y. C., 2633, 2647
 Hoagland, D., 2413, 2442
 Hoban, C. F., 928, 943
 Hochberg, M., 1061, 1104
 Hochberg, Y., 2490, 2494
 Hochman, N., 771
 Hochwater, W. A., 989
 Hockey, G. R. J., 2208, 2209, 2220
 Hocking, R. R., 2276, 2293
 Hodges, R., 1775, 1788
 Hodgins, J. K., 1126, 1128
 Hoehn, R., 541
 Hoerl, A. E., 2290, 2293
 Hof, R. D., 672, 683
 Hoffer, J. A., 109
 Hoffman, J., 895
 Hofmann, H., 635, 642, 650
 Hofstede, G., 881, 896, 957, 958, 971
 Hogarth, R. M., 1023, 1037, 2196, 2197, 2199,
 2201, 2204, 2206, 2217, 2218
 Hogg, R. V., 2243, 2248, 2254, 2263
 Hohnston, J. H., 1039
 Hokel, T. A., 303, 307
 Holder, G. W., 862, 865
 Holding, D. H., 1917
 Holdreith, J. M., 540
 Holford, R. R., 1104
 Hollan, J., 1038
 Holland, J. H., 2591, 2600
 Holland, M., 193, 224
 Hollander, M., 2256, 2263
 Hollenbeck, J. R., 870, 877, 896, 922, 943
 Hollnagel, E., 1024, 1032, 1040, 1894, 1909,
 1917, 1918, 2436, 2443
 Holsapple, C., 67, 107, 107–109
 Holsapple, C. W., 67, 70, 107, 108, 214, 224
 Holtzblatt, K., 964, 970
 Holtzman, S., 2191, 2218
 Holyoak, K. J., 2200, 2208, 2216
 Holzmann, P., 1061, 1103
 Homem-de-Mello, T., 2636, 2648
 Hommel, G., 618
 Hooke, R., 2549, 2566
 Hoover, D. J., 915, 919
 Hopcroft, J. E., 822
 Hopkins, B., 1190
 Hopkins, B. L., 1182, 1188
 Hopp, W., 2037, 2052
 Hopp, W. J., 2168, 2171

- Hoppock, R., 874, 896
 Horkeby, I., 531, 541
 Hornick, C. W., 991
 Hornick, M., 528
 Horton, R. L., 2293
 Hoshino, T., 538, 541
 Hou, T.-S., 1905, 1906, 1913, 1914, 1918
 Houck, E. C., 2494
 Hough, L. M., 944
 House, R. J., 842, 845, 846, 853–855, 858, 865–867
 Hout, T. M., 1010
 Houtzeel, A., 483
 Hovden, J., 2202, 2221
 Hovey, P. W., 1909, 1918
 Howard, A., 939, 943
 Howard, M. T., 707
 Howard, R. A., 2187, 2190, 2191, 2218, 2393
 Howell, J. M., 843, 849, 851, 854, 865, 867
 Hseih, D. A., 759, 771
 Hsiang, T., 529
 Hsiao, H., 1109
 Hsu, J. C., 2494, 2494
 Hsu, W., 2466
 Huang, C. Y., 155, 170, 171, 175, 176, 603, 606, 612, 617, 618
 Huang, H., 1777, 1788
 Huang, S., 2466
 Hubbard, T. N., 353
 Huber, G. P., 135, 151
 Huber, J., 2194, 2218
 Huber, V. L., 913, 918
 Hübner, G., 2645, 2647
 Hudock, B., 1501
 Hudson, J. A., 1129
 Huemer, K. H., 1233
 Huffman, J. R., 2095, 2109
 Hughes, E. F., 989
 Hughes, E. F. X., 993
 Hughes, R. L., 844, 865
 Huitema, C., 229, 257
 Hukill, E., 984, 987, 993
 Hulin, C. L., 886, 896
 Hull, F., 994
 Hull, R., 1696, 1700, 1715
 Hullinger, D. G., 2460, 2466
 Humphrey, W. S., 648, 650
 Humphreys, K., 540
 Hundt, A. S., 990
 Hung, R., 1763, 1766
 Hung, Y. Y., 1918
 Hung, Y-F., 2044, 2052
 Hunsaker, P. L., 970
 Hunsicker, P. A., 1056, 1103
 Hunt, R., 540
 Hunt, R. G., 543
 Hunter, B., 745, 749
 Hunter, J., 945
 Hunter, J. E., 921, 943
 Hunter, J. S., 2225, 2226, 2229, 2239
 Hunter, W. G., 2239, 2273, 2293
 Hunting, W., 1104
 Hurley, J. R., 109
 Hurlock, R. E., 931, 943
 Hurrell, J. J., Jr., 991, 992
 Hurth, P., 151
 Husband, T. M., 910, 919
 Hüser, M., 323
 Huson, A., 1102
 Hussey, J. R., 2491, 2494
 Huston, R., 1108, 1109
 Hutcheson, T. D., 946
 Hutchins, C., 2443
 Hutchins, E., 1018, 1026, 1038
 Huy, Q. H., 846, 867
 Hwang, C., 2074, 2081
 Hwang, C. L., 1109, 2606, 2608, 2614, 2622
 Hwang, H., 1524, 1525, 1526
 Hwang, S., 131, 145, 151
 Hyer, N. L., 889, 896
 Hyman, J., 981, 991
 Hyvärinen, T., 1918
 Iacobucci, D., 623, 628, 629, 632, 633
 Iacocca, Lee, 848
 Iansiti, M., 952–954, 963, 971
 Ibbotson, R., 752, 771
 Ida, K., 2620, 2622
 Iglehart, D. L., 2488, 2494
 Ignall, E., 1728, 1739
 Ignizio, J. P., 2614, 2622
 Ilg, R., 1202, 1233
 Ilgen, D. R., 896, 933, 943
 Illuminating Engineering Society, 1153
 Imada, A., 980, 991
 Imai, M., 551, 553, 560
 Iman, R. L., 540
 Imrhan, S. N., 1055, 1056, 1103
 Inderfurth, K., 538, 541
 Indik, B. P., 933, 943
 Industrial Modeling Corporation, 2460, 2466
 Informationszentrum des Deutschen Schraubenverbandes (ICS), 410, 445
Information Week, 950, 971
 Ingle, S., 991
 Inman, R. A., 559, 560
 INPO, 1030, 1038
 Institute for Interconnecting and Packaging Electronic Circuits (IPC), 423, 445
 Institute of Industrial Engineers, 2446, 2461, 2466
 Instrument Society of America (ISA), 1885
 IntelliQuest, 702, 703, 707
 International Atomic Energy Agency (IAEA), 960, 971
 International Civil Aviation Organization (ICAO), 1135, 1153
 International Labour Office (ILO), 1394–1400, 1408, 1426, 1462
 International Labour Organization (ILO), 1157, 1165, 1188
 International Organization for Standardization (ISO), 1153, 1974
 Inuiguchi, M., 2622
 Iovine, J., 2503, 2508, 2520
 Irani, R. K., 494, 529
 Irion, A. L., 930, 944
 Irish, B., 1789

- Irvine, C. H., 1107
 Isaacs, J. A., 538, 541
 Isen, A. M., 2206, 2219
 Isenberg, D. J., 881, 896, 2212, 2219
 Ishii, K., 689, 707
 Ishikawa, K., 552, 560, 1827, 1857, 1859, 1876
 ISO 10303-1, 204, 224
 Isobe, T., 400
 IT logistiek, Logistiek Krant, and Berenschot, 2103, 2109
 Ito, K., 400
 Ivancevich, J. M., 865
 Iverson, G., 2204, 2219
 Iverson, R. D., 1160, 1161, 1188
 Iwanowa, A., 1153
 Iwasaki, R., 528
 Iwata, H., 2520
 Iyer, A. V., 2032
 Izui, C., 989

 Jablin, F., 145, 151
 Jablin, F. M., 174, 176
 Jablonski, S., 204, 224
 Jackson, J. M., 956, 971
 Jackson, J. R., 1650, 1668, 1723, 1739, 2164, 2171
 Jackson, Ric, 352
 Jackson, S. E., 855, 865
 Jacobs, J., 602, 618
 Jacobs, J. W., 929, 943
 Jacobson, A., 151
 Jacobson, I., 124, 151, 490, 507, 529
 Jacobson, S. H., 2492, 2494
 Jacoby, J., 2200, 2219
 Jacoby, R., 2520
 Jaffe, D. T., 2126, 2140
 Jäger, M., 1072, 1076, 1103, 1109
 Jaikumar, R., 796, 803, 823
 Jaillet, P., 801, 802, 822, 823
 Jain, S., 2466
 Jakimcius, A., 1920
 Jamaldin, B., 1109
 Jambekar, A. B., 953, 954, 971
 James, C., 991, 1236
 James, D. S., 2220
 James, J. M., 1039
 James, L. R., 991
 Jamieson, G. H., 1899, 1918
 Jang, R., 1104, 1109
 Jani, Arpan, 352
 Janik, A., 154
 Janis, I. J., 151
 Janis, I. L., 140, 151, 877, 881, 896, 983, 991, 2176, 2184, 2193, 2206, 2212, 2219
 Jansen, H., 225
 Janssen, T. J., 139, 151
 Japanese Industrial Standards Committee (JIS), 1806
 Japan Society for the Promotion of Machine Industry, 483
 Jaques, E., 910, 918
 Jarrar, Y. F., 1697, 1716
 Jarrard, S. W., 931, 943
 Jarrell, S. L., 1806

 Jarvenpaa, S. L., 224
 Jaschinski, C., 650
 Jaschinski, C. M., 645, 650
 Jayaram, J., 2112, 2138
 Jayaraman, V., 538, 541
 Jeanneret, P. R., 1154
 Jeeves, T. A., 2549, 2566
 Jeffrey, T., 2240
 Jeffries, R., 1209, 1210, 1233
 Jenkins, G. D., 918
 Jennings, K. R., 979, 991
 Jensen, A. R., 921, 943
 Jentsch, F., 963, 971
 Jetly, N., 88, 92, 94, 108
 Jha, N. K., 490, 529
 Jiang, B. C., 1109
 Jiao, J., 685, 687, 707, 708
 Jobe, J. M., 1889, 1891, 1920
 Jochem, R., 218, 225, 226
 Johan, S., 2519
 Johannes, J. D., 2316
 Johannessen, T. B., 1807
 Johansen, R., 134, 142, 143, 151, 2214, 2219
 Johansson, G., 874, 896, 1221, 1222, 1230, 1233
 John, B. E., 1232, 2442
 John, W. M., 2225, 2239
 Johnson, B., 952, 962, 971
 Johnson, D., 794, 823
 Johnson, D. S., 2594, 2595, 2600
 Johnson, E. J., 2219, 2221, 2443
 Johnson, E. L., 2600
 Johnson, E. M., 1023, 1038
 Johnson, G., 134, 153
 Johnson, G. R., 1106
 Johnson, H. T., 953, 971, 2318, 2329
 Johnson, J. K., 532, 541
 Johnson, L. A., 2053
 Johnson, M., 538, 541
 Johnson, M. C., 857, 865
 Johnson, N. E., 985, 986, 991
 Johnson, P. W., 1230
 Johnson, S., 1353–1359, 1366, 1367, 1369, 1372, 1375–1386, 1389, 1391, 1395, 1401–1405, 1407, 1408
 Johnson, W. B., 1895, 1918
 Johnson, W. L., 1112, 1127, 1128
 Johnson, W. R., 991
 Johnston, A. N., 957, 971
 Johnston, J. C., 2443, 2444
 Johnston, R., 1668
 Johnston, W. A., 934, 941
 Joint Commission Accreditation for Healthcare Organizations (JCAHO), 991
 Jones, A., 1769, 1778, 1788, 1789
 Jones, A. P., 855, 867, 991
 Jones, A. T., 1779, 1790
 Jones, Al, 352
 Jones, B., 540
 Jones, B. W., 2405
 Jones, C., 353
 Jones, D., 543
 Jones, D. M., 1133, 1153, 2442
 Jones, D. T., 5, 8, 24, 561

- Jones, H., 2520
 Jones, J. C., 1912, 1918
 Jones, J. P., 680, 683
 Jones, L. V., 2182, 2216
 Jones, M. B., 943
 Jones, R., 399
 Jones, R. V., 1886
 Jones, S. W., 483
 Jones, W. W., 914, 919
 Jonsson, B., 1061, 1100, 1103, 1109
 Jordan, C. S., 2442
 Jorgensen, C. C., 2442
 Joseph, B. S., 981, 991
 Joshi, K. D., 108
Journal of the Society for Health Systems, 745, 747, 748, 749
 Joyce, C. R. B., 2200, 2216
 Judd, C. H., 932, 943
 Judt, C., 1788
 Juel, C., 1129
 Juengel, C., 707
 Jung, E. S., 1050, 1103
 Juran, D., 985–987, 991
 Juran, J. M., 626, 632, 1794, 1806, 1807, 2003, 2228, 2229, 2239
 Juran, Joseph, 747
- Kaas, H.-W., 650
 Kachhal, S., 745, 747, 749
 Kachhal, S. K., 745, 746, 749
 Kacmar, K. M., 864
 Kacprzyk, J., 1955, 2217
 Kafka-Lutzow, A., 1233
 Kahai, S. S., 866
 Kahmeyer, M., 398
 Kahn, Bob, 238
 Kahn, H., 1226, 1233
 Kahn, H. D., 1455, 1456, 1462
 Kahn, J. A., 895
 Kahn, J. F., 1057–1059, 1103
 Kahn, K., 154
 Kahneman, D., 953, 971, 1023, 1039, 2173, 2196–2199, 2202, 2203, 2214, 2219, 2222, 2444
 Kalakota, R., 229, 257
 Kalantari, B., 918
 Kalawasky, R., 2520
 Kalb, B., 949, 971
 Kalimo, R., 1170, 1188
 Kall, P., 2630, 2647
 Kalpakjian, S., 450, 467, 483
 Kälviäinen, H., 1918
 Kamada, A., 588
 Kamal Zafar, S., 1572, 1582
 Kamauff, J., 2140
 Kaminsky, P., 109, 2019, 2019
 Kamwendo, K., 1224, 1234
 Kanet, J., 1735, 1736, 1739
 Kanin-Lovers, J., 901, 918
 Kanje, M., 1104
 Kano, N., 978, 991
 Kansu, P., 1103, 1128
 Kanter, E. M., 1888, 1918
 Kanter, R. M., 981–983, 988, 991, 1010
 Kanungo, R. N., 846–849, 854, 855, 859, 864, 865
 Kanz, J., 953, 955, 971
 Kaplan, P., 752, 771
 Kaplan, R., 997, 998, 1010
 Kaplan, R. P., 1189
 Kaplan, R. S., 21, 24, 321, 322, 645, 650, 953, 971, 2318, 2319, 2329, 2330
 Kapur, K. C., 1922, 1925, 1932, 1937, 1940, 1945, 1954, 1955
 Kar, K., 541
 Karasek, R., 980, 991
 Karasek, R. A., 874, 896
 Karat, J., 1206, 1216, 1219, 1233
 Karetta, B., 1189, 1233
 Karhu, O., 1061, 1103, 1117, 1128
 Karlqvist, L., 1202, 1233
 Karlsson, J., 399
 Karlsson, R., 542
 Karlton, J., 1185, 1188
 Karmarkar, N., 2539, 2543, 2566
 Karmarkar, U., 551, 560
 Karmarkar, U. S., 2037, 2044, 2052
 Karp, R. M., 1726, 1739
 Karsh, B., 1226, 1231, 1236
 Karsh, B.-T., 1190
 Karush, W., 2543, 2553, 2554, 2556, 2566
 Karwan, M., 1916
 Karwan, M. H., 1919
 Karwowski, W., 1042, 1043, 1050, 1053, 1064, 1068, 1070, 1071, 1080, 1082, 1085, 1086, 1100–1105, 1108, 1109, 1229, 1233, 1898, 1918
 Kashyap, B. R. K., 1693
 Katircioglu, K., 1693
 Kato, K., 2622
 Katsigris, C., 833, 836
 Katz, H. C., 877, 896, 992
 Katz, R., 146, 151
 Katz, Z., 399
 Katzel, J., 1566, 1582, 1583
 Katzenbach, J. R., 975, 978, 991
 Katzenbach, R. J., 1250, 1251
 Kaufman, L., 2442
 Kaufman, S., 943
 Kaun, R., 399
 Kawaguchi, T., 1723, 1739
 Kawalik, J. S., 2581
 Kay, A., 1213, 1233
 Kazarian, E. D., 826, 827, 829, 830, 833, 836
 Kazazi, A., 545, 560
 Kearsley, G., 1226, 1233
 Kececioğlu, D., 1925, 1932, 1940, 1945, 1946, 1955
 Kee, D., 1064, 1104, 1109
 Keefe, J. H., 896
 Keen, P. G. W., 136, 151
 Keeney, R. L., 129, 151, 2173, 2183, 2187, 2189, 2194, 2195, 2209, 2214, 2219, 2605, 2622
 Kees, J. R., 2105, 2109
 Keiningham, T. L., 632
 Keithly, D., 1583
 Kelleher, Herb, 849

- Keller, A. Z., 545, 560, 561
 Keller, B., 750
 Keller, E., 1107
 Keller, G., 490, 529
 Keller, L. R., 127, 151
 Keller, P., 2464, 2466
 Keller, R. T., 851, 865, 897, 993
 Kellerman, S. A., 229, 257
 Kelley, A., 1583
 Kelley, M. R., 952, 961, 971
 Kelley, R., 1920
 Kelley, R. E., 854, 865
 Kelley, T., 2441, 2442, 2444
 Kelling, C., 607, 618
 Kelloway, K. E., 864
 Kelly, F. P., 2156, 2166, 2171
 Kelly, J. P., 2447, 2465
 Kelly, K., 57
 Kelly, M. L., 1891, 1918
 Kelsey, J. L., 1061, 1063, 1070, 1071, 1104
 Kelton, W. D., 2389, 2392, 2449, 2455, 2456, 2466, 2471, 2478, 2485, 2488, 2494, 2494
 Kemeny, John, 74
 Kemp, S., 2222
 Kemper, M., 523, 525, 526, 529
 Kempis, R.-D., 650
 Kemppainen, M., 1107
 Kendrick, D., 2538
 Keningham, T., 664
 Kennard, R. W., 2290, 2293
 Kennedy, M., 2405
 Kennedy, R. S., 929, 943
 Kennington, J., 2580
 Kennington, J. L., 2575, 2580
 Kensing, F., 964, 972
 Kent, W., 121, 151
 Kenyon, R., 2519
 Keoleian, G., 536, 541
 Keoleian, G. A., 536, 541
 Keppel, G., 931, 947
 Keren, G., 2201, 2219
 Kerlinger, F. N., 1134, 1153
 Kern, P., 1231
 Kernighan, B., 800, 823
 Kernighan, B. W., 2538
 Kerr, L. N., 2212, 2219
 Kerschberg, L., 122, 151
 Kervahut, T., 823
 Kerzner, H., 1262
 Keserla, A., 1524, 1526
 Keshav, S., 228, 257
 Kesselman, K., 229, 257
 Ketchel, J., 1216, 1235
 Ketscher, N., 588
 Kettinger, W. J., 1697, 1714, 1715, 1716
 Keyserling, M., 1366, 1389
 Keyserling, W. M., 1061–1063, 1071, 1087, 1101, 1104, 1109, 1131, 1134, 1143, 1146, 1153
 Khalid, H. M., 706, 707
 Khalil, T. M., 1100
 Khanna, N., 603, 604, 606, 612, 618
 Khoshafian, S., 152
 Khumawala, B. M., 2074, 2081
 Khuri, A. I., 2239, 2239
 Kiefer, J., 2548, 2566
 Kieras, D. E., 931, 943, 2219
 Kierswelter, E., 1154
 Kiesewetter, T., 195, 224
 Kiesler, S., 1217, 1220, 1225, 1233, 1236
 Kihara, N., 618
 Kilbom, A., 1061, 1100, 1101, 1103, 1109
 Kilböm, A., 1071, 1102
 Kilduff, P. A., 2467
 Kilgour, D. M., 150
 Kilmann, R. H., 956, 972
 Kim, C., 1780, 1788, 1789
 Kim, C. O., 604, 618
 Kim, C. W., 1525, 1526
 Kim, G. H., 1780, 1788
 Kim, H., 1213, 1233, 1780, 1789
 Kim, N., 2567
 Kim, S. H., 1525, 1526
 Kimura, F., 707
 Kindle, K. W., 2648
 Kindrick, J., 1789
 King, D., 2520
 King, D. R., 145, 150
 King, F. J., 941
 King, J. L., 134, 141, 151, 152, 1231
 King, N., 972
 Kingman-Brundage, J., 641–643, 650
 Kingsman, B. G., 2035, 2052
 Kinkade, R. G., 875, 898, 932, 943
 Kinkel, S., 316, 323
 Kinlaw, D. C., 991
 Kinoshita, I., 400
 Kirk, D., 826, 836
 Kirkpatrick, D., 87, 88, 108
 Kirkpatrick, D. L., 935–937, 943
 Kirkpatrick, S., 2591, 2600
 Kirkpatrick, S. A., 851, 852, 855, 866
 Kirsch, W., 588
 Kirwan, B., 1025, 1028, 1038, 1145, 1153, 1209, 1211, 1233, 1941, 1955
 Kitamura, T., 1918
 Kivi, P., 1145, 1146, 1154
 Kiviat, P. J., 2455, 2466
 Kjeldgaard, E. A., 543
 Kjellberg, T., 707
 Klamorth, K., 2621, 2621
 Klaucke, D. N., 1095, 1104
 Klauer, P., 152
 Klausen, T., 1038
 Klayman, J., 2198, 2219
 Kleijnen, J. P. C., 2491, 2494
 Kleiman, L. A., 922, 942
 Kleiman, L. S., 923, 943
 Klein, D. A., 147, 148, 151
 Klein, G., 1023, 1028, 1031, 1038
 Klein, G. A., 129, 137, 152, 1038, 2173, 2177, 2198, 2205, 2208, 2209, 2214, 2219
 Klein, J., 988, 991
 Klein, K. J., 855, 866
 Klein, L., 650
 Klein, M. M., 1702, 1712, 1716
 Klein, W. M., 2201, 2223
 Kleinbaum, D. G., 2293

- Kleiner, A., 1010
 Kleiner, B. M., 1152, 1894, 1897, 1900, 1912, 1917
 Klein Haneveld, W. K., 2630, 2647
 Kleinmuntz, B., 2200, 2219
 Klein Wassink, R. J., 423, 446
 Klemperer, P., 277, 279
 Kleywegt, A. J., 2635, 2645, 2647
 Klimer, F., 1146, 1153
 Klingman, D., 2573, 2580
 Klion, J., 1928, 1955
 Klutke, G., 749
 Knapp, B., 2423, 2443
 Knappenberger, W., 529
 Knauth, P., 1367, 1389
 Knight, J. L., 1895, 1918
 Knight, W., 1330
 Knight, W. A., 538, 542, 870, 889, 895
 Knödler, R., 581–584, 587
 Knörr, M., 587
 Knothe, K., 201, 225
 Knott, K., 1460, 1461, 1462
 Knutilla, Amy, 352
 Kobacker, E., 1739
 Kobayashy, M., 588
 Koch, F., 747, 749
 Kochan, A., 497, 529
 Kochan, T. A., 896, 981, 992
 Kochar, B., 1330
 Koehler, J. J., 2197–2199, 2219
 Koehler, M. D., 542
 Koelsch, J. R., 539, 541
 Koenig, D. T., 493, 529
 Koenig, L. W., 2471, 2488, 2494
 Koenig, W., 588
 Kogi, K., 1144, 1153
 Kohdate, A., 689, 708
 Kohlberg, L., 853, 866
 Kohlhoff, S., 200, 225
 Koli, S. T., 1132, 1134, 1141, 1153
 Koller, S., 399
 Kolli, S., 152
 Komatsu, K., 1892, 1918
 Komorowski, J. P., 1897, 1918
 Kompier, M. A., 993
 König, W., 208, 225, 588
 Konold, P., 418, 446
 Konolige, K., 2217
 Konsynski, B. R., 149
 Kontogiannis, T., 1028, 1031, 1038
 Kontoravdis, G., 796, 800, 823
 Konz, S., 1353–1360, 1366, 1367, 1369, 1372, 1375–1385, 1389, 1391, 1395, 1401–1405, 1407, 1408, 1445, 1447, 1462
 Koo, P. H., 1526
 Koon, J. F., 540
 Koop, G. J., 1751, 1760, 1766
 Koriat, A., 2201, 2219
 Körner, E., 581–584, 587
 Kornhauser, A., 874, 896
 Korukonda, A. R., 914, 918
 Korunka, C., 1179, 1189, 1226, 1228, 1233
 Kosiba, E., 1918
 Kosior, D., 228, 258
 Kossek, E. E., 992
 Kotchevar, L. H., 836
 Kotler, P., 327, 352
 Kotter, J., 939, 943
 Kotter, J. P., 956, 972, 996, 997, 1008, 1010
 Kouvelis, P., 1524, 1526
 Kouzes, J. M., 857, 866
 Kovacs, V., 175
 Kozaczynski, Voitek, 352
 KPMG Global Consulting, 1350
 KPMG U. S., 1350
 Kraemer, K. L., 134, 152, 1231
 Krafcik, J. F., 555, 560
 Kraft, L. G., III, 1789
 Kralovec, O., 747, 749
 Kralovec, P., 989
 Kramer, G. P., 2219
 Kramlinger, T., 926, 947
 Kramme, K., 2444
 Krantz, D. H., 2218
 Krarup, J., 2076, 2082
 Kraus, N. N., 2192, 2219
 Krause, F.-L., 182, 191, 193, 197, 207, 209, 212, 225, 226, 691, 707
 Kraut, A. I., 860, 866
 Kreiger, A. M., 707
 Kreinin, A. Y., 1668
 Krepchin, I. P., 2446, 2466
 Krieger, A. M., 702, 707
 Krikke, H. R., 538, 541
 Krimi, S., 435, 445
 Krishnamoorthy, M., 2465
 Krishnan, R., 1807
 Krist, R., 1117, 1120, 1128
 Kriwet, A., 207, 225
 Kroeck, G. K., 862, 866
 Kroeck, K. G., 866, 923, 942
 Kroemer, H., 1109
 Kroemer, H. J., 1104
 Kroemer, K., 1109
 Kroemer, K. H. E., 1043, 1044, 1049, 1080, 1104, 1106, 1109, 1201, 1202, 1233, 1234
 Kroemer-Elbert, K., 1109
 Kroemer-Elbert, K. E., 1104
 Kroenke, D. M., 117, 152
 Krogoll, T., 1155
 Krol, E., 229, 257
 Kroll, D. E., 2568, 2581
 Krucky, J., 1781, 1788
 Krueger, H., 1201, 1232
 Krueger, K. W., 2106, 2109
 Krüger, W., 2507, 2520
 Kruth, J. P., 209, 210, 225
 Kuglin, F., 775, 786
 Kuh, E., 2292
 Kuhberger, A., 2203, 2219
 Kuhl, J. G., 2520
 Kuhlmann, T., 617
 Kuhn, H. W., 2543, 2553, 2554, 2556, 2566
 Kuhnert, W., 312, 323
 Kukkonen, S., 1918
 Kulik, C., 928, 943
 Kulik, J. A., 928, 942, 943
 Kulwiec, R., 1519, 1520, 1526

- Kumagai, C., 560
 Kumamota, H., 1954
 Kumar, K., 348, 352
 Kumar, K. R., 2568, 2581
 Kumar, S., 1072, 1104, 1105
 Kundel, H. S., 1895, 1896, 1918
 Kunhert, K. W., 857, 866
 Kuntsevich, Alexei V., 2565
 Kunze, H.-D., 588
 Kunzinger, C., 258
 Kuo, B. C., 160, 176
 Kuo, T., 538, 543
 Kuorina, I., 1128
 Kuorinka, I., 1082, 1100, 1103, 1104, 1144, 1153
 Kupferschmid, M., 2563, 2567
 Kupper, L. L., 2293
 Kuroiwa, S., 550, 551, 560
 Kurta, Thomas, 74
 Kurzhanski, A., 2623
 Kushner, H. J., 2635, 2645, 2647
 Kusiak, A., 462, 483
 Kusunoki, K., 561
 Kuswanti, Christiana, 539
 Küttner, K.-H., 587
 Kyan, S., 1723, 1739
 Kylian, H., 1153
 Kyllonen, P. C., 930, 943
 Kyräl, E., 2520

 Laabs, J. J., 901, 918
 Laandauer, J., 2519
 LaBant, Robert, 654
 Lach, A., 1561, 1582
 Ladd, A., 86–88, 90, 91, 108
 LaFasto, F. M. J., 982, 992
 Laffel, G., 993
 Laflamme, L., 1160, 1189
 Lafollette, B. S., 1895, 1896, 1918
 Lagrange, J. L., 2530, 2531, 2533, 2539
 Laguna, M., 2447, 2466, 2590, 2591, 2600
 Lai, Y. J., 2622
 Laibson, L., 540
 Laios, L., 1034, 1038
 La Londe, B. J., 2112, 2139
 Lam, D., 955, 971
 Lamberson, L. R., 1922, 1932, 1937, 1940, 1945, 1954, 1955
 Lambert, A. J. D., 538, 542
 Lambert, D. M., 2110–2112, 2114, 2116, 2118–2120, 2123–2127, 2132–2137, 2139, 2140
 Lamm, R. M., 759–762, 765, 766, 768, 770, 771
 Lammers, C. J., 960, 972
 Lancraft, R., 2442
 Landau, A., 1104
 Landau, K., 1050, 1104, 1106, 1132, 1138, 1144–1146, 1153, 1154
 Landau, O., 849, 866
 Landers, T. L., 2109
 Landis, D., 953, 957, 961, 972
 Landrigan, P. J., 1189
 Landy, F. J., 987, 992

 Lang, R. G., 1583
 Lang, U., 2512, 2520
 Lange, J. E., 2220
 Lange, K., 588
 Langeard, E., 624, 625, 632
 Langley, G., 1827
 Langley, J., 1827
 Langston, E. A., 2220
 Lanning, S., 154
 Lapide, L., 353, 2019, 2055, 2069
 Lapierre, J., 632
 Lappe, W., 412, 446
 Lara, M. A., 171, 176
 Larkin, J., 930, 943
 Larrow, R., 559, 560
 Larson, C. E., 982, 992
 Larson, P. D., 1807
 Larson, R. C., 2146, 2171
 Lascelles, D., 1807
 Lasdon, L., 2562, 2564, 2566, 2567
 Lasdon, L. S., 2565, 2567
 Lasserre, J.-B., 2044, 2052
 Lassister, D. L., 984, 985, 992
 Lassiter, D. L., 933, 944
 Latane, B., 882, 896
 Latham, G. P., 992
 Latham, H. C., 543
 Lathrop, R. G., 2197, 2219
 Latorella, K., 1909, 1918
 Lau, J. H., 424, 431, 446
 Laubacher, R. J., 1001, 1010
 Laufenberg, L., 224
 Laufer, J., 175
 Laughery, K. R., 1177, 1189, 2442–2444, 2458, 2465
 Laughery, R., 2442, 2458, 2466
 Launsby, R. G., 2240
 Laurent, F., 1102
 Laurig, W., 1050, 1106, 1117, 1119, 1128
 Lavealle, S., 400
 Lavender, S. A., 1105
 LaVine, N., 2442
 LaVine, N. D., 2427, 2429, 2443
 Law, A. M., 2389, 2392, 2449, 2466, 2471, 2478, 2485, 2488, 2494
 Lawler, E., 794, 823, 2060, 2069
 Lawler, E. E., 874, 896, 897, 975, 979, 992, 993, 1179, 1186, 1189
 Lawler, E. E., III, 17, 24, 918, 926, 943, 976, 977, 979, 987, 988, 992, 1807
 Lawler, E. L., 919, 1735, 1739, 2582, 2600
 Lawless, M. L., 2414, 2443
 Lawrence, Craig, 2563
 Lawrence, J. S., 1109
 Lawrence, P. R., 874, 898, 954, 972
 Lawshe, C. H., Jr., 910, 915, 919
 Layman, M., 2220
 Le, L. V., 1717
 Leachman, R. C., 2044, 2052, 2053
 Leamon, T. B., 1109
 Leavenworth, R. S., 1855, 1861, 1876, 1876, 2003
 Leblanc, L. J., 750
 L'Ecuyer, P., 2635, 2645, 2647

- Ledford, G. E., 1807
 Ledford, G. E., Jr., 992
 Lee, B. H., 689, 707
 Lee, C. R., 1704–1706, 1708, 1716
 Lee, C. S. G., 1780, 1788
 Lee, E., 152
 Lee, E. S., 2620, 2622
 Lee, G., 163, 176
 Lee, H., 785, 785, 1669, 1692, 1693
 Lee, H. F., 1524, 1526
 Lee, H. L., 707, 2032, 2112, 2113, 2127, 2140
 Lee, I. H., 1236
 Lee, K. H., 1777, 1789
 Lee, M. K., 1524, 1525
 Lee, P. M., 2401, 2405
 Lee, R. G., 1696, 1697, 1716
 Lee, S. M., 2614, 2622
 Lee, W. G., 1109
 Lee, W. H., 1789
 Lee, Y.-H., 1725, 1739
 Lee, Y. R., 2620, 2622
 Legarth, J. B., 537, 540
 Legeard, D., 1918
 Legg, S. J., 1071, 1104, 1106, 1109
 Legrand, R., 1330
 LeGrande, D., 1235
 Lehmann, E., 2256, 2263
 Lehnerd, A. P., 688, 708
 Lehto, M., 2220
 Lehto, M. R., 1177, 1189, 2181, 2186, 2196–
 2198, 2203, 2205, 2206, 2219, 2220
 Lei, M., 708
 Leigh, J. P., 1157, 1189
 Leino, P., 1084, 1104
 Leino, T., 1223, 1234
 Leitmann, G., 2621, 2623
 Leitner, K., 1145, 1153
 Leksan, M. P., 2320, 2330
 Lemarechal, C., 2636, 2647
 Lemke, C. E., 2556, 2566
 Lemmink, J., 628, 629, 631, 632
 Lemmo, T., 399
 Lemon, K., 664
 Lenat, D., 1330
 Lennartz, J., 588
 Lenstra, J., 823, 2069
 Lenstra, J. K., 1739, 1740, 2590, 2591, 2600
 Lenz, J., 506, 529
 Leonard, D., 964, 972
 Leonard, M., 1313, 1330
 Leonard-Barton, D., 955, 963, 972
 Leplat, J., 1025, 1038
 Leppard, J., 663, 664
 Leredde, C., 1918
 Lesso, W. G., 2393
 Lester, J. C., 1128
 Lester, R., 970
 Leston, J., 2498, 2520
 Leszinski, R., 669, 683
 Leube, H., 588
 Leurgans, S. E., 1105
 Levenberg, K., 2551, 2566
 Leventhal, G. S., 880, 896
 Levi, Itzhak, 842
 Levi, L., 1222, 1234
 Levin, I. M., 984–987, 992
 Levin, L. P., 2197, 2220
 Levine, E. L., 934, 944
 Levy, J., 745, 749
 Lew, A., 2645, 2646
 Lewellen, M., 2459, 2466
 Lewis, B. T., 1558, 1582
 Lewis, C. T., 916, 919
 Lewis, E. E., 1955
 Lewis, I., 2056, 2069
 Lewis, J., 781, 786
 Lewis, P., 857, 866
 Lewis, P. M., 1740
 Lewis, T. R., 263, 279
 Li, D., 2621, 2622
 Li, H., 1716
 Li, L., 1669, 1693
 Li, R. J., 2620, 2622
 Li, X., 1918
 Li, Y., 2567
 Liang, B. T., 130, 145, 152
 Liang, T., 1790
 Liang, T. J., 2577, 2581
 Liang, T. P., 152
 Liberson, J., 826, 836
 Lichtenstein, S., 2192, 2196, 2197, 2217,
 2219–2221
 Lieberman, G. J., 129, 151, 2243, 2248, 2255,
 2263, 2567, 2580
 Liebowitz, J., 147, 148, 152
 Lieu, J., 759, 771
 Lieu, K. C., 353
 Lifshitz, Y., 1100, 1365, 1389
 Lifshitz, Y. R., 992
 Light, D., 2109
 Liker, J. K., 556, 557, 560, 980, 992
 Likert, J. G., 2211, 2220
 Likert, R., 874, 896, 2211, 2220
 Lilegdon, W. R., 2454, 2458, 2466, 2467
 Liles, D., 1100
 Liles, D. H., 1104
 Lille, F., 1106
 Lim, C., 2466
 Lim, J. M., 1524, 1526
 Lim, L., 602, 618
 Lim, S. Y., 1224, 1231, 1234, 1235
 Lin, C., 608, 618, 1780, 1789
 Lin, C.-T., 163, 176
 Lin, Chih-Jen, 2565
 Lin, G. Y., 697, 707, 1693
 Lin, J., 823
 Lin, J. T., 1525
 Lin, L., 1918
 Lin, L.-C., 2095, 2109
 Lin, S., 800, 823
 Lindblom, C. E., 1024, 1036, 1038
 Lindsay, R. W., 1021, 1038
 Lindsay, W., 1889, 1900, 1917
 Lindstrom, B. O., 896
 Lindstrom, K., 1188, 1223, 1234
 Ling, S. H., 708
 Lingle, R., 1781, 1788
 LINGO Systems Inc., 2076, 2082

- Link, C. H., 473, 477, 483
 Linn, R. J., 1524, 1526
 Lintern, G., 932, 944
 Linton, J., 536, 542
 Linton, S. J., 1224, 1234
 Lioukas, S., 1038
 Lippitt, R., 939, 944
 Lissner, H. R., 1070, 1108
 List, G. F., 543
 Litschauer, B., 1233
 Little, R., 2423, 2443
 Littman, I. D., 980–982, 989
 Liu, B., 1693
 Liu, C., 2053
 Liu, C. L., 1724, 1739
 Liu, C. R., 1313, 1314, 1328, 1329, 1330
 Liu, J. W.-H., 2534, 2538
 Liu, L., 1674, 1675, 1691, 1693
 Liu, L. Richard, 1311
 Liu, X.-G., 1668
 Liu, Y., 1918
 Livernash, E. R., 900, 919
 Llaneras, R. E., 928, 930, 931, 940, 946
 Lloyd, C. J., 1893, 1918
 Lloyd, M. H., 1071, 1104
 Lloyd, R. F., 993
 Lock, M. W. B., 1909, 1918
 Locke, E. A., 851, 852, 855, 866, 983, 992
 Lockett, J., 2441, 2442
 Lockhart, R. S., 929, 942
 Lofgren, J., 1153
 Loftus, G. R., 930, 944
 Logan, M., 2443
 Loher, B. T., 887, 896
 Lombardi, Vince, 13
 Lombardo, M. M., 944
 Long, R. J., 949, 950, 972
 Loomba, A., 1807
 Lootseen, P., 1919
 Lord, J., 1102
 Lorensen, W., 1789
 Lorenz, B., 574, 575, 587
 Lorenz, D., 1050, 1101
 Lorie, J. H., 2335, 2351
 Lorsch, J. W., 954, 972
 Lorussin, E., 993
Los Angeles Times, 949, 972
 Lotter, B., 399, 416, 418, 446
 Lounsbury, J. W., 917
 Louveaux, F., 2630, 2646
 Love, P. E. D., 1696, 1699, 1701, 1705, 1709, 1710, 1716
 Lovelock, C., 632
 Lovelock, C. H., 642, 650
 Low, Y., 2464, 2466
 Lowe, K. B., 842, 852, 866
 Lowerre, J. M., 1766
 Lowery, J., 745, 749
 Lowery, P. E., 856, 857, 866
 Lozito, S., 2444
 Lozo, P., 1789
 Lu, Q., 542
 Lu, Qin, 539
 Lu, S. C.-Y., 707
 Lubin, J., 2434, 2443
 Luce, R. D., 2173, 2178, 2204, 2219, 2220
 Luchs, R., 445
 Lucier, C. E., 1699, 1701, 1716
 Luczak, H., 1138
 Luenberger, D. G., 2567
 Lueng, Y. T., 1717
 Luftig, P. D., 2240
 Luh, C. W., 930, 944
 Luh, P. B., 707
 Luhn, G., 214, 225
 Luisi, T., 1955
 Luk, B. L., 399
 Lumai, R., 1904, 1905, 1912, 1918
 Lummer, S. L., 761, 771
 Lummus, R. R., 560
 Lundborg, G., 1086, 1104
 Luo, H., 508, 529
 Lusted, L. B., 1023, 1038
 Lustig, I., 2539
 Lustig, I. J., 2055, 2069
 Luthans, F., 911, 919
 Luttmann, A., 1072, 1076, 1103, 1109
 Lutz, S., 616, 618
 Lynch, C. L., 147, 153
 Lynch, D. C., 258
 Lynch, R. P., 57
 Lyons, L., 1885

 McAdams, J. L., 990
 McAtamney, L., 1117, 1128
 McBride, R. D., 2573, 2581
 McCall, M. W., 939, 944
 McCarl, B., 2580
 McCarthy, J. C., 1892, 1912, 1918
 McClagan, P. A., 919
 McClain, J. O., 2052
 McClelland, C. L., 870, 871, 877, 887, 892, 893, 894
 McClelland, G. H., 151
 McClelland, I., 1131, 1154
 McClelland, J., 1789
 McConville, J. T., 1049, 1106, 1128
 McCormick, E., 1109, 1177, 1189
 McCormick, E. J., 871, 875, 897, 1132, 1134, 1135, 1138, 1154
 McCormick, E. S., 1016, 1038
 McCormick, G. P., 2530–2532, 2538, 2540, 2551, 2555, 2560, 2565–2567
 McCormick, S. T., 1732, 1740
 McCormick, W. T., 1137, 1154
 MacCoun, R. J., 2219
 McCracken, J. H., 2410, 2423, 2443
 McCullagh, P., 702, 708
 McDaniel, J. W., 1050, 1105, 1107
 McDaniel, S., 1789
 McDermott, R., 148, 152, 963, 972
 Macdonald, J., 1711, 1716
 McDonald, S., 257
 MacDuffie, J. P., 951, 972, 973
 McElroy, F. E., 1568, 1582
 McFadden, F. R., 102, 109
 McGeoch, J. A., 930, 944
 McGill, S. M., 1076, 1105, 1106

- McGinnis, L., 1390
 McGinnis, L. F., 1526
 McGlennon, D., 1101
 McGlothlin, J. D., 989, 1084, 1085, 1107
 McGrath, J. E., 127, 152, 877, 880, 881, 896, 984, 992
 McGrath, M. E., 353
 MacGregor, D., 1038, 2201, 2217
 McGuire, F., 745, 750
 McGuire, W. J., 2201, 2220
 McGwire, T. W., 1233
 Mach, R. S., 1108
 McHenry, J. J., 921, 944
 Machner, B., 193, 224
 McIntyre, R. M., 990
 Mack, J. D., 1110
 Mack, R. L., 1213, 1214, 1231
 McKay, A., 193, 225, 707
 McKay, K. N., 1738, 1740
 McKenna, D. D., 866
 McKenzie, R. M., 1899, 1918
 Mackenzie, S. B., 866
 Mackey, J., 560
 McKnight, A. J., 2206, 2220
 McKnight, A. S., 2220
 McLaney, M. A., 991, 992
 McLean, R. A., 2225, 2229, 2239
 Mcleary, K. J., 631
 McLeod, R. J., 79, 80, 109
 McLeod, R. W., 1209, 1234
 McMahan, G. C., 856, 867
 McMahan, C., 229, 258
 McMillan, C., 1752, 1766
 McMillan, G. R., 2410, 2443
 MacNair, E., 2467
 Macneil, I. R., 2126, 2140
 McNichol, D., 1897, 1898, 1919
 MacPherson, B., 1102
 McShane, S. L., 916, 919
 McSweeney, M., 2256, 2263
 Madden, J. M., 918
 Madeley, S. J., 1101
 Madigan, K., 671, 683
 Madigan, R. M., 914, 915, 919
 Maeda, K., 1071, 1104
 Maffioli, F., 2581
 Magazine, M., 2053
 Mager, R. F., 925, 926, 944
 Magnanti, T., 2068
 Magnanti, T. L., 822, 823, 2081, 2538, 2580, 2581
 Magora, A., 1071, 1105
 Magretta, J., 57
 Mahachek, A. R., 745, 749
 Mahajan, P., 1104
 Mahalik, N. P., 165, 176
 Maher, J., 1900, 1918
 Mahmood, M. A., 914, 919
 Mahon, J. J., 738, 750
 Maida, J., 1129
 Main, M., 72, 108
 Maister, D. H., 1350
 Majchrzak, A., 870, 889, 896, 953, 955, 961–965, 972, 1232
 Major, D. A., 943
 Makens, P. K., 750
 Malakooti, B., 2621, 2622
 Malarkey, R., 74, 108
 Malcolm, J. A., 1462
 Malde, B., 1131, 1154
 Malhotra, A., 972
 Malhotra, M., 1793, 1806
 Malhotra, Y., 1696, 1715, 1716
 Mallet, L., 2208, 2220
 Mallows, C. L., 2284, 2293
 Malone, D. M., 1916
 Malone, M. S., 142, 147, 148, 150
 Malone, T., 1287, 1295
 Malone, T. B., 1145, 1154
 Malone, T. W., 144, 152, 697, 707, 1001, 1010
 Malorny, C., 648, 650
 Maltz, A., 2070, 2082
 Maluso, N., 1704, 1716
 Mambretti, J., 229, 258
 Manenica, I., 1063, 1101
 Manenica, J., 1101
 Manganelli, R. L., 1702, 1712, 1716
 Mangano, J. M., 1583
 Mangasarian, O. L., 2567
 Manion, M. M., 541
 Mann, L., 140, 151, 1526, 2176, 2184, 2206, 2212, 2219
 Mann, N. R., 1946, 1955
 Mann, W. S., 463, 483
 Mannix, E. A., 2218
 Mantel, R. J., 2109
 Manuaba, A., 993
 Manufacturing Studies Board (MSB), 950, 972
 Marakas, G. M., 152
 Marascuilo, L., 2256, 2263
 Marathe, V., 746, 749
 March, J., 140, 152
 March, J. G., 152
 Marchal, P., 1918
 Marchant, H., 928, 946
 Marciniak, Z. K., 617
 Marcus, A., 1215, 1234
 Marcus, J. S., 228, 258
 Margolin, B. H., 2491, 2495
 Marion, L., 89, 93, 108
 Markle, S. M., 940, 944
 Markowitz, H., 2455, 2466
 Markowitz, H. M., 752, 771
 Markowitz, S. B., 1189
 Marks, M. L., 978, 979, 992
 Markus, A., 697, 707
 Markwell, J. S., 2465
 Marmaras, N., 1023–1025, 1032–1035, 1038
 Marn, M. V., 669, 677, 683
 Marquardt, D. W., 2551, 2566
 Marquardt, M., 57
 Marras, W. S., 1042, 1080, 1082, 1085, 1092, 1102, 1103, 1105, 1107, 1109
 Marron, J. P., 1558, 1582
 Marrs, F., 57
 Marrs, J. A., 542
 Marshall, J., 1190
 Marsten, R., 2530, 2534, 2535, 2539

- Martel, A., 1212, 1213, 1234
 Martel, S., 750
 Martello, S., 811, 823
 Martin, A. J., 1675, 1693
 Martin, B. J., 1101, 1128, 1129, 1230, 1232
 Martin, C. H., 2586, 2600
 Martin, C. L., 922, 944
 Martin, E., 2442
 Martin, H., 214, 225, 1186, 1189
 Martin, J., 745, 749, 1262
 Martin, J. B., 1109
 Martin, L., 2217
 Martin, M. V., 689, 707
 Martin, N. A., 1100, 1107
 Martin, R. K., 2587, 2600
 Martin, S., 350, 352
 Martino, J. P., 952, 972
 Martinson, F. K., 2620, 2622
 Martocchio, J. J., 2200, 2220
 Marty-Mahe, P., 1918
 Maslow, A. H., 853, 866
 Mason, J. S., 1504, 1526
 Mason, R., 981, 991
 Mason, R. L., 2240
 Massie, C., 2071, 2082
 Massow, C., 617
 Masters, J. M., 2071, 2081
 Mastrangelo, C. M., 1863, 1876
 Masud, A., 2074, 2081
 Masud, A. S. M., 2606, 2608, 2622
 Masuoka, T., 400
 Matheson, D., 129, 148, 152
 Matheson, J., 129, 148, 152
 Mathias, K., 1789
 Mathis, R. H., 555, 560
 Matsui, M., 607, 608, 617, 618
 Matsuo, H., 1731, 1739
 Mattes, W., 225
 Mattheus, R., 2520
 Matthews, M., 1900, 1920
 Mattila, M., 1062, 1105, 1145, 1146, 1154
 Mattison, R., 83, 108
 Mattson, J., 945
 Mattsson, J., 631
 Maule, A. J., 2173, 2208, 2209, 2220, 2222
 Maurer, D., 225
 Maxey, J., 1236
 Maxwell, W. L., 1740, 2576, 2581
 May, S. F., 1129
 Mayer, R. J., 490, 529
 Mayhew, D. J., 1206–1208, 1210, 1212, 1215, 1216, 1234
 Maynard, Harold B., 1429
 Mayo, E., 874, 892, 896
 Meacham, A., 538, 542
 Mead, R., 2550, 2566
 Meccham, R. C., 1154
 Medsker, G. J., 894, 895, 976, 977, 987, 989, 992
 Meedt, O., 440, 445, 446
 Meeraus, A., 2538
 Megalino, B. M., 855, 866
 Megaw, E. D., 1897, 1914, 1919
 Mehle, T., 1023, 1038
 Mehra, S., 559, 560
 Meidan, A., 2074, 2082
 Meier, R., 588
 Meindl, R. S., 1129
 Meiren, T., 635, 637, 639, 650
 Meister, D., 875, 897, 1941, 1955
 Meller, R. D., 1524, 1526
 Mellers, B. A., 2197, 2198, 2216
 Meltzer, A. L., 946
 Melum, M. M., 992
 Menasce, D. A., 736
 Menckel, E., 1160, 1189
 Mendelssohn, R., 2645, 2647
 Menerey, D., 536, 541
 Menges, B., 2520
 Menges, R., 1106
 Menoni, D., 1101
 Mento, A. J., 993
 Mentzer, J. T., 674, 675, 683
 Mercier, D., 2573, 2580
 Merritt, A., 961, 971
 Mertins, K., 213, 214, 218, 225, 226
 MESA International, 1782, 1789
 Mesenborge, T. L., 353
 Meshkatii, N., 953, 957, 959, 963, 972
 Messick, D. M., 2210, 2220
 Messmer, M., 857–860, 866
 Metcut Research Associates, Inc., 458, 467, 483
 Metev, B. S., 2621, 2622
 Métivier, M., 2646
 Metz, C., 2572, 2581
 Metzger, E., 446
 Meyer, L. H., 353
 Meyer, M., 688, 708
 Meyer, M. H., 685, 686, 708
 Meyer-Nolkemper, H., 588
 Meyers, R. A., 2216
 Meyn, S. P., 2166, 2171
 Miars, M. D., 2465
 Michalowski, W., 2621, 2622
 Michel, R., 2055, 2064, 2069
 Michels, K. M., 2240
 Michman, R., 2115, 2140
 Micro Analysis and Design, 2418, 2443
 Miedema, M. C., 1064, 1105
 Miettinen, Kaisa, 2564
 MIL-HDBK 1974, 1928, 1955
 MIL-HDBK 1979, 1955
 Milkovich, G., 919
 Milkovich, G. T., 880, 897, 903, 904–910, 914, 915, 919
 Miller, A., 57
 Miller, C. E., 2558, 2566
 Miller, D., 25
 Miller, G., 1015, 1038
 Miller, J. M., 1177, 1189
 Miller, L., 803, 823
 Miller, L. A., 1919
 Miller, M., 257
 Miller, R., 2218
 Miller, R. B., 932, 944
 Miller, R. W., 1740
 Miller, S., 2467

- Miller, W. L., 148, 152
 Miller, W. T., 1780, 1789
 Mills, J., 617
 Mills, P. K., 623, 632
 Milner, N. P., 1063, 1105
 MIL-STD-1969, 1940, 1955
 Min, H., 1780, 1788, 1789, 2080, 2082
 Minahan, T., 2057, 2069
 Minieka, E., 809, 823
 Minoli, D., 228, 258
 Minoux, M., 2567
 Minton, P. D., 2293
 Mintzberg, H., 113, 152, 311, 323, 880, 897
 Mir, A. H., 1136, 1139, 1142, 1144, 1154
 Mirchandani, P., 2067, 2069
 Mirvis, P., 993
 Mirvis, P. H., 992
 Misra, K. B., 1955
 Misterek, S. D., 985, 986, 992
 Mital, A., 1052, 1053, 1071, 1072, 1100, 1105, 1108, 1152
 Mitchell, D., 2441, 2444
 Mitchell, Mary, 352
 Mitchell, T. R., 874, 897, 2207, 2215
 The MIT Commission on Industrial Productivity, 970
 Mitroff, I. I., 956, 972
 Mittelman, H. D., 2563
 Miya, T., 618
 Miyake, D. I., 555, 560
 Mo, Y. W., 524, 529
 Mockler, R. L., 2214, 2220
 Moder, J. J., 1455, 1456, 1462
 Modigliani, V., 931, 945
 Modl, A., 532, 542
 Moeller, B., 1701, 1716
 Moeller, N. L., 896
 Moen, R. D., 1827, 2240
 Mohr, R., 749
 Mohrman, S. A., 975, 979, 992, 1807
 Molay, Ken, 2387
 Mollleston, J. L., 991
 Molteni, G., 1101
 Molyneux, L., 663, 664
 Monden, Y., 545, 546, 560, 1890, 1895, 1919, 2035, 2052
 Mondy, R. W., 1583
 Monge, P., 145, 147, 150
 Monma, C., 2068
 Monod, H., 1056–1059, 1103, 1105, 1106
 Monod, H. A., 1056, 1105
 Monostori, L., 697, 707
 Monroe, S., 2634, 2648
 Monroe, K. B., 670, 671, 674, 675, 683
 Montague, W. E., 931, 943
 Montevicchi, M., 2467
 Montgomery, D. C., 1863, 1868, 1872, 1876, 1876, 2003, 2053, 2225, 2228, 2229, 2232, 2239, 2239, 2240, 2258–2261, 2293, 2375, 2392
 Montgomery, H., 2207, 2220
 Moodie, C. L., 1787
 Moody, J., 1780, 1789
 Moor, W. C., 2392
 Moore, D. M., 1583
 Moore, F. G., 915, 919
 Moore, J. S., 981, 990, 1087–1089, 1105
 Moore, P. R., 165, 176
 Moorman, R. H., 866
 Moraleda, J., 1902, 1919
 Moran, P., 1037
 Moran, P. P., 134, 150, 153, 1231, 1310, 2442
 Morawski, T. B., 1895, 1913, 1919
 Moray, N., 1894, 1895, 1919
 Moré, J. J., 2536, 2539, 2563, 2566, 2575, 2581
 Moré, Jorge, 2565
 Morgan, B. B., Jr., 933, 944, 947, 984, 985, 992
 Morgan, C. P., 989
 Morgan, J., 1236
 Morgan, K., 2520
 Morgan, R. L., 929, 946
 Morgenstern, O., 2173, 2178, 2180, 2182, 2222
 Morgenthal, J. P., 258
 Morin, T., 2645, 2647
 Morin, T. L., 2623
 Moro, F. B., 1190
 Morris, D., 1703, 1704, 1716
 Morris, J. R., 1705, 1716
 Morris, L., 148, 152
 Morris, N. M., 928, 944
 Morris, P. W. G., 1242, 1251
 Morris, W. T., 25
 Morrisey, S. J., 1109
 Morrison, A. M., 944
 Morriss, S. B., 160, 176
 Morrow, R. L., 1423, 1448, 1462
 Morse, J. N., 2623
 Morton, T., 1724, 1740
 Moscovici, S., 2212, 2220
 Mosel, D., 984–987, 992
 Moser, G., 588
 Mosgaller, T., 993
 Mosges, R., 400
 Mosier, J. N., 132, 133, 153
 Moskowitz, A. D., 1453, 1454, 1462
 Moskowitz, H., 1790
 Mosteller, F., 2283, 2286, 2293
 Motazed, R., 2393
 Mote, C. D., 1235
 Motwani, J., 559, 560
 Mountford, S. J., 1212, 1213, 1234
 Mourier, P., 926, 944
 Mowday, R. T., 870, 874, 897
 Mower, N. R., 992
 Moyer, L. K., 440, 446
 Mozrall, J. R., 1152
 Muchinsky, P. M., 915, 918
 Mueller, W. S., 895
 Muench, D., 1242, 1251
 Mukherjee, A., 1329, 1330
 Mulford, M., 2198, 2216
 Müller, E., 399
 Müller, F., 588
 Muller, J., 1788
 Müller, K. W., 1107
 Muller-Schwenn, H. B., 1154

- Mulvey, J. M., 2080, 2081
Mumford, M. D., 856, 866
Mumpower, J., 151
Mundel, M. E., 874, 897, 1424, 1425, 1462
Mungwattana, A., 1524, 1526
Munk-Madsen, A., 964, 972
Muñoz, J., 2316
Muralidharan, R., 2442
Murgatroyd, R. A., 1909, 1919
Murhammer, M. W., 229, 258
Murphy, A. H., 2193, 2196, 2197, 2201, 2220, 2223
Murphy, F. H., 131, 152
Murphy, K. R., 923, 944
Murray, M., 938, 944
Murray, W., 2538
Murray, Walter, 2564, 2565
Murrell, K., 1109
Murtagh, Bruce A., 2564
Murty, K. G., 2526, 2528, 2539
Musselman, K. J., 2461, 2466
Myers, J., 2202, 2218
Myers, J. L., 2220
Myers, P. S., 147, 152
Myers, R. H., 2240, 2293, 2494
Myles, W. S., 1071, 1104
Myopoulos, J., 122, 152
- Nachemson, A., 1107
Nachemson, A. L., 1100, 1101
Nadler, D. A., 1000, 1010
Nadoli, G., 171, 176
Nagamachi, M., 992
Nagao, D. H., 922, 944
Nagel, R. N., 528, 971
Nagle, B., 1583
Nahmias, S., 1669, 1693, 2032, 2039, 2040, 2052
Naik, N., 759, 770
Naim, M. M., 2140
Nakajima, S., 553, 560
Nakajima, Y., 1918
Nakamura, K., 588
Nakane, T., 588
Nalebuff, B., 2212, 2217
Nance, R. E., 2446, 2466
Napolitano, M., 2079, 2082
Narahari, Y., 1668, 1668
Narasimhan, R., 1763, 1764, 1766, 1767
Narayanan, S., 2464, 2466
Nardi, B. A., 1193, 1206, 1209, 1234
Naruo, N., 2220
Narus, J. A., 617, 618
Nash, A. N., 907, 919
Nash, D. B., 985, 986, 991
Nash, S. G., 2567
Nathemson, A., 1107
National Academy of Sciences (NAS), 1070, 1105, 1195, 1197, 1198, 1199, 1204, 1234
National Health and Nutrition Examination Survey (NHANES), 1113, 1128
National Institute for Occupational Safety and Health (NIOSH), 1048, 1052, 1070, 1082, 1084, 1086, 1105, 1119, 1121, 1128, 1139, 1154, 1162, 1163, 1167, 1168, 1170, 1171, 1189, 1195, 1197, 1198, 1200–1202, 1205, 1224, 1234
National Institute of Standards and Technology (NIST), 8, 24, 1806, 1807
National Research Council (NRC), 1888, 1919
National Safety Council, 1070, 1105, 1158, 1168, 1172, 1183, 1189
National Software Testing Laboratory (NTSL), 1262
National Transportation Safety Board (NTSB), 960, 972
Navathe, S. B., 80, 108
Navon, D., 2198, 2220
Nawaz, S., 1919
Nayak, P. R., 57
Nayar, N., 1050, 1106
Naylor, J. C., 2222
Neale, D. C., 1213, 1214, 1234
Neale, M. A., 2212, 2215, 2218
Nebel, D. C., III, 825, 836
Negroponte, N., 58
Nelder, J. A., 702, 708, 2550, 2566
Nelson, B. L., 2171, 2465, 2488, 2492, 2494
Nelson, G. D., 989
Nelson, L. S., 1836, 1855
Nelson, P. A., 953, 954, 971
Nelson, R. A., 1547
Nelson, S. R., 750
Nelson, W., 1945, 1946, 1955
Nemeth, C. J., 983, 992
Nemhauser, G., 2068
Nemhauser, G. L., 805, 811, 813, 814, 823, 2582, 2600, 2636, 2647
Neslin, S., 679, 683
Ness, J. A., 672, 683
Netanyahu, Benjamin, 842
Neter, J., 2293
Netherton, D., 1583
Neubert, K. H. P., 1885
Neugebauer, J., 399, 400
Neukom, C., 2443
Nevins, J. L., 1313, 1330
Newbrough, E. T., 1584
Newcomb, P. J., 688, 708
Newell, A., 150, 1026, 1037, 1039, 1310, 2208, 2220, 2410, 2412, 2442, 2443
Newell, A. F., 1216, 1234
Newell, A. L., 1231
Newell, G. F., 1656, 1668
Newhouse, R., 1615, 1622
Newman, D. G., 835, 836
Newman, J. M., 880, 897, 903, 904–910, 914, 915, 919
Newton, D., 542
Newton, I., 2530–2532, 2533, 2534, 2539
Nguyen, V., 1655, 1656, 1668
Nichols, E. L., Jr., 2113, 2139
Nicholson, A. S., 1105
Nicholson, L. M., 1071, 1106
Nicol, D. M., 2494
Niebel, B., 1410, 1414–1419, 1423–1426, 1436–1439, 1450, 1456–1459, 1461, 1462

- Niebel, B. W., 473, 483, 871, 874, 897, 1311, 1330
- Nielsen, J., 1193, 1206–1210, 1212, 1215–1217, 1234
- Nielson, C. P., 542
- Nielson, J., 143, 152
- Nieva, V. F., 933, 944, 984, 985, 992
- Nikkan Kogyo Shimbun, 548, 560
- Nikoukaran, J., 2449, 2466
- Nisanci, A., 2461, 2466
- Nisanci, H. I., 2446, 2454, 2467
- Nisbett, R., 2200, 2201, 2220
- Nisbett, R. E., 2218
- Niu, A., 1919
- Nixon, R. M., 590, 600
- Nocedal, J., 2567
- Nock, A. J., 739, 750
- Noe, R. A., 896
- Noesen, S., 540
- Nof, S. Y., 155, 157, 159, 161, 162, 167, 168, 170–172, 175, 176, 399, 603–609, 612, 617–619, 1525, 1526
- Nolan, K., 1827
- Nolan, T., 1827
- Nolan, T. W., 1827, 1855, 2240
- Nolen, J., 483
- Nonaka, I., 148, 152, 214, 215, 225, 1293, 1295
- Norberg-Bohm, V., 531, 542
- Nord, W. R., 990
- Nordgren, W. B., 2460, 2466
- Nordhaus, W. D., 344, 352
- Nordin, M., 1107
- Noreen, E., 557, 560
- Nori, V. S., 2647
- Norkin, V. I., 2630, 2647
- Norlan, S., 1233
- Norman, C., 1827, 1855
- Norman, D., 1014, 1017–1019, 1026, 1038, 1039
- Norman, D. A., 930, 945, 1193, 1209, 1213, 1235, 1297, 1310
- Norman, R. W., 1076, 1105, 1106
- Norman, V., 2461, 2466
- Norris, G., 94, 109, 540
- North, R. A., 2423, 2443
- Norton, D., 997, 998, 1010
- Norton, D. P., 21, 24, 321, 322, 645, 650
- Nott, H., 2465
- Novelli, L., 979, 992
- Nowacki, H., 193, 225
- Nowlan, F. S., 1618, 1623
- Nozari, A., 2491, 2495
- Nuclear Regulatory Commission (NRC), 875, 897
- Nunamaker, J. F., 149, 2214, 2220
- Nunnally, J. C., 992
- Nurani, R. K., 1890, 1919
- Nurminen, M., 1107
- Nussbaum, M. A., 1119, 1129
- Oak Associates, Inc., 1254, 1262
- Oakford, R. V., 2400, 2405
- Oakland, J. S., 1713, 1715
- Oark, S. J., 992
- Obata, H., 2622
- Oberstone, J., 2575, 2581
- Object Management Group (OMG), 1773, 1783, 1789
- Oblak, J. M., 707
- O'Brien, C., 1105
- O'Brien, J. L., 989, 993
- O'Brien, T. G., 1889, 1919
- Occhipinti, E., 1101
- Occupational Safety and Health Administration (OSHA), 593, 600, 980, 992, 1070, 1082, 1098, 1106, 1133, 1145, 1154
- Occupational Safety and Health Authority (Australia), 1154
- O'Connor, E., 222, 223
- O'Connor, E. J., 993
- O'Connor, J., 866
- O'Connor, K., 749
- O'Connor, R. O., Jr., 2215
- O'Connor, T., 1104
- Odegard, O., 2520
- Odoni, A., 801, 802, 822, 823
- Odoni, A. R., 2146, 2171
- Oesterreich, R., 1155
- Office of Industrial Technologies, 534, 542
- Office of Management and Budget, 329, 352
- Office of Technology Assessment (OTA), 950, 972, 1217, 1220, 1222, 1235
- Ofrali, R., 736
- Ogawa, K., 1145, 1155
- O'Grady, P., 1777, 1789
- O'Hara, D., 1031, 1039
- O'Hara, J. M., 931, 944, 2410, 2443
- Ohno, T., 545, 560
- Ohta, H., 1787
- Ojanen, K., 1107
- Okamura, K., 973
- Oldham, G., 979, 990
- Oldham, G. R., 871, 874, 887–889, 896
- Olfman, L., 135, 150
- Oliver, R. K., 2112, 2140
- Oliver, R. L., 623, 628, 629, 632
- Olle, T. W., 300, 301, 307
- Ollero, A., 1919
- Olsen, R. F., 2125, 2140
- Olson, C., 559, 561
- Olson, D. E., 1790
- Olson, J. R., 1210, 1231
- Omori, T., 1918
- O'Neill, D., 993
- Ones, D., 945
- Onisawa, T., 1955
- Open Application Group, 343, 352
- Opitz, H., 462, 483
- Optimal Planning Techniques, 2069
- Orasanu, J., 2208, 2209, 2219–2221
- Orbell, J. M., 2216
- Ordonez, L. D., 2216
- O'Reilly, C., 893, 897
- O'Reilly, C. A., 956, 973
- O'Reilly, J. J., 2449, 2454, 2458, 2461, 2466, 2467

- Organization for Industrial Research, Inc.
(OIR), 462, 477, 483
- Orlicky, J., 2034, 2052
- Orlikowski, W. J., 952, 973
- Orlin, J. B., 822, 2580
- Orr, G. B., 1097, 1100
- Orta-Anes, L., 981, 992
- Orte, M., 1919
- Ortengren, R., 1107
- Ortiz, A., 745, 750
- Ortony, A., 1213, 1235
- Osada, T., 553, 561
- Osborn, F., 2213, 2221
- Osborne, D., 992
- Osburn, H. G., 1134, 1154
- Osman, I., 824
- Østerle, H., 223
- Osterman, P., 952, 954, 973
- Ostrom, A. L., 632
- Ostwald, P. F., 2303, 2307, 2316
- Otte, R., 529
- Ouederni, B. N., 2393
- Ould, M. A., 1708, 1717
- Ounpuu, S., 1128
- Ovalle, N. K., 993
- Overbach, W., 1918
- Overbeck, J., 399
- Overington, I., 1895, 1919
- Owen, D. B., 1876
- Owen, J., 225
- Owen, V., 749
- Owens, J., 540
- Owens, J. W., 537, 542
- Ozaki, S., 836
- Ozan, T. M., 2581
- Pacific Northwest Pollution Prevention
Resource Center, 534, 542
- Packman, E., 229, 257
- Padberg, M., 2600
- Paese, P. W., 2203, 2212, 2221
- Page, A. L., 689, 708
- Page, R. C., 918
- Pagh, J. D., 2072, 2082, 2112, 2114, 2116,
2119, 2123, 2124, 2126, 2139, 2140
- Pahl, G., 207, 225
- Pajak, J., 1919
- Palacios-Gomez, F., 2562, 2566
- Palko, E., 1560, 1582
- Pallantino, S., 2581
- Palmer, G., 1918
- Palmer, J. D., 114, 153
- Palmer, M. S., 1127
- Pan, S. C., 1236
- Panchapakesan, S., 2488, 2494
- Pandy, M. G., 1126, 1129
- Pandya, A., 1118, 1129
- Pandzic, I., 2499, 2520
- Panico, J. A., 1462
- Panier, Eliane R., 2563
- Panter, W., 1145, 1154
- Papadimitriou, C. H., 2582, 2594, 2600
- Papanicolaou, V., 1524, 1526
- Papastavrou, J., 607, 618, 2181, 2186, 2220
- Papastavrou, J. D., 1177, 1189
- Pape, E. S., 1450, 1455, 1462
- Papp, D. S., 149
- Papper, E. M., 895
- Paraboschi, S., 150
- Paramore, B., 1037
- Parasuraman, A., 623, 625–630, 632, 633, 640,
641, 650, 1965
- Parent, R. E., 1129
- Pareto, V., 2624
- Pareto, Vilfredo, 1859
- Park, B. G., 1918
- Park, C. S., 2351, 2370, 2372, 2375, 2392,
2394, 2403, 2405
- Park, H. S., 446
- Park, K. S., 1108, 1109
- Park, S., 1789, 1790
- Park, S. J., 981, 992
- Parker, M., 988, 993
- Parker, R. G., 2582, 2588, 2589, 2594, 2600
- Parkinen, J., 1918
- Parlette, G., 897
- Parrish, R. G., 1104
- Parsaei, H. R., 152
- Parsaye, K., 122, 152
- Parsons, H. M., 932, 944
- Parsons, K. C., 1132, 1134, 1145, 1154
- Parsons, P. J., 930, 944
- Partsch, W., 2140
- Partyka, J. G., 819, 821, 823, 2062, 2069
- Parunak, H., 1777, 1789
- Parunak, H. V., 1213, 1235
- Pascoletti, A., 2614, 2622
- Passino, E. M., 917
- Patel, C., 2466
- Patel, S., 1135, 1154
- Patel, S. C., 1899, 1917
- Patrick, P., 529
- Patterson, E., 864
- Patterson, T. T., 910, 919
- Patty, B., 2580
- Pätzold, B., 212, 225
- Paul, R. J., 2449, 2466
- Paulin, M., 628–630, 632
- Paulus, P. B., 877, 881, 897
- Pausch, R., 2520
- Pavard, B., 1025, 1032, 1038
- Pavett, C., 1794, 1807
- Pawllek, G., 207, 225
- Payne, J. W., 1023, 1039, 2173, 2176, 2200,
2205, 2207, 2209, 2219, 2221
- Payne, P., 1232
- Payne, W., 2436, 2443
- Peace, G. S., 2237, 2239
- Pearcy, M. J., 1061, 1106
- Pearlman, A., 1569, 1582
- Pearlstein, G. B., 938, 944
- Pearlstein, R. B., 938, 939, 944
- Pearson, J. N., 561
- Pearson, R. G., 875, 897
- Pearson, T., 2218
- Peck, E. A., 2293
- Peck, H., 2116, 2139
- Pedigo, P. R., 866

- Pedotti, A., 1101
 Peele, T. T., 1556, 1582
 Peeters, M., 993
 Pegden, C., 505, 529
 Pegden, C. D., 2455, 2467, 2495
 Pejtersen, A. M., 152
 Pejtersen, M., 1039
 Peltu, M., 1706, 1707, 1716
 Penev, K., 538, 542
 Penev, K. D., 538, 542
 Penkuhn, T., 542
 Pennington, N., 2205, 2207, 2221
 Pennypacker, B., 989
 Peppers, D., 662, 664, 704, 708
 Perakath, B., 529
 Perez, R. S., 946
 Permenter, K. E., 1154
 Perrakis, S., 2393
 Perrewe, P. L., 864
 Perrien, J., 628–630, 632
 Persensky, J. J., 2443
 Persson, J., 1103, 1109
 PERT Coordination Group, 1272, 1277
 Perusse, M., 1233
 Peter, J. P., 630, 631, 632
 Peters, B. A., 1524, 1526
 Peters, D. S., 750
 Peters, G. A., 1177, 1189
 Peters, R. W., 1588, 1589, 1593, 1597, 1598, 1600, 1604, 1606, 1607, 1609, 1623
 Peters, S. D., 2443
 Peters, T., 653, 664
 Peters, T. J., 1807
 Peterson, E. L., 2565, 2567
 Peterson, R., 1693
 Peterson, R. A., 630, 632
 Peterson, R. O., 926, 945
 Peterson, W. J., 953, 965, 970
 Petrozzo, D. P., 1704, 1716
 Peuranemi, A., 1107
 Pfeffer, J., 148, 152, 861, 866
 Pflug, G. C., 2647
 Pflug, T. K., 191, 224
 Phadke, M. S., 2237, 2240
 Pheasant, S., 1043, 1045, 1047–1049, 1102, 1106
 Phelps, C., 1556, 1582
 Phelps, R. A., 2467
 Phillippe, D., 1767
 Phillips, C., 2442
 Phillips, C. B., 1127
 Phillips, C. L., 603, 618
 Phillips, D. T., 1583, 2539, 2559, 2565, 2567, 2581
 Phillips, L. D., 2220
 Phillips, T., 2456, 2467
 Phizacklea, A., 1220, 1235
 Phuon, M., 1106
 Piersol, D., 1918
 Pierson, D., 901, 919
 Pil, F., 951, 973
 Pine, B. J., 685, 686, 701, 708, 955, 973
 Pinedo, M., 1740, 2045, 2052
 Pinedo, M. L., 1719, 1722, 1732, 1739, 1740
 Pinneau, S. R., 895
 Pinneau, S. R., Jr., 989
 Pinnell, J., 278
 Pipe, P., 925, 944
 Piper, J., 1564, 1566, 1568, 1569, 1582
 Piper Jaffray Equity Research, 2115, 2140
 Pirsig, R., 1794, 1806
 Pisanich, G., 2444
 Pisanich, G. M., 2437, 2442, 2444
 Pittenger, D. J., 937, 945
 Pitz, G. F., 2197, 2221
 Plante, R. D., 2648
 Plato, 213
 Platzman, L., 802, 822
 Ploenzke, A. G., 195–198, 225
 Plotnicoff, J. C., 1739
 Plott, B., 2426, 2443, 2458, 2467
 Plsek, P. E., 986, 993
 Pluym, B. V. D., 1777, 1789
 Podnar, G., 708, 1919
 Podsakoff, P. M., 851, 866
 Poe, V., 122, 152
 Pöhlau, F., 433, 445, 446
 Poirer, D. F., 11, 17, 24
 Poirier, David, 17
 Polito, J., 2442
 Pollard, N. S., 1126, 1128
 Pollard, P., 2197, 2217
 Polterauer, A., 1295
 Pond, K., 352, 353
 Pongpatanasuegsa, N., 1053, 1103
 Pool, R., 146, 152
 Poole, M., 952, 970
 Poole, M. S., 154, 952, 973
 Pope, M. H., 1102, 1128
 Pople, H. E., Jr., 1039
 Popovic, Z., 1126, 1129
 Popper, M., 866
 Porras, J., 656, 664
 Porras, J. I., 7, 8, 10, 24
 Porter, J. M., 1050, 1106
 Porter, L. W., 880, 897
 Porter, M., 702, 708
 Porter, M. E., 10, 24, 33, 58, 955, 973, 2117, 2140
 Porter, M. J., 1120, 1129
 Porter, Michael, 33
 Portillo Sosa, J., 1145, 1154
 Posavac, E. J., 2218
 Pottier, M., 1056, 1106
 Potting, J., 537, 542
 Potvin, J., 795, 796, 800, 823, 824, 1076, 1106, 1779, 1789
 Powell, J. D., 1885, 1885
 Powell, M., 2551, 2552, 2566
 Powell, M. J. D., 2561, 2562, 2566
 Powell, T. C., 1807
 Power, F. P., 1184, 1189
 Powers, J., 2443
 Prabhu, P., 1152, 1154, 1909, 1917–1919
 Prabhu, P. V., 1917
 Praemer, A., 1082, 1106
 Prakash, A., 171, 176
 Prasad, B., 490, 529

- Prassana, V., 608, 618
 Pratt, D. B., 2351, 2405
 Prediger, D. J., 921, 945
 Preiss, K., 323, 527, 528, 971
 Premeaux, S. R., 1583
 Premerlani, W., 1789
 Prenninger, J., 1295
 Prescott, M. B., 109
 President's Council on Sustainable
 Development, 533, 542
 Press, W. H., 1683, 1693
 Price, B., 2293
 Price, S. M., 1668
 Priel, V. C., 1109
 Priest, J. W., 1330
 Prieto, J., 1292, 1295
 Prince, C., 943
 Priouret, P., 2646
 Pritchard, J. P., 1697, 1710, 1716
 Pritsker, A., 505, 529
 Pritsker, A. A. B., 1080, 1106, 2036, 2052,
 2449, 2454, 2455, 2458, 2461, 2467
 Pritsker, Alan B., 2494
 Pritsker Corporation, 2461, 2467
 Probst, G., 213–215, 218, 225, 1292, 1295
 Project Management Institute (PMI), 1242,
 1243, 1248, 1251, 1254, 1262, 1266,
 1272, 1277, 1350
 Promisel, D., 2441, 2444
 ProModel Corporation, 2459, 2467
 Prophet, W. W., 931, 945
 Proschan, F., 1932, 1935, 1954
 Prosser, P., 697, 706
 Provenmire, H. K., 932, 945
 Provost, L., 1827, 1855
 Provost, L. P., 1855, 2240
 Pruitt, D. G., 881, 897
 Prusak, L., 147, 148, 150, 152, 213, 215, 224
 Pruzan, P. M., 2076, 2082
 Ptak, C. A., 2039, 2052
 Ptak, R. L., 229, 258
 Puchert, H., 542
 Pulat, B. M., 1131, 1132, 1145, 1152, 1154
 Punnett, L., 1104, 1202, 1235
 Purba, S., 117, 152
 Purcell, D., 759, 771
 Purcell, J. A., 1039
 Purkiss, M., 1501
 Puterman, M. L., 2636, 2640, 2647, 2648
 Putnam, L., 145, 151
 Putz-Anderson, V., 1061, 1082, 1086, 1087,
 1092, 1102, 1106–1108, 1129, 1154, 1155,
 1361, 1389
 Pyke, D. F., 1693
 Pyykonen, M., 1107

 Qiao, Jianhong, 539
 Quid, M., 902, 919
 Quercia, V., 228, 258
 Quesenberry, C. P., 1863, 1876
 Quick, J. H., 1462
 Quinlan, J., 1776, 1789
 Quinn, F., 785, 786
 Quinn, F. J., 2054, 2069

 Quinn, L. B., 1284, 1295
 Quinn, R., 993
 Quiroz, M., 2108

 Raar, D. J., 2053
 Raban, A., 979, 989
 Rabelo, L., 1778–1780, 1789
 Rabideau, G. F., 875, 897
 Rada, R., 1216, 1235
 Rademacher, L., 258
 Rafaeli, A., 979, 993
 Rafuse, M., 2116, 2140
 Rahman, S., 557, 561
 Rahn, A., 429, 446
 Raiffa, H., 129, 151, 152, 2173, 2177, 2178,
 2181, 2183, 2187–2189, 2191, 2193–2195,
 2203, 2209, 2211, 2212, 2214, 2219–2221,
 2605, 2622
 Rainer, G., 192, 225
 Rajulu, S. L., 1105
 Ramadge, P. J., 2635, 2646
 Raman, N., 1789
 Ramaswamy, R., 635, 650
 Randall, R. M., 57
 Randhawa, S., 744, 750
 Randolph Hood, L., 770
 Rangaswami, M., 171, 176
 Ranney, T. A., 2220
 Rantzaus, D., 1289, 1295, 2512, 2520
 Rao, C. R., 2284, 2293
 Rapport, D., 146, 153
 Rardin, R. L., 2582, 2587–2589, 2594, 2600
 Raschke, U., 1119, 1126, 1129
 Rasmussen, J., 145, 152, 930, 945, 1014, 1019,
 1020, 1023–1026, 1028, 1039, 1145, 1154,
 1894, 1919, 2176, 2205, 2214, 2221,
 2435, 2443
 Rathnow, P. J., 206, 225
 Ratliff, H. D., 2093, 2105, 2108, 2109
 Ratnam, C. S. V., 856, 862, 863, 866
 Raub, S., 225, 1295
 Ravden, S., 134, 153
 Ravindran, A., 2524, 2526, 2528, 2539, 2621,
 2622
 Ravlin, E. C., 866, 895
 Ray, S., 1783, 1789
 Ray, Steve, 352
 Raymond, L., 1561, 1582
 Rayner, G. T., 941
 Rayport, J., 964, 972
 Raz, T., 1278
 Razouk, R. R., 174, 176
 RDG-376, 1925, 1955
 Rea, C. P., 931, 945
 Realff, M. J., 538, 542
 Reason, J., 1020, 1026, 1039, 1145, 1154,
 1894, 1909, 1919, 2206, 2221
 Reason, J. T., 2444
 Rebholz, M., 588
 Rebiffé, R., 1117, 1120, 1129
 Reboh, R., 2217
 Redding, R. E., 1028, 1039
 Redish, J. C., 1206, 1207, 1210, 1212–1216,
 1232

- Redmond, W. H., 675, 683
 Ree, M. J., 947
 Reed, M. P., 1122, 1129
 Reeves, C. A., 625, 626, 632
 Reeves, C. M., 2552, 2566
 Reeves, C. R., 2590, 2601
 Reger, H., 418, 446
 Régie Nationale des Usines Renault (RNUR), 1145, 1154
 Reiche, H., 1583
 Reicher, G. M., 942
 Reichheld, F., 664
 Reichheld, F. F., 623, 632, 641, 650
 Reick, A. M., 992
 Reid, J. K., 2538
 Reilly, Charles, 2494
 Reiman, M. I., 2167, 2171
 Reinertsen, D., 1285, 1295
 Reinke, D. P., 540
 Reinwald, B., 203, 226
 Remick, H., 917, 919
 Remington, R. W., 2434, 2443, 2444
 Rempel, D., 1201, 1224, 1230, 1232, 1235
 Rempel, D. M., 1230
 Ren, D., 1918
 Renaud, P. E., 736
 Rentz, O., 542
 Resch, M., 1155
 Research Institute for Human Engineering for Quality of Life (HQL), 1130
 Rethans, A. J., 2197, 2221
 Reuter, B., 2109
 Reynolds, A., 57
 Reynolds, D. H., 944
 Reynolds, P. D., 957, 973
 Rezendes, C., 685, 708
 Rheaume, R. A., 914, 919
 Rice, D. P., 1106
 Rice, J. O., 1550, 1582
 Rice, J. R., 2293
 Rice, R., 952, 962, 973
 Rice, R. E., 952, 971, 972, 1217, 1235
 Richardson, H. L., 2115, 2140
 Richer, C., 2441, 2444
 Richter, A. S., 918
 Richter, P., 1153
 Rickel, J. W., 1128
 Ridenhower, G. J., 2120, 2133, 2134, 2140
 Rieck, A., 944
 Rieke, R., 154
 Riepe, M. W., 771
 Rifkin, J., 1919
 Riggs, D., 775, 776, 786
 Riihimäki, H., 1070, 1071, 1106
 Rijckaert, M. J., 2559, 2566
 Riley, V., 2423, 2442, 2443
 Rim, K., 1126, 1128
 Ring, K., 2520
 Ringdahl-Harms, K., 1236
 Rinnooy Kan, A., 823, 2069
 Rinnooy Kan, A. H. G., 1739, 1740
 Riviere, J. W. M. L., 537, 542
 Rivlin, A. M., 353
 Rob, P., 80–82, 109, 117, 153
 Robbins, H., 2634, 2648
 Robbins, S., 775, 776, 786
 Robert, H. M., 2213, 2221
 Roberts, C., 1010
 Roberts, C. A., 176, 2464, 2467
 Roberts, E. B., 685, 686, 708
 Roberts, H. K., 974
 Roberts, L., 1702, 1703, 1716
 Roberts, S. D., 745, 750
 Roberts, T. L., 134, 153
 Robertson, G., 1206, 1236
 Robey, D., 94, 107, 952, 973, 1226, 1235
 Robinette, K. M. M., 1049, 1106
 Robinson, S. M., 2635, 2648
 RoCHAT, Y., 800, 823
 Rockafellar, R. T., 2561, 2566
 Rodahl, K., 871, 876, 894
 Roddick, Anita, 843, 846, 849
 Rodgers, S. A., 1364, 1389
 Rodrigues, J. M., 2446, 2461, 2467
 Rodriguez-Clare, A., 602, 618
 Roebuck, J. A., 1043, 1106, 1113, 1129
 Rogers, A., 1900, 1919
 Rogers, D. F., 2645, 2648
 Rogers, E., 962, 973
 Rogers, K. J. S., 1234
 Rogers, M., 662, 664, 704, 708
 Rogers, P., 487, 529
 Rogers, T. R., 1583
 Rohmert, W., 1050, 1056–1058, 1106, 1109, 1117, 1119, 1129, 1132, 1138, 1144–1146, 1153, 1154
 Rohrbaugh, J., 2212, 2218
 Röhrbor, D., 1295
 Rohrer, D., 1920
 Rohrer, K. N., 1235
 Rohrer, M., 2461, 2467
 Rohrer, M. W., 946
 Rolfes, J. D., 1698, 1715
 Roll, Y., 1526
 Rollier, D. A., 176, 2392
 Rollins, D., 984–987, 993
 Romanin Jacur, G., 748
 Rombach, V., 1050, 1106
 Romhardt, K., 213, 225, 1295
 Rommel, G., 648, 650
 Ron, A. D., 538, 542
 Ron, A. J. D., 538, 542
 Roos, D., 561
 Roos, G., 153
 Roos, J., 147, 148, 153
 Rosaler, R. C., 1550, 1582
 Rösch, A., 2519
 Roscoe, S. N., 932, 945
 Rose, D., 399
 Rose, M. T., 228, 258
 Rosemau, R. D., 1902, 1919
 Rosen, B., 1806
 Rosen, D. W., 708
 Rosen, J. B., 2560, 2566
 Rosen, J. C., 1102
 Rosenau, M. D., Jr., 58
 Rosenbaum, H. F., 689, 708
 Rosenblatt, M. J., 1524, 1526, 2093, 2108

- Rosenbloom, R. S., 955, 970
 Rosenbrock, H. H., 2550, 2566
 Rosenkrantz, D. J., 1724, 1740
 Rosenstein, R., 986, 987, 993
 Rosenthal, A. S., 2105, 2109
 Rosenthal, J., 971
 RosettaNet, 343, 352
 Rosiello, R. L., 677, 683
 Rospond, K. M., 1574, 1582, 1583
 Ross, D. T., 508, 529
 Ross, J. R., 1567, 1571, 1583, 1584
 Ross, L., 2200, 2201, 2220
 Ross, R., 1010
 Ross, S. M., 1679, 1691, 1693, 2146, 2162, 2166, 2171, 2636, 2640, 2648
 Rosselot, K. S., 531, 533, 534, 540
 Rossett, A., 926, 945
 Rössler, A., 2516, 2520
 Roth, E. M., 1024, 1028, 1032, 1039, 1040
 Roth, J. T., 2427, 2443
 Roth, N., 445
 Rothenburg, U., 225
 Rottbauer, H., 402, 406, 445
 Rouse, W. B., 111, 114, 116, 126, 136, 146, 147, 149, 153, 928, 944, 1206, 1235, 1297, 1298, 1310, 1909, 1919
 Rousseau, D. M., 874, 897
 Rousseau, J., 795, 796, 823, 1789
 Roustang, G., 1153
 Rouwenhorst, B., 2084, 2109
 Roy, B., 2604, 2614, 2621, 2622
 Roy, K.-P., 650
 Roy, M., 529
 Rubinstein, R. Y., 2634–2636, 2648
 Ruckelshaus, W. D., 590, 600
 Rudas, I. J., 399
 Ruffner, J., 931, 945
 Rugeberg, B. J., 990
 Ruggles, R. L., 220, 226
 Ruggles, R. L., III, 147, 148, 153
 Rule, J., 1225, 1230
 Rumbaugh, J., 1774, 1785, 1789
 Rumelhart, D., 1778, 1779, 1789
 Rumelhart, D. E., 930, 945
 Rummel, W. D., 1909, 1919
 Rummler, G. A., 925, 945
 Rupp, M., 588
 Ruppert, D., 2635, 2646, 2648
 Russek, H., 1179, 1189
 Russell, C. J., 856, 857, 866, 923, 945
 Russell, C. S., 538, 542
 Russell, E. C., 2455, 2467
 Russell, R., 795, 823
 Russell, R. G., 1284, 1295
 Rust, R., 652, 654, 664
 Rust, R. T., 623, 628, 629, 632
 Ruszczyński, A., 2647
 Rutenfranz, J., 1153, 1154
 Ryan, G. A., 1109
 Ryan, N., 685, 708
 Ryan, P. W., 1106, 1122, 1129
 Rybko, A. N., 2167, 2171
 Ryder, J. M., 1039
 Ryding, S. O., 531, 542
 Rynes, S., 916, 919
 Rzehak, H., 168, 175
 Saaty, T., 2214, 2215
 Saaty, T. L., 1899, 1919, 2074, 2082, 2173, 2183, 2192, 2195, 2214, 2221, 2605–2608, 2622
 Sackett, G. C., 2572, 2581
 Sackett, P. R., 921, 945
 Sadiq, M., 2093, 2109
 Sadowski, D., 2456, 2467
 Sadowski, D. A., 2466
 Sadowski, R. P., 2466, 2467
 SAE International RMS Committee, 1955
 Safayeni, F., 1740
 Sagar, A., 542
 Sage, A., 2184, 2214, 2221
 Sage, A. P., 111, 112, 114, 116, 122, 126, 128, 139, 141, 146, 147, 149, 151, 153
 Saha, J., 2538, 2539
 Sahinoglu, M., 1789
 Sahlman, W. A., 602, 618
 Sahney, V., 745, 747, 748, 749, 750
 Sahney, V. K., 738, 750
 Sainfort, F., 991, 993
 Sainfort, P. C., 1159, 1170, 1189, 1194, 1217, 1224, 1228, 1234, 1235
 Saipé, A. L., 2108
 Sakawa, K., 2620, 2622
 Sakawa, M., 2622
 Salas, E., 897, 933, 934, 941–943, 945–947, 971, 984, 993, 2208, 2209, 2217, 2221, 2443
 Salazar, A., 2400, 2405
 Salkin, H. M., 2538, 2539
 Salmoni, A. W., 929, 945
 Salomon, M., 538, 543
 Salon, R., 970
 Saltzman, M., 2539
 Salus, P. H., 228, 258
 Salvendy, G., 871, 874, 875, 897, 983, 990, 1038, 1042, 1043, 1103, 1193, 1217, 1228, 1229, 1231–1233, 1236, 1405, 1408, 1584, 1895, 1918, 1919, 2220
 Salvi, L., 2441, 2444
 Samet, M. G., 1038
 Saminathan, M., 600
 Sampson, S. E., 636, 650
 Samuelides, M., 1787
 Samuelson, B., 1061, 1107
 Samuelson, P. A., 344, 352
 Sanchez, P., 749
 Sanders, K., 1236
 Sanders, K. J., 1235
 Sanders, M., 1109
 Sanders, M. S., 871, 875, 897, 1016, 1027, 1038
 Sanderson, P. M., 1039
 Sanderson, S., 689, 708
 Sandin, D. J., 2519
 Sandry, D. L., 2444
 Santi, J., 532, 542
 Santner, T. J., 2239, 2494
 Sappington, D. E., 263, 279

- Sarhadi, M., 602, 619
 Sarin, S., 1222, 1232
 Sarker, B. R., 1524, 1526
 Sarter, N., 963, 973
 Sasser, W., 664
 Sasser, W. E., 650
 Sasser, W. E., Jr., 623, 632
 Satava, R. M., 2520
 Sathe, P., 1917
 Saunders, C. E., 745, 750
 Saunders, M. A., 2538
 Saunders, Michael A., 2564, 2565
 Saunders, P. B., 2580
 Sauser, W. I., 914, 918
 Sauter, S. L., 1222, 1235, 1236
 Savage, D., 599, 600
 Savage, L. J., 2173, 2178, 2180, 2182, 2184, 2202, 2221
 Savard, G., 1129
 Savelsbergh, M., 794, 800, 823, 824
 Savelsbergh, M. W. P., 2647
 Savitch, W., 72, 108
 Sawaragi, Y., 2624
 Saxena, M., 494, 529
 Scarf, H., 1678, 1693
 Schaefer, S. K., 1524, 1526
 Schaffer, B., 1501
 Schaffer, J., 824
 Schaffer, R., 1807
 Schallock, B., 225
 Scharlacken, J. W., 2112, 2140
 Schaub, K., 1050, 1106
 Scheck, D. E., 473, 483
 Schecter, M., 826, 836
 Scheder, H., 193, 226
 Scheepers, F., 1126, 1129
 Scheer, A.-W., 307, 507, 512, 513, 529
 Scheidt, L.-G., 541
 Schein, E. H., 15, 24, 938, 945, 956, 957, 973
 Scheipers, P., 588
 Scheller, H., 445
 Schelling, T., 2210, 2211, 2221
 Schenbach, T. E., 2351
 Scherkenbach, W. W., 938, 945
 Scherrer, J., 1056, 1105
 Schiettekatte, J., 1102
 Schilling, W., 416, 446
 Schilperoort, B. A., 483
 Schittkowski, K., 2564
 Schlecht, L., 2519
 Schleifer, L. M., 1222, 1235
 Schlesinger, L. A., 650
 Schlie, T. W., 955, 973
 Schlopp, W., 542
 Schmeiser, B., 2494, 2495
 Schmeltzer, J., 671, 683
 Schmenner, R. W., 638, 650, 1668
 Schmidt, A., 228, 229, 258
 Schmidt, F., 923, 945
 Schmidt, K.-H., 1153, 1154
 Schmidt, R. A., 929, 945
 Schmidt, S. R., 2240
 Schmierer, G., 399, 400
 Schminke, M., 895
 Schmittberger, R., 2218
 Schmoeckel, D., 588
 Schneeweis, T., 759, 771
 Schneidemans, J., 559, 559
 Schneider, B., 625, 633
 Schneider, L., 951, 970
 Schneider, N. L., 2466
 Schneider, R., 214, 224
 Schneider, V. I., 929, 945
 Schneideman, B., 132, 133, 153
 Schoenfeldt, L. F., 865
 Schoenmarklin, R. W., 1092, 1107, 1109
 Scholpp, C., 399
 Scholtes, P. R., 982, 986, 993
 Scholz-Reiter, B., 193, 226
 Schon, D., 1024, 1039
 Schönbach, T., 207, 226
 Schonberger, R. J., 1807
 Schoonhard, J. W., 1896, 1919
 Schor, J. B., 1888, 1919
 Schorn, E. C., 2108
 Schraft, R. D., 399, 400
 Schrage, L. E., 1728, 1739, 2494
 Schragenheim, E., 2039, 2052
 Schramm, W., 745, 746, 750, 928, 945
 Schramm, W. S., 749
 Schreckenghost, D. L., 1039
 Schreiber, G., 213, 214, 218, 226
 Schreyer, M., 699, 708
 Schriber, T. J., 2455, 2467
 Schrijver, A., 2582, 2601
 Schroeder, R., 1368, 1390
 Schroeder, R. G., 894
 Schroeder, W. H., 932, 943
 Schroyer, D., 745, 750
 Schruben, L., 2478, 2482, 2494, 2494, 2495
 Schruben, L. W., 2480, 2482, 2491, 2492, 2494, 2495
 Schuh, G., 224
 Schuler, R. S., 855, 865
 Schulman, M. A., 229, 258
 Schulte, H., 207, 225
 Schulte, J., 400
 Schultetus, W., 1117, 1129
 Schultz, A., 1061, 1107
 Schultz, R., 58, 2630, 2648
 Schum, D. A., 137, 153
 Schurman, D., 1909, 1920
 Schustack, M. W., 1023, 1039
 Schutte, L., 1129
 Schuur, P. C., 541
 Schvaneveldt, S. J., 559, 559, 561
 Schwab, D., 916, 918, 919
 Schwab, D. P., 914, 919
 Schwab, John L., 1429
 Schwab, R. E., 2446, 2447, 2454, 2467
 Schwartz, K. D., 1703, 1716
 Schwarz, F., 2109
 Schwarz, L. B., 1526, 2108
 Schwarze, B., 2218
 Schweiger, C., 2564
 Schweiger, D. M., 992
 Schweitzer, P. J., 2645, 2646, 2648
 Scott, B., 353

- Scott, C. A., 680, 683
 Scott, C. D., 2126, 2140
 Scott Morton, M. S., 136, 151
 Seaborn, A. E. M., 1899, 1920
 Seabright, M. A., 2215
 Seamster, T. L., 1028, 1039
 Seashore, S. E., 993
 Seeber, A., 1138, 1154
 Seering, W. P., 689, 708
 Segal, M., 1752, 1767
 Sego, D. J., 896, 943
 Seidl, A., 1122, 1129
 Seidl, J., 2103, 2109
 Seidler, K. S., 1039
 Seidman, A., 2646, 2648
 Seidmann, A., 1524, 1526
 Seifert, D. J., 2444
 Seiford, L., 2618, 2619, 2621, 2622, 2623
 Seilstorfer, H., 588
 Seip, H., 107
 Sekutowski, J. C., 600
 Selen, W., 518, 528
 Seliger, G., 441, 442, 446
 Selin, K., 1233
 Selke, S., 540
 Selkirk, C. G., 1750, 1751, 1767
 Sell, S., 1716
 Sellers, J. D., 543
 Sellers, R. L., 540
 Sellie, C. N., 1428, 1433, 1446, 1462
 Sells, S. B., 991
 Seltzer, J., 843, 845, 849, 851, 866
 Selye, H., 2221
 Semiconductor Equipment and Materials
 International (SEMI), 165, 176
 Sena, M., 107, 108
 Senge, P., 999, 1010
 Senge, P. M., 22, 24, 24
 Sennott, L. I., 2636, 2640, 2645, 2648
 Serafini, P., 2614, 2622
 Serfaty, D., 1016, 1039
 Serfozo, R. F., 2108, 2643, 2648
 Seshadri, R., 1777, 1789
 Seubert, Michael, 352
 Seymour, J. W. D., 1895, 1919
 Seymour, W., 1405, 1408
 Shadbolt, N., 226
 Shafer, G., 2173, 2186, 2221
 Shafer, R. E., 1955
 Shahraray, M. S., 2052
 Shamanna, S. K., 2109
 Shamir, B., 842, 845–848, 853–855, 858, 862,
 865, 866
 Shamlou, P. A., 1504, 1526
 Shamp, M. J., 984–987, 992
 Shani, R., 1807
 Shankar, R., 2442, 2444
 Shanmugham, S. G., 165, 176
 Shan-No, D., 2539
 Shanno, D. F., 2552, 2566
 Shanno, David, 2535
 Shannon, R. E., 2467
 Shanthikumar, J. G., 1640, 1652, 1655, 1656,
 1660, 1668, 1668, 1669, 1691, 1692,
 1693, 2146, 2150, 2168, 2171
 Shapiro, A., 2634–2636, 2646–2648
 Shapiro, C., 58, 147, 153, 350, 352
 Shapiro, J., 943
 Shapiro, J. F., 353, 2043, 2052, 2567
 Sharit, J., 1223, 1231, 1917, 1920
 Sharp, G. G., 2088, 2109
 Sharp, G. P., 2084, 2089, 2092, 2093, 2107,
 2108, 2109
 Sharp-Bette, G. P., 2351, 2370, 2372, 2375,
 2392, 2394, 2403, 2405
 Sharpe, W., 768, 771
 Sharplin, A., 1583
 Shaw, J. B., 865
 Shaw, M., 1776, 1789
 Shaw, M. E., 880, 897, 933, 946
 Shaw, M. J., 697, 708
 Shaw, M. J. P., 697, 708
 Shaw, R. B., 1010
 Shawver, D. M., 2499, 2520
 Shea, G. P., 865, 870, 877, 896
 Shea, J. F., 929, 946
 Sheehan, J. J., 1898, 1919
 Sheina, M., 222, 226
 Shen, Y., 1789
 Sheng, P., 538, 542
 Shenk, D., 2013, 2019
 Shepard, J., 2019
 Shepard, J. M., 874, 897
 Shepherd, A., 1028, 1039
 Sherali, H. D., 2565, 2567
 Sheridan, J. J., 1899, 1919
 Sheridan, T., 1023, 1039
 Sheridan, T. B., 112, 153, 1208, 1211, 1235
 Sherif, M., 1100
 Sherman, H., 58
 Sherman, J. D., 956, 957, 973
 Sherwood-Jones, B. M., 1209, 1234
 Sheth, A., 528
 Shetty, B., 2580
 Shetty, C. M., 2530, 2538, 2565, 2567
 Shewhart, W. A., 1828, 1830, 1834, 1835,
 1837, 1855, 1861, 1876
 Shi, Y., 2620, 2622
 Shibano, T., 2620, 2622
 Shieh, J. S., 1526
 Shih, H. S., 2620, 2622
 Shin, C., 1189
 Shin, W. S., 2621, 2623
 Shina, S. G., 1312, 1313, 1330
 Shindo, W., 1890, 1919
 Shingo, S., 545, 547, 548, 561
 Shirose, K., 553, 561
 Shively, J., 2443
 Shively, R. J., 2431, 2436, 2442, 2443
 Shmoys, D., 823, 2069
 Shmoys, D. B., 1739
 Shneiderman, B., 1018, 1039, 1212, 1235
 Shoaf, C., 1109
 Shodhan, R., 1777, 1790
 Shoemaker, C. A., 2646, 2646
 Shor, N. Z., 2562, 2566
 Short, J., 1696, 1715
 Shortell, S. M., 989, 993
 Shortliffe, E. H., 2187, 2218
 Shostack, G. L., 624, 633, 641, 650

- Shreve, S. E., 2636, 2646
 Shrub, A., 1242, 1245, 1251, 1278
 Shuell, T. J., 931, 941
 Shutter, J., 278
 Sibik, L. K., 540
 Siebold, D. R., 2213, 2221
 Sieburg, H. B., 2520
 Siegel, A. I., 2423, 2443
 Siegel, J., 1233
 Siegel, L. B., 771
 Siegel, M., 1902, 1919
 Siemens AG, 425, 446
 Siemieniuch, C. E., 1888, 1920
 Sier, D., 2465
 Siha, S., 559, 561
 Siha, S. M., 560
 Sihm, W., 318, 323
 Sikora, R., 697, 708
 Silbert, J., 2507, 2520
 Silver, E. A., 1669, 1693
 Silverstein, B., 1233, 1366, 1389
 Silverstein, B. A., 1088, 1100, 1104, 1107, 1153
 Silvestro, R., 1668
 Sim, S. K., 1779, 1789
 Simchi-Levi, D., 94, 95, 109, 2010, 2012, 2014, 2019, 2019
 Simchi-Levi, E., 109, 2019
 Simeone, B., 2575, 2581
 Simmons, L., 2220
 Simon, A., 2519
 Simon, H., 676, 683, 1024, 1026, 1027, 1037, 1039
 Simon, H. A., 135, 153, 1209, 1232, 2180, 2206, 2208, 2214, 2217, 2220, 2221, 2410, 2443
 Simon, R., 918
 Simpson, D. L., 1918
 Simpson, G. C., 1145, 1150, 1154
 Sims, E. R., Jr., 1501
 Sims, H. P., 889, 897, 993
 Sinclair, M. A., 1136, 1145, 1155, 1888, 1891, 1893, 1898, 1912, 1916, 1917, 1920
 Singer, B. D., 770
 Singer, M., 147, 151, 327, 352
 Singer, M. J., 932, 933, 942
 Singer, T., 1622, 1623
 Singh, H., 83, 109, 2495
 Singh, M., 107, 108
 Singh, N., 488, 529
 Singhal, S., 229, 258
 Singhal, V. R., 1807
 Singleton, W. T., 1892, 1920, 2202, 2221
 Singpurwalla, N. D., 1955
 Sinha, A., 1807
 Sinha, K. K., 894
 Sinioris, M. E., 992
 Sink, D. S., 11, 15, 22, 24, 25
 Siprelle, A. J., 2460, 2467
 SISCO, Inc., 165, 176
 Sistrunk, F., 931, 947
 Sitompul, D., 744, 750
 Sivasubramaniam, N., 855, 856, 862, 863, 866
 Sjogaard, G., 1100, 1119, 1129
 Skapura, D. M., 163, 175
 Skogan, W. K., 994
 Skyrme, D. J., 148, 153, 213, 226
 Slany, W., 1781, 1789
 Slaughter, J., 988, 993
 Sloan, F., 738, 750
 Slovic, P., 971, 2192, 2196, 2199, 2200, 2217, 2219–2221
 Sly, D. P., 171, 176
 Smalley, H. E., 739, 750
 Smith, A., 870, 897
 Smith, B., 1010, 2431, 2442, 2444
 Smith, D., 560
 Smith, D. E., 143, 153
 Smith, D. K., 975, 978, 988, 991, 1001, 1006, 1007, 1009, 1010, 1010
 Smith, G. B., 984, 987, 993
 Smith, G. L., 22, 24
 Smith, G. W., 2350, 2351
 Smith, H., 2293
 Smith, J. D., 1547, 1623
 Smith, J. L., 1072, 1105, 1107, 1109
 Smith, J. M., 2446, 2467
 Smith, J. S., 1526
 Smith, K. D., 1250, 1251
 Smith, K. U., 1189
 Smith, K. V., 2318, 2320, 2330
 Smith, L. D., 1766
 Smith, L. M., 895
 Smith, M., 1182, 1190
 Smith, M. J., 874, 897, 991, 993, 1159, 1161, 1170, 1171, 1178, 1183, 1184, 1186, 1188–1190, 1193–1195, 1197, 1198, 1200–1202, 1204, 1217, 1224–1226, 1228, 1231, 1233–1236
 Smith, P., 483
 Smith, P. G., 1188
 Smith, R. A., 2044, 2052
 Smith, R. E., 229, 258
 Smith, R. L., 2646
 Smith, R. P., 1056, 1101
 Smith, S. F., 2044, 2053
 Smith, S. L., 132, 133, 153
 Smith, T. J., 1184, 1190
 Smith, W. E., 1723, 1740
 Smulders, P. G., 993
 Smyth, G., 1072, 1102
 Smythe, C., 228, 258
 Snedecor, G. W., 2255, 2263
 Snee, R. R., 2275, 2293
 Snehota, I., 2118, 2123, 2139
 Snelgar, R. J., 914, 919
 Snell, S. A., 856, 867
 Sniezek, J. A., 2193, 2212, 2221, 2222
 Snijders, C. J., 1061, 1107
 Snook, S. H., 1055–1058, 1071, 1072, 1089, 1091, 1101, 1107, 1110, 1117, 1118, 1128
 Snowdon, J. L., 2456, 2467
 Snyder, K., 2036, 2052
 So, R. H. Y., 708
 Soares, C. G., 1955
 Sobel, M. J., 2643, 2647
 Socolow, R., 533, 542
 Socrates, 213
 Sodhi, M., 538, 542
 Sofer, A., 2567

- Sohal, A. S., 545, 561
 Sohn, J. E., 600
 Solberg, J. J., 697, 707, 2539
 Solid Waste Technology Staff, 1584
 Solomon, I., 57
 Solomon, M., 540, 795, 800, 824
 Solomon, M. M., 823
 Solomon, M. R., 624, 631, 633
 Somerville, M. A., 146, 153
 Sommerville, R. M., 534–537, 543
 Song, J. S., 1692, 1693
 Song, Y., 225
 Sorenson, P. F., 991
 Sosik, J. J., 851, 855, 866
 Soumis, F., 823
 Sounder, W. E., 956, 973
 Soutar, C. A., 1104
 Southwick, W. O., 1104
 Sparks, D., 671, 672, 683
 Sparks, L., 785
 Spear, N. E., 944
 Spear, S., 551, 561
 Spearman, M. L., 2037, 2042, 2052, 2053,
 2168, 2171, 2646
 Spears, S., 16, 24
 Speh, T. W., 2071, 2079, 2082
 Spellucci, P., 2563
 Spencer, F., 1909, 1920
 Spencer, F. W., 1909, 1917
 Spencer, M. S., 353, 541, 557, 561
 Spengley, W., 2550, 2567
 Spengler, D. M., 1100, 1101
 Spengler, D. M. J., 1070, 1107
 Spengler, T., 538, 542
 Sperry, B., 993
 Spingler, J., 399
 Spitzer, D. R., 938, 946
 Spooner, R. L., 1038
 Sprague, R. H., 2079, 2082
 Sprague, R. H., Jr., 113, 114, 125, 153
 Sprengel, A., 107
 Springer, W. E., 1122, 1129
 Sprott, D., 352
 Sproull, L., 1217, 1220, 1225, 1236
 Spur, G., 182, 218, 226, 407, 413, 446, 588
 Spurgin, R., 759, 771
 Srikanth, M., 557, 561
 Srinivasan, M. M., 1525, 1525, 1526
 Srinivasan, S., 277, 279
 Sriskandarajah, C., 1525
 Srivastava, R., 541
 Stacey, R. D., 147, 154
 Stadler, W., 2602, 2621, 2621, 2623
 Staffon, J. D., 1021, 1038
 Stahl, D. O., 279
 Staines, G. L., 993
 Stalick, S. K., 2126, 2138
 Stalk, G., 1000, 1010
 Stallaert, J., 279
 Stambough, J., 1108, 1109
 Stamm, C. L., 545, 560
 Stammerjohn, L. W., 1235
 Stammwitz, G., 226
 Standard & Poor's Statistical Service, 2395,
 2405
 Standing, P., 588
 Stanek, J., 192, 226
 Stanke, A., 636, 650
 Stanney, K. M., 1193, 1236
 Stanoulov, N., 2184, 2195, 2222
 Stanton, N., 1209, 1236
 Stanton, S., 353
 Star, S. L., 141, 151
 Starbuck, W. E., 140, 154
 Starkweather, T., 1781, 1789
 Stasser, G., 2212, 2222
 Steber, M., 410, 446
 Stedman, C., 86, 88, 92, 93, 109
 Steel, R. P., 993
 Steele, D., 1806
 Steele, W., 1562, 1583
 Steen, B., 542
 Steenkamp, J. B. E. M., 625, 633
 Steers, R. M., 870, 874, 897
 Stefanacci, E. F., 599
 Steffens, K., 588
 Stefik, M., 142, 144, 154
 Stegemerten, Gustave J., 1429
 Steiglitz, K., 2582, 2600
 Stein, T., 91, 108
 Steiner, I. D., 877, 897, 933, 946
 Steiner, P. O., 626, 631
 Steiner, V. M., 1565, 1583
 Steinman, J. S., 2468
 Steinmann, D. O., 2218
 Steinmetz, V., 1900, 1902, 1906, 1920
 Steinwelds, B., 738, 750
 Stenger, A. J., 1675, 1693
 Stephan, M., 198, 225
 Stephan, P. E., 602, 618
 Stephanidis, C., 1217, 1236
 Stepper, J. C., 1704, 1716
 Stern, A. A., 677, 683
 Stern, E. K., 2218
 Stern, L. W., 2117, 2118, 2140
 Sternberg, R. J., 1023, 1039
 Sterns, R. E., 1740
 Stetson, D. S., 1104, 1153
 Steudel, H. J., 478, 483
 Steuer, R., 2074, 2082
 Steuer, R. E., 2624
 Stevens, C. K., 916, 919
 Stevens, G. C., 2112, 2140
 Stevens, M. J., 884, 894
 Stevens, S. S., 1071, 1107, 1110
 Stevenson, M. K., 2195, 2196, 2200, 2202,
 2222
 Stewart, D. M., 559, 559
 Stewart, J. G., 2003
 Stewart, L. C., 229, 258
 Stewart, R. A., 2562, 2566
 Stewart, R. D., 2316
 Stewart, T. A., 58, 147, 154
 Stewart, T. F. M., 1152
 Stewart, T. R., 2218
 Stigler, G. E., 2123, 2140
 Stillwell, H. R., 1315, 1330
 Stock, J. R., 2110
 Stockram, V., 2109
 Stodgill, R. M., 938, 946

- Stoer, J., 2562, 2567
 Stöferle, T., 407, 413, 446
 Stogdill, R. M., 882, 897
 Stohr, E. A., 131, 152
 Stok, T., 1900, 1920
 Stolyar, A. L., 2167, 2171
 Stone, M., 2205, 2222
 Stork, K., 1703, 1716
 Stoughton, S., 349, 352
 Stougie, L., 2648
 Stout, R., 228, 258
 Stranden, E., 1108
 Strasser, H., 1058, 1060, 1107
 Strassman, P. A., 1710, 1716
 Strat, T. M., 2186, 2222
 Stravinskas, J., 993
 Streufert, S., 922, 946
 Stringer, D. Y., 864
 Stroebe, W., 895
 Strojwas, A. J., 1919
 Stroud, J., 87, 90, 95, 109
 Stroustrup, B., 72, 109
 Strub, M., 2217
 Strub, M. H., 2443
 Strutt, J. E., 1909, 1918
 Stuart, J. A., 531, 532, 534–539, 542, 543
 Stubler, W. F., 2443
 Stukey, E., 2178, 2222
 Stutts, A. S., 835, 836
 Su, C. J., 708
 Suarez-Balcazar, Y., 2218
 Subrahmanian, E., 687, 708
 Subramanian, R., 2539
 Suchman, L., 154
 Sugimori, Y., 545, 561
 Suh, C. J., 1739
 Suh, N. P., 686, 695, 708
 Sullivan, A. C., 2318, 2330
 Sullivan, D. W., 2488, 2495
 Sullivan, R. S., 1739
 Sullivan, W. G., 2351, 2393, 2401, 2405
 Sullo, G. C., 124, 154
 Summitt, Pat, 843, 844
 Sun, J., 1918, 2567
 Sun, T., 824
 Sun, Y., 1779, 1790
 Sundad, H., 2622
 Sundararajan, K., 1056, 1103
 Sunday, C., 2520
 Sundelius, B., 2218
 Sundstrom, E., 877, 882, 897
 Suokas, J., 1173, 1190
 Supel, T. M., 914, 919
 Supply Chain Council, 353
 Suri, R., 2168, 2171
 Surprenant, C. F., 631, 633
 Sutherland, I. E., 2520
 Sutjana, D. P., 981, 993
 Sutton, R., 1780, 1790, 2443
 Sutton, R. I., 148, 152
 Sutton, R. S., 2646, 2648
 Suurnakki, T., 1107
 Suwa, K., 1918
 Suydam, M. M., 2220
 Suzue, T., 689, 708
 Suzuki, K., 400
 Suzuki, T., 553, 561
 Sveiby, K. E., 148, 154
 Svenson, O., 2173, 2205, 2208, 2209, 2217, 2222
 Svensson, H.-O., 1071, 1107
 Svetkoff, D., 1904, 1920
 Swain, A. D., 2192, 2222
 Swain, J. J., 2494
 Swan, J. E., 631
 Swanson, N. G., 1202, 1236
 Swartz, T. A., 623, 633
 Sweat, J., 955, 973
 Swenson, D. F., 759, 771
 Swerdlow, A. J., 1188
 Swets, J. A., 1016, 1037, 2185, 2222
 Swezey, L. L., 946
 Swezey, R. W., 922–924, 926, 928, 930–933, 936, 940, 946
 Swift, K. G., 483
 Swigger, K. M., 1734, 1739
 Sy, J. N., 2465
 Sydenham, P. H., 1886
 Sydow, M., 1189
 Syed, J. R., 220, 221, 226
 Sykes, R., 95, 109
 Symix Systems/Pritsker Division, 2454, 2458, 2467
 Syslo, M. M., 2581
 Szabo, B. A., 226
 Szabo, S., 2442
 Szapiro, T., 2621, 2622
 Sze, Cedric, 536, 543
 Szigeti, F., 1582
 Szilagyi, A. D., 897, 993
 Taboun, S. M., 1110
 Tabrizi, J. L., 2196, 2197, 2217
 Taghaboni, Fataneh, 2494
 Taguchi, G., 498, 529, 1889, 1920, 2237, 2240
 Taillard, E., 800, 823, 824
 Takahashi, D., 1193, 1236
 Takeda, E., 2605, 2608, 2623
 Takeda, H., 400
 Takefuji, Y., 1778, 1788
 Takeuchi, H., 148, 152, 214, 215, 225, 1293, 1295
 Takeuchi, Y., 400
 Talalayevsky, A., 2056, 2069
 Talavage, J., 501, 506, 507, 529, 1777, 1787
 Talavage, J. J., 1777, 1787, 1790
 Tamais, G., 2442
 Tamesh, L., 771
 Tamhane, A. C., 2490, 2494
 Tamura, S., 707
 Tanaka, S., 1084, 1085, 1107
 Tanchoco, J., 2109
 Tanchoco, J. M. A., 1526
 Tanchoco, Jose M., 2360
 Tang, T. L., 981, 993
 Tanino, T., 2624
 Tannenbaum, S. I., 870, 877, 897, 929, 945, 946, 993
 Tanner, W. P., 2185, 2222
 Tardif, V., 2042, 2053

- Tarquin, A. J., 2351
 TASS Investment Research, 759, 771
 Tasto, D., 1189
 Tattershall, A. J., 2442
 Tatum, R., 1550, 1566, 1583
 Tausz, A., 2058, 2068, 2069
 Taveira, A., 991
 Taveira, A. D., 982, 993
 Taylor, D., 350, 352
 Taylor, D. A., 2140
 Taylor, E., 228, 258
 Taylor, F. W., 871, 874, 897
 Taylor, Frederick, 20
 Taylor, G. D., 2109
 Taylor, J. C., 869, 870, 884, 895, 897, 964, 973, 1889, 1899, 1920
 Taylor, J. R., 1885
 Taylor, R. H., 400
 Taylor, S. A., 628, 630, 631
 Tayur, S., 2034, 2053
 Tchernev, N., 2464, 2466
 Teather, D. C. B., 928, 946
 Tebbets, I. O., 1128
 Tecnomatix Technologies, 171, 176
 Teel, K. S., 1896, 1916
 Temple, Barker, and Sloane, Inc., 2057, 2069
 Templeton, J. G. C., 1693
 Teng, J. T. C., 1715, 1716
 Teresko, J., 708
 Terhune, A., 347, 352
 Terrell, M. E., 836
 Terzopoulos, D., 1128
 Tesauro, G., 1780, 1790
 Tetreault, M. S., 649
 Tetzlaff, U. A. W., 501, 529
 Teukolsky, S. A., 1693
 Thacker, S. B., 1104
 Thalemann, J., 587
 Thalmann, D., 2520
 Thalmann, N. M., 2520
 Thangiah, S., 800, 824
 Thayer, P. W., 870, 871, 875, 883, 892, 894, 1217, 1231
 Thein, B., 2442
 Theodore, L., 537, 543
 Theodore, M. K., 537, 543
 Theorell, T., 1224, 1236
 Thiagarajan, S., 938, 946
 Thimbleby, H., 133, 151
 Thomas, C., 833, 836
 Thomas, H., 57, 2393
 Thomas, J. C., 1213, 1231
 Thomas, J. P., 2442
 Thomas, L. F., 1899, 1920
 Thomas, L. J., 2052
 Thomas, P., 1289, 1295
 Thomas, R. J., 58
 Thomasson, C., 993
 Thomke, S., 1285, 1288, 1295
 Thompson, J. D., 4, 24, 880, 897
 Thompson, K. R., 989
 Thompson, T. J., 2577, 2581
 Thomson, D. M., 930, 946
 Thomson, H., 1807
 Thomson, W. G., 1106
 Thorndike, E. L., 932, 946
 Thorndike, R. L., 921, 946
 Thornton, D. C., 1900, 1920
 Thornton, G. C., 944
 Thorpe, J. A., 929, 946
 Thorsrud, E., 1186, 1188
 Thuesen, G. J., 2351, 2395, 2399, 2405
 Thusen, G. J., 2393
 Tiberwala, R., 1746, 1767
 Tichauer, E. R., 871, 876, 897, 1061, 1107
 Tien, J. M., 2393
 Tierney, L., 2495
 Tijms, H., 1678, 1693
 Tijms, H. C., 608, 618
 Tillman, B., 2443
 Tillman, J., 536, 543
 Tindale, R. S., 2218
 Tippett, L. H. D., 1448, 1462
 Tirre, W. C., 946
 Tits, Andre, 2563
 Titus, W., 2212, 2222
 Tiwana, A., 214, 220, 226
 Tobin, D. R., 148, 154
 Todd, J., 540
 Toffler, A., 685, 708
 Toint, Philippe, 2564
 Tola, S., 1106
 Tolga, K., 2520
 Tolle, D. A., 543
 Tollers, G. V., 478, 483
 Tollison, P. S., 993
 Tomlin, J. A., 2538
 Tomlinsong, P. D., 1552, 1583
 Tomlinson, W., 1919
 Tompkins, J., 5, 24, 1501, 1588, 1623, 2089, 2092, 2109
 Tompkins, J. A., 1501, 1502, 1503, 1508, 1525, 1526, 1547, 1611, 1618, 1621, 1623
 Tönshoff, H. K., 402, 446
 Topkis, D.M., 2643, 2648
 Toquam, J. L., 944
 Torione, R., 150
 Tornow, W. W., 918
 Torrance, E. P., 2208, 2222
 Torsilieri, J. D., 1699, 1701, 1716
 Toth, P., 811, 823, 2581
 Toulmin, S., 137, 138, 154
 Towers, S., 2127, 2140
 Towill, D. R., 2112, 2140
 Townsend, J. T., 2205, 2216
 Toyota, T., 560
 Tracy, M. F., 1052, 1107
 Traffton, L. L., 2138
 Trankle, U., 1202, 1236
 Trappey, J. C., 1313, 1314, 1328, 1330
 Trautner, S., 445
 Travers, R. M., 928, 946
 Treese, G. W., 229, 258
 Treiman, D. J., 916, 919
 Tremont Partners, Inc., 759, 771
 Trengove, C. D., 1668
 Trevino, J., 1526, 2109
 Triadi, M. N., 2464, 2467

- Triandis, H. C., 972
 Trick, Michael, 2575
 Trist, E., 976, 993
 Trist, E. L., 874, 895
 Tritsch, C., 439, 446
 Trivedi, V., 746, 750
 Troup, J. D., 1069, 1107
 Trowbridge, R. L., 1104
 Troy, K., 1807
 Trucks, H. E., 1331
 Trussell, H. J., 2285, 2292
 Tsai, F. F., 2520
 Tsai, J., 1789
 Tseng, M. M., 685, 687, 697, 699, 701, 708
 Tsitsiklis, J. N., 2645, 2646, 2646, 2648
 Tsuda, M., 400
 Tsujimura, Y., 1781, 1790
 Tu, X., 1128
 Tubbs, M. E., 2221
 Tucker, A. W., 2543, 2553, 2554, 2556, 2566
 Tucker, J. S., 1716
 Tuckman, B. W., 2210, 2222
 Tukey, J. W., 2283, 2286, 2293
 Tukiainen, M., 2401, 2405
 Tulkoff, C., 536, 541
 Tulkoff, J., 483
 Tullar, W. L., 922, 946
 Tulving, E., 930, 946, 947
 Tumay, K., 2449, 2459, 2461, 2465–2468
 Tung, K., 691, 708
 Turbak, F. A., 152
 Turban, D. B., 855, 867
 Turbini, L. J., 543
 Turk, M., 1206, 1236
 Turnage, J. J., 889, 898
 Turnbull, P. W., 2125, 2140
 Turner, A. N., 874, 898
 Turner, S. J., 2466
 Turner, W. C., 355, 398, 2405
 Turnquist, M. A., 538, 543
 Tustin, A., 2444
 Tuttle, D. B., 896
 Tuttle, T. C., 25
 Tversky, A., 971, 1023, 1039, 2179, 2196–
 2198, 2202–2204, 2214, 2219, 2222, 2444
 Tweedie, R. L., 2166, 2171
 Twiss, B., 952, 973
 Tyburski, D., 1128
 Tyler, S., 2431, 2443
 Tyndall, G., 2112, 2140
 Tyre, M. J., 952, 973
- Uchida, T., 400
 Uchikawa, S., 561
 Ukelson, J., 1232
 Ulbrich, A., 225
 Ulgen, O., 749
 Ullman, J. D., 822
 Ulrich, D., 147, 154
 Ulrich, K., 688, 689, 691, 708
 Ulrich, K. T., 688, 689, 708
 Umbers, I. G., 1894, 1920
 Umble, M., 557, 561
 Underwood, B. J., 930, 931, 946, 947
- U.S. Army Material Command (AMC), 1331,
 1923, 1955
 U.S. Bureau of the Census, 826, 836
 U.S. Department of Defense, 1133, 1152, 1243,
 1251, 1266, 1278
 U.S. Department of Defense MIL-I-45208A,
 1967, 1974
 U.S. Department of Defense MIL-Q-9858A,
 1967, 1974
 U.S. Department of Energy, 539, 540
 U.S. Department of Health and Human
 Services (HHS), 1157, 1158, 1190
 U.S. Department of Labor, 869, 898
 U.S. Environmental Protection Agency (EPA),
 543
 University of Michigan, 1054, 1107
 Unterweger, P., 950, 973
 Upton, D. M., 529, 697, 709
 Urban, G. L., 703, 709
 Urban, V., 400
 Ushakov, I., 1955
 Utterback, J. M., 154, 686, 708
 Uzsoy, R., 538, 540, 542
 Uzumeri, M., 689, 708
- Vail, R. G., 917, 917
 Vaill, P., 25
 Vaill, P. B., 938, 947
 Vaillancourt, D. R., 1107
 Valacich, J. S., 2220
 Valenzi, E., 2195, 2222
 Valfer, E. S., 869, 874, 895
 Vallespir, B., 528
 Valverde, H. H., 932, 947
 Van Breda, L., 2443
 Van Cott, H., 1037
 Van Cott, H. P., 875, 898
 van de Kragt, A. J. C., 2216
 Van den Besselaar, P. A., 964, 970
 Vanderheiden, G. C., 1217, 1236
 van der Laan, E., 538, 541, 543
 Van der Vlerk, M. H., 2630, 2647, 2648
 Van de Ven, A. H., 918, 984–986, 993, 2217
 Van de Welde, W., 226
 Van Dieën, J. H., 1119, 1129
 Van Dijk, N., 2645, 2648
 Van Fleet, D. D., 882, 894
 Van Harrison, R., 895, 989
 Van Hillegersberg, J., 348, 352
 van Houtum, G. J., 2109
 van Nunen, J. A. E. E., 541
 Van Ormer, E. B., 928, 943
 Van Rensselaer, G., 993
 Van Roy, B., 2646, 2648
 Van Slyke, R., 2630, 2648
 van Veen, E. A., 694–696, 709
 van Wassenhove, L. N., 541
 Vardeman, S. V., 1889, 1891, 1920
 Vargas, L. G., 2074, 2082
 Varian, H. R., 58, 147, 153, 350, 352
 Varney, G. H., 993
 Vassilakopoulou, P., 1038
 Vaughan, W. J., 538, 542
 Vaughn, L. T., 736

- Vaught, C., 2220
 Vayrynen, S., 1061, 1107
 VDI Gesellschaft Entwicklung Konstruktion
 Vertrieb (VDI-EKV), 191, 206, 226
 Vecchi, M. P., 2600
 Velleman, P. F., 2286, 2293
 Venable, T., 2080, 2082
 Venema, W. J., 1917
 Venkatadri, U., 542
 Venkataraman, R., 2053
 Ventura, J. A., 1904, 1920
 Venzin, M., 213, 226
 Vepsalainen, A., 1724, 1740
 Verein Deutscher Ingenieure, 407, 446
 Verguld, M. M. F., 423, 446
 Verhoef, C. W. M., 1209, 1236
 Verma, D., 2393
 Verma, S., 2436, 2443
 Vermeeren, A. P. O. S., 1206, 1236
 Vernadat, F. B., 301, 307, 508, 510, 529
 Vertelney, L., 1216, 1236
 Verter, V., 402, 446
 Vessey, I., 88, 108
 Vettering, W. T., 1693
 Vicente, K., 1020, 1024, 1039
 Vicente, K. J., 1193, 1205, 1236
 Vicere, A. A., 858, 867
 Vick, A. L., 990
 Victor, B., 214, 226
 Videman, T., 1070, 1106, 1107
 Vidulich, M., 2444
 Vigon, B., 536, 540
 Vigon, B. W., 540, 543
 Viikari-Juntura, E., 1100
 Vikki, M., 1105
 Vilhjalmsson, H., 1127, 1128
 Villanueva, R., 2455, 2466
 Vincke, P. H., 2604, 2622
 Vink, P., 980, 981, 993
 Vinogradov, O., 1955
 Viscusi, W. K., 2212, 2222
 Visual Thinking International Inc., 2460, 2468
 Viswanadham, N., 1668, 1668
 Vogel, D. R., 2220
 Vogelsang, K., 559, 560
 Voigt, K., 1733, 1739, 2052
 Vojta, G., 623, 631
 Volberg, O., 1129
 Volger, P., 223
 Volkema, R. J., 127, 154
 Vollbach, A., 225
 Vollman, T. E., 2039, 2040, 2053
 Vollmann, T. E., 546, 561
 Volpe, C., 942
 Volpe, C. E., 942
 Volpert, W., 1145, 1155
 Von Alven, W. H., 1937, 1955
 von Briel, R., 318, 323
 von Krogh, G., 213, 226
 von Neumann, J., 2173, 2178, 2180, 2182,
 2222
 Vorbeck, J., 215, 217, 224
 Voss, C., 1668
 Voss, D. T., 2235, 2239
 Voss, P. A., 2393
 Vrieling, H. H. E., 1119, 1129
 Vroom, V. H., 874, 898
 Waag, W. L., 941
 Wachtel, J. A., 2443
 Wacker, G., 1025, 1037
 Wacker, G. L., 869, 884–886, 895
 Waddell, H. L., 1448, 1462
 Wade, J., 971
 Wadsworth, H., 2227, 2240
 Wageman, R., 991, 1794, 1806
 Wagenaar, W. A., 2206, 2222
 Wagner, Gerald, 134
 Wagner, J. A., 847, 867
 Wagner, M., 193, 226, 441, 442, 446
 Wagner, R., 1138, 1146, 1155
 Waguespack, B. G., 984, 986, 994
 Waites, C., 1919
 Waldman, D. A., 858, 859, 864, 867
 Waldner, J. B., 492, 493, 529
 Walker, C. R., 898
 Walker, R. A., 1128
 Wall, T., 870, 898
 Wall, T. D., 989
 Wallace, E., 1782, 1790
 Wallace, M., 1061, 1107
 Wallace, S., 1783, 1789
 Wallace, S. W., 2630, 2647
 Wallenius, J., 2620, 2623
 Waller, M. A., 1806
 Wallsten, T. S., 2198, 2201, 2205, 2222
 Wall Street Journal, 949–951, 965, 973, 974
 Walraven, E. J. C., 2559, 2566
 Walter, C. B., 945
 Walter, S. D., 1104
 Walters, B., 2443
 Walton, Sam, 782
 Wang, B., 1918
 Wang, E. H., 1919
 Wang, H. P., 483
 Wang, H.-P., 483
 Wang, J. Y., 1524, 1526
 Wang, L. C., 166, 176
 Wang, L.-C., 166, 175, 176
 Wang, M., 538, 541
 Wang, M. J., 1893, 1920
 Wang, M.-J., 1898, 1920
 Wang, P. Z., 2624
 Wang, Q., 963, 972
 Wang, R., 277, 279
 Wang, S. P., 919
 Wang, Y., 1669, 1692, 1693
 Wangenheim, M., 1061, 1107
 Wapler, M., 400
 Warburton, D. M., 2208, 2218
 Ward, A. F., 258
 Warden, D. M., 746
 Warden, G., 747, 750
 Warnecke, G., 218, 226
 Warnecke, H.-J., 323, 399, 400, 404, 446
 Warner, D. M., 744, 750
 Warner, M., 746, 750
 Warr, P., 870, 898
 Warschat, J., 207, 223, 1285, 1293, 1294, 1295
 Wasil, E. A., 2575, 2581

- Wassenhove, L. N. V., 540
 Wasserman, W., 2293
 Watabe, K., 107, 109
 Waterman, D., 1330
 Waterman, R., 653, 664
 Waterman, R. H., 1807
 Waters, T., 1109
 Waters, T. R., 1076–1079, 1102, 1107, 1108,
 1117, 1119, 1129, 1133, 1155
 Watford, B., 749
 Watkins, C., 1780, 1790
 Watkins, M. J., 930, 947
 Watson, H. J., 153
 Watson, J., 944
 Watson, R. T., 143, 154
 Watson, S. R., 1898, 1920
 Watson, T. W., 947
 Waurzyniak, P., 536, 543
 Wayne, S. J., 978, 994
 Weaver, J. L., 922, 929, 947
 Webb Associates, 1110
 Webber, B. L., 1100, 1127
 Webber, M. D., 2112, 2140
 Weber, B., 2442
 Weber, C., 919
 Weber, E., 2196, 2197, 2203, 2222, 2223
 Weber, T., 864
 Webster, B. S., 1107
 Webster, J., 2220
 Wechsler, D., 976, 994
 Weck, M., 201, 226
 Wee, W. G., 1919
 Weggeman, M., 215, 218, 226
 Wegner, D., 2223
 Wei, L., 607, 618
 Weibull, W., 1945, 1955
 Weicher, M., 1696, 1707, 1710, 1717
 Weick, K., 174, 176
 Weick, K. E., 140, 154, 963, 974, 980, 994,
 1024, 1039
 Weidman, C. H., 1152
 Weigand, R. E., 2115, 2140
 Weigl, A., 443, 446
 Weil, M., 2058, 2065, 2069
 Weil, U., 1104
 Weill, R. D., 483
 Weinfurter, A., 258
 Weinstein, N. D., 2197, 2201, 2223
 Weisbecker, A., 642, 650
 Weisener, T., 400
 Weisman, G., 1101
 Weiss, A., 1189, 1233
 Weiss, G., 2167, 2171
 Weiss, H., 943
 Weiss, H. M., 858, 867
 Weiss, J. J., 1920
 Weiss, R., 2216
 Weiss, W., 2202, 2216
 Weissberg, R. W., 745, 750
 Weitz, K., 540
 Welch, D. A., 139, 154
 Welch, D. D., 2213, 2223
 Welch, P. D., 2495
 Welford, A. T., 875, 898, 933, 947, 2175, 2223
 Wells, R., 1202, 1233, 1236
 Wells, S., 529
 Welsch, R. E., 2286, 2292, 2293
 Welsh, J. R., 921, 947
 Welti, N., 90, 109
 Wen, U. P., 1525
 Wenblad, A., 542
 Wengel, J., 316, 323
 Wenner, C., 1896, 1908, 1920
 Wenner, C. L., 1895, 1920
 Wenner, F., 1920
 Werbos, P., 1778, 1790
 Werners, B., 2620, 2623
 Werning, H., 588
 Wesel, E. K., 229, 258
 Wesolowsky, G. O., 2293
 Wessels, H., 201, 225
 Wessinger-Baylon, T., 140, 152
 Westerberg, A., 708
 Westercamp, C., 587
 Westerlund, J., 588
 Western Electric Company, 2003
 Westgaard, R. H., 1086, 1108
 Westin, B., 1236
 Westkämper, E., 315, 323
 Westley, B., 944
 Weston, R., 1713, 1717
 Weston, R. H., 520, 522, 523, 528
 Wets, R. J. B., 2630, 2648
 Wettberg, W., 1185, 1190
 Wetzels, M. G. M., 628, 631, 632
 Wexelblat, A., 2520
 Wheaton, G. R., 932, 943
 Wheelwright, S. C., 2329
 Wherry, R. J., 1127
 Whinston, A., 107, 107–109
 Whinston, A. B., 67, 108, 214, 224, 229, 257,
 278, 278, 279
 Whiston, T. G., 953, 974
 White, A., 541, 599, 600
 White, A. A., 1104
 White, D. J., 2624, 2645, 2648, 2649
 White, J., 1390, 2109
 White, J. A., 1501, 1509, 1525, 1526, 1547,
 2350, 2351, 2405
 White, R. E., 553, 561
 White, T. S., 399
 Whitehouse, D. J., 1886
 Whiteside, H. D., 993
 Whitley, D., 1789
 Whitman, M. V., 1888, 1920
 Whitney, D. E., 1313, 1330
 Whitney, G., 1794, 1807
 Whitt, W., 1655, 1668, 2163, 2168, 2169,
 2171, 2645, 2649
 Whybark, D. C., 561, 2053
 Wichern, D. W., 2277, 2293
 Wick, C., 483
 Wick, J., 1131, 1146, 1152
 Wick, W., 945
 Wickens, C., 1014, 1015, 1040, 2443, 2444
 Wickens, C. D., 1146, 1155, 1895, 1898, 1920,
 2185, 2223, 2421, 2423, 2443, 2444
 Wickens, C. W., 2434
 Wicks, E. M., 2405
 Wielinga, B., 226

- Wiendahl, H. P., 618
 Wiener, E., 974
 Wiener, E. L., 1137, 1152
 Wierzbicki, A. P., 2623
 Wiget, K., 749
 Wiggins, M., 1039
 Wightman, D. C., 931, 947
 Wiig, K. M., 213, 218, 226
 Wikner, J., 2140
 Wilbur, K., 5, 24
 Wilcox, L. C., 147, 152
 Wildberger, A. M., 2464, 2468
 Wilde, D. J., 2567
 Wilder, D. G., 1102
 Wilhelm, W. E., 399
 Wilhelmly, R. A., 942
 Wilkins, C. L., 925, 945
 Wilkinson, P. L., 1101
 Will, H. J., 125, 154
 Willemse, M. A., 400
 Willets, L. G., 1710, 1717
 Willham, C. F., 2197, 2198, 2216
 Williams, A., 1039
 Williams, D. J., 529
 Williams, G., 600, 2449, 2465
 Williams, K., 896
 Williams, K. Y., 2218
 Williams, L., 1127
 Williams, M., 1070, 1108
 Williams, N. P., 606, 619
 Williams, R. J., 2167, 2171
 Williams, R. L., 148, 150
 Williams, T., 1769, 1790
 Williams, T. J., 157, 159, 161, 162, 168, 175, 176, 507, 529
 Williamson, O. E., 2126, 2140
 Willke, H., 213, 226
 Willy, A., 398
 Wilson, C., 1207, 1208, 1212, 1236
 Wilson, J., 1101, 1378, 1389
 Wilson, J. R., 561, 980, 981, 994, 1151, 1155, 1229, 1236, 2488, 2495
 Wilson, R. B., 2562, 2567
 Wilson, R. C., 2576, 2581
 Wilson, W. R., 630, 632
 Wilt, A., 745, 750
 Wilt, C. A., 540
 Winer, B. J., 2227, 2240
 Winkler, R. L., 2193, 2196, 2197, 2201, 2220, 2223
 Winograd, T., 143, 154
 Winstanley, N., 916, 919
 Winter, D. A., 1069, 1108, 1130
 Winterfeldt, D. V., 2173, 2178, 2182, 2183, 2185, 2187, 2191–2195, 2201, 2223
 Winters, J., 1112, 1129
 Wise, L., 745, 749
 Wise, R., 602, 603, 619
 Wisner, P., 1584
 Witkins, A., 1126, 1129
 Wittink, D. R., 2218
 Witzerman, J. P., 167, 171, 176, 603, 619
 Wixon, D., 1207, 1208, 1212, 1236
 Wixted, J. T., 930, 947
 Wogalter, M., 1103
 Wogalter, M. S., 931, 943, 1177, 1189
 Wojciechowski, J. Q., 2467
 Wolf, A., 400
 Wolf, G., 991
 Wolf, J. A., 2423, 2443
 Wolf, K. U., 422, 445, 446
 Wolf, L. D., 990
 Wolf, S., 2206, 2219
 Wolfe, D., 2256, 2263
 Wolfe, P., 2074, 2081, 2558, 2559, 2567
 Wolff, R., 1672, 1686, 1689, 1694
 Wolff, R. W., 2146, 2171
 Wolkowitz, C., 1220, 1235
 Wolsey, L. A., 805, 811, 813, 814, 823, 2582, 2587, 2600, 2601
 Womack, J. P., 555, 556, 561
 Womack, J. T., 5, 8, 24
 Wong, C. S., 886, 887, 898
 Wong, H., 152
 Wong, P., 2580
 Wong, P. J., 2645, 2649
 Wong, R. T., 2648
 Wong, W., 1039
 Woo, S. L. Y., 1112, 1129
 Wood, B., 2459, 2465, 2468
 Wood, R., 979, 994
 Woodcock, C. R., 1504, 1526
 Wooden, John, 843
 Woodring, S. D., 353
 Woods, D., 1022–1024, 1032, 1040
 Woods, D. D., 963, 973, 1030, 1032, 1037, 1039, 1040
 Woods, J. A., 148, 150
 Woods, M. S., 222, 226
 Woodson, W. E., 875, 898
 Woodworth, R. S., 932, 946
 Woolford, B., 1129
 Woolley, C., 1128
 Worhach, P., 538, 542
 Workflow Management Coalition, 507, 529
 Works, M., 949, 974
 World Health Organization (WHO), 1083, 1084, 1108
 Wörner, K., 1288
 Worrall, G. M., 1919
 Wortel, E., 993
 Wortley, M. D., 1100, 1101
 Wortman, D. B., 2410, 2444
 Wortmann, J. C., 695, 696, 707
 Wössner, J. F., 399
 Wright, D. T., 1703, 1717
 Wright, I., 109
 Wright, M. A., 2538
 Wright, Margaret H., 2564
 Wright, P., 1135, 1155
 Wright, P. M., 856, 867
 Wright, S. J., 2536, 2539, 2563, 2566, 2567, 2575, 2581
 Wright, T., 1400, 1402, 1408
 Wright, W. O., 492, 529
 Wu, C., 490, 496, 528
 Wu, C. T., 1524, 1525
 Wu, M., 104, 109

- Wu, S., 104, 109
 Wu, S. D., 1777, 1790
 Wu, S.-Y., 176
 Wu, T. P., 1739
 Wu, Y., 1788, 1889, 1920
 Wu, Y. I., 2237, 2240
 Wubker, G., 683
 Wurster, T. S., 57
 Wycoff, M. A., 994
 Wysk, R. A., 483, 1330, 1524, 1526, 1777, 1779, 1788, 1790
 Wyskida, R. M., 2316
- Xiao, D. Y., 524, 529
 Xiaoming, X., 618
 Xie, B., 528
 Xu, C., 400
 Xu, S., 1693
- Yager, R. R., 2217
 Yago, G., 759, 771
 Yalch, R. F., 680, 683
 Yamamoto, A., 1787
 Yamashina, H., 560
 Yammarino, F. J., 844, 851, 858, 859, 867
 Yan, P., 1790
 Yang, C. L., 1221, 1231, 1236
 Yang, C.-L., 1223, 1236
 Yang, G., 618
 Yang, S., 146, 150
 Yang, W., 2488, 2494
 Yaniv, I., 2212, 2216
 Yano, C., 538, 540
 Yano, C. A., 540, 1734, 1740
 Yantis, S., 2443, 2444
 Yanushefski, A., 990
 Yao, D. D., 1669, 1690, 1692, 1693, 1694
 Yarberry, L. S., 2485, 2494
 Yates, F., 1421, 1462
 Yates, J., 952, 973
 Yates, J. F., 2173, 2202, 2223
 Ye, S., 1918
 Yeaton, Fred, 352
 Yeh, C., 400
 Yeh, M. S., 1525, 1526
 Yeh, W. C., 1525, 1526
 Yen, C. K., 1525, 1525
 Yeo, K. T., 1789
 Yeong, M. Y., 399
 Yeremeyev, A., 2109
 Yih, Y., 1524, 1526, 1776, 1778, 1779, 1781, 1788–1790
 Yin, G. G., 1668, 1668
 Yoon, C. S., 2084, 2109
 Yoon, K., 1109, 2606, 2608, 2614, 2622
 Yordanova-Markova, I. T., 2621, 2622
 Yoshida, H., 1145, 1155
 Yoshitake, A., 528
 Yost, P. R., 865
 Young, C. E., 1716
 Young, D., 2351, 2393
 Young, J., 540
 Young, M., 2440, 2444
 Young, M. L., 228, 258
- Youngdahl, W. E., 559, 559
 Younger, M. S., 2293
 Yourdon, E., 123, 150
 Yu, B., 1703, 1717
 Yu, D., 1717
 Yu, L. C., 2464, 2468
 Yu, P. L., 2605, 2606, 2608–2612, 2614–2619, 2621, 2621–2623
 Yuan, Mingjian, 2494
 Yuguchi, R., 400
 Yukl, G., 929, 946
 Yukl, G. A., 842, 845, 854, 867
 Yura, K., 541
 Yusuf, Y. Y., 602, 619
- Zaccaro, S. J., 866, 985, 990
 Zacharias, G., 2442
 Zachman, A. C., 302
 Zack, M. H., 148, 154
 Zadeh, L. A., 1898, 1920, 2620, 2621
 Zahorik, A., 664
 Zahorik, A. J., 632
 Zahorjan, J., 1152
 Zajac, F. E., 1126, 1129
 Zajonc, R. B., 877, 880, 882, 898
 Zakai, E., 866
 Zakay, E., 849, 866
 Zander, A., 2210, 2223
 Zandin, K. B., 1439, 1462
 Zanettin, M., 528
 Zangwill, W. I., 2560, 2567
 Zauchner, S., 1233
 Zawack, D., 1739
 Zeckhauser, R., 2178, 2222
 Zeh, J., 1107
 Zehel, D., 1236
 Zehner, G. F., 1115, 1129
 Zeigler, B. P., 124, 154
 Zeithaml, V., 664, 1964, 1965
 Zeithaml, V. A., 623–625, 629, 632, 633, 650
 Zeleny, M., 2614, 2618, 2623, 2624
 Zemel, J. N., 399
 Zemke, R., 926, 947
 Zener, C., 2565, 2567
 Zerega, B., 95, 109
 Zey, M., 2223
 Zhand, D., 2621
 Zhang, C., 1777, 1778, 1790
 Zhang, H., 538, 543
 Zhang, J., 2562, 2567
 Zhang, M., 1777, 1790
 Zhang, P., 617
 Zhang, Q., 1668, 1668
 Zhang, W., 528, 1780, 1790
 Zhang, X., 1128
 Zheng, S., 1692, 1693, 1694
 Zhongjun, Z., 607, 618
 Zhou, D. N., 1778, 1790
 Zhou, Jian, 2563
 Zhou, M. C., 490, 504, 505, 529
 Ziegenfuss, J. T., 994
 Ziembra, W., 756, 770
 Zijm, W. H. M., 2109
 Zimmer, A., 2201, 2223

Zimmermann, H. J., 2620, 2623
Zimolong, B., 1183, 1186, 1190
Zink, K., 1184, 1190
Zinn, C. D., 2393
Zionts, S., 2620, 2623
Zipkin, P., 1669, 1694
Zipkin, P. H., 2032
Zohman, B., 1179, 1189

Zoran, P., 1129
Zoutendijk, G., 2560, 2567
Zowe, J., 2562, 2567
Zsambok, E., 2219
Zweben, M., 2044, 2053
Zwick, R., 2222
Zyda, M., 229, 258
Zyser, V., 1526